

March 26, 2018

The warranty on our 200 series Trans-Atlantic brand lockset is as follows:

• 1 Year mechanical and finish warranty

We will credit the original buyer for the equal amount of the product purchase to be returned as a result of failure due to defect.

The warranty does not apply to any defects or malfunctions resulting from improper installation or use.

If you have any further questions, please do not hesitate to contact me.

Best Regards,

Ashley Hansen Purchasing Manager IMPERIAL Global Door Controls Trans-Atlantic Co. Hans-Krug Tel. 704-790-1405