

### USE AND CARE MANUAL



#### **Routine Care**

Tile, whether glazed ceramic or porcelain, should be maintained on a regular and frequent basis to prevent build-up of soil, grease, residue, soap detergents, sealers, dampness, liquids, etc., to keep the surface clean and lessen slippery conditions.

Glazed ceramic and porcelain tiles require minimal maintenance. Either can be cleaned with clear water and/or a pH neutral liquid cleaner (soapless). Follow with a clear water rinse and wipe dry to prevent film formation. As with most porcelains, spilled liquids may stain light-colored products if not promptly removed. Neither sealing nor acid cleaning is recommended for any of Daltile's glazed ceramic or porcelain tile.

#### **Removal of Sealers/Waxes/Floor Finishes**

If you need to remove a topical sealer or floor wax from a ceramic tile you should use a Tile Sealer & Adhesive Remover. Always test a small area first. Apply a liberal amount of undiluted sealer & adhesive remover to a manageable area.

Allow setting without drying until coating or residue softens. Reapply if necessary until sealer softens and can be removed. If necessary, agitate with white nylon scrub pad. Wipe up the residue with a cotton towel or sponge. Rinse thoroughly with clean water.

## LOCKING PORCELAIN TILE

### POLISHED PORCELAIN

#### General Cleaning

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Fully polished impervious porcelain tile is achieved by mechanically changing the surface from matte/natural to a honed or high polished finish. Polished Colorbody™ porcelain is achieved by mechanically changing the glaze surface from matte to light, honed or high polish finish. This process creates a microporosity on the face of the tile. The tile itself is still technically sound porcelain with the same characteristics expected of high quality impervious tile.

The surface, however, may possibly require added protection to assure cleanability and ease of ongoing maintenance under a range of conditions including but not limited to:

- grout haze removal
- construction chemicals and dirt
- maintenance/solvent based cleaning materials
- exposure to rubber containing solvent based materials
- acid based materials

All of the above can result in hazing, spotting, etching or general staining of the polished tile surface. We recommend the use of a sealer on fully polished, impervious porcelain and polished glaze porcelain tile prior to grouting. We strongly caution against the use of acid based or solvent based chemicals for cleaning or construction maintenance on fully polished impervious or polished glaze porcelain tile. The use of such products may damage the tile surface.

With proper installation techniques, preventative care and effective maintenance procedures, fully polished impervious porcelain and polished glazed porcelain tile is a durable, high value, long lasting tile floor and wall option for most commercial and residential spaces.

### UNGLAZED/MATTE/TEXTURED PORCELAIN

Porcelain tiles with a matte or textured surface may contain structure or micro texture for slip resistance and visual enhancement. We recommend the use of a grout release prior to grouting for these products to enhance the efficacy of removal of the various types of grout, latex modified grout, epoxy grout used in the market today.