



## The Lawn-Boy No-Worry Warranty

A 2-Year Full Warranty (45 Day Limited Warranty for Commercial Use)

21 in. Mulching/Rear Bagging

Walk Power Mowers

## The Lawn-Boy True Start Commitment

A 3-Year Full Warranty (Not Applicable for Commercial Use)

### Conditions and Products Covered

Lawn-Boy Inc. and its affiliate, Lawn-Boy Warranty Company, pursuant to an agreement between them, jointly promise to repair the Lawn-Boy Product listed below if used for residential purposes\*; if it is defective in materials or workmanship or if it stops functioning due to the failure of a component; or if the Lawn-Boy True Start engine will not start on the first or second pull, provided the routine maintenance required in the *Operator's Manual* have been performed.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

The following time periods apply from the date of purchase:

Products	Warranty Period
21 in. Mulching/Rear Bagging Mowers and Attachments	2 - year full warranty
True Start Commitment	3 - year full warranty
Engine	3 - year full warranty
Battery	1 - year full warranty
Wear Items (Belts, blades, blade adaptors, grass bags, cables, and wheels)	90 days

### Limited Warranty for Commercial Use\*

Gas-powered Lawn-Boy Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty.

The True Start Commitment does not apply when the product is used commercially\*.

### Instructions for Obtaining Warranty Service

If you think that your Lawn-Boy Product contains a defect in materials or workmanship, or if a normal, able-bodied adult can no longer start your product's engine in one or two pulls, follow this procedure:

- Contact any Authorized Lawn-Boy Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, refer to the *Yellow Pages* of your telephone directory (look under "Lawn Mowers") or access our web site at [www.Lawn-Boy.com](http://www.Lawn-Boy.com). You may also call the numbers listed in item #3 to use the 24-hour Lawn-Boy Dealer locator system.
- Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
- If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Customer Care Department  
Lawn-Boy Inc.  
8111 Lyndale Avenue South  
Bloomington, MN 55420-1196  
Toll free at 866-216-6032 (U.S. customers)  
Toll free at 866-216-6031 (Canadian customers)

### Owner Responsibilities

You must maintain your Lawn-Boy Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

### Countries Other than the United States or Canada

Customers who have purchased Lawn-Boy products exported from the United States or Canada should contact their Lawn-Boy Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Lawn-Boy importer. If all other remedies fail, you may contact us at Lawn-Boy Warranty Company.

**Australian Consumer Law:** Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Lawn-Boy Dealer.

\*Residential purposes means use of the product on the same lot as your home. Use at more than one location, or institutional or rental use, is considered commercial use and the commercial use warranty would apply.

### Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or parts, such as filters, fuel, lubricants, oil changes, spark plugs, air filters blade sharpening or worn blades, cable/linkage adjustments, or brake and clutch adjustments
- Components failing due to normal wear
- Any product or part which has been altered or misused or neglected and requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Lawn-Boy Service Dealer
- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
  - Removing contaminants from the fuel system is not covered
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow proper maintenance procedures or recommended fuel procedure
  - Rotary mower blade striking an object
- Special operational conditions where starting may require more than two pulls:
  - First time starts after extended period of non-use over three months or seasonal storage
  - Cool temperature starts such as those found in early spring and late autumn
  - Improper starting procedures - if you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures. This can save an unnecessary visit to an Authorized Lawn-Boy Service Dealer.

### General Conditions

All repairs covered by these warranties must be performed by an Authorized Lawn-Boy Service Dealer using Lawn-Boy-approved replacement parts. Repair by an Authorized Lawn-Boy Service Dealer is your sole remedy under this warranty.

**Lawn-Boy Inc. nor Lawn-Boy Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Lawn-Boy Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.**

Some states do not allow exclusions of incidental or consequential damages, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.