TRAFFICMASTER WARRANTY

1-YEAR LIMITED WARRANTY ON TRAFFICMASTER WALL AND FLOOR TILES

WE WARRANT THAT DURING THE WARRANTY PERIOD AS DESCRIBED BELOW, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP. OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR, REPLACEMENT OR REFUND AS DESCRIBED BELOW.

IN THIS WARRANTY STATEMENT WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MER-CHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

THE FEDERAL MAGNUSON-MOSS WARRANTY ACT LIMITS DISCLAIMERS OF IMPLIED WARRANTIES INVOLVING CONSUMER PRODUCTS. TO THE MAXIMUM EXTENT ALLOW-ABLE BY FEDERAL AND STATE LAW, THIS WARRANTY SUPPLEMENTS OR SUPERSEDES FEDERAL AND STATE CONSUMER GOODS WARRANTY PROTECTIONS. THERE ARE NO WARRANTIES BEYOND THE DESCRIPTION ON THE FACE HEREOF.

WHO MAY USE THIS WARRANTY

TrafficMaster ("TrafficMaster" or "we") extends this limited warranty only to the consumer who originally purchased the product ("you"). It does not extend to any subsequent owner or other transferee of the Product.

WHAT IS COVERED

This limited warranty covers defects in materials and workmanship of TrafficMaster floor and wall tiles (the "Product") for the Warranty Period as defined below A "defect" is defined as the failure of theProduct to perform to our specifications as disclosed in the product literature and as set forth by industry standards and tolerances.

WHAT IS NOT COVERED

This limited warranty does not cover any damage that occurred due to: (a) transportation; (b) storage; (c) improper use or installation; (d) failure to follow the product instructions or perform preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

WARRANTY PERIOD

This limited warranty starts on the date of your purchase and lasts for one (1) year (the "Warranty Period"). The Warranty Period is not extended if we repair or replace the Product. We may change the terms and availability of this limited warranty at our sole discretion, but any such changes will not be applied retroactively.

- YEAR LIMITED WARRANTY





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REMEDIES UNDER THIS WARRANTY

With respect to any defective Product during the Warranty Period, we will, at our sole discretion, either: (a) repair such Product (or the defective part) free of charge, or (b) replace or refund the purchase price of such Product after a reasonable number of attempts to remedy the reported defects. We will pay for shipping and handling fees to return the repaired or replacement product to you if we elect to repair or replace the defective Product.

CLAIM PROCESS

To obtain warranty service, you must provide written notification to the place of purchase or a Trafficmaster representative at during the Warranty Period. All warranty claims must be made within thirty (30) days of your discovery of the product defect. At our sole discretion, we may elect not to honor warranty claims made subsequent to the expiration of such 30-day period. After notification,TrafficMaster or an authorized representative will inspect and/or test the Product for the defect and complete a claim form. No warranty service will be provided without a product inspection by TrafficMaster or an authorized representative.

If we determine that the Product is defective, we will notify you of our proposed remedy in writing. We reserve the right to repair, replace or refund the originally purchased product at our sole discretion.

DISCLAIMERS

Product images and samples are provided for reference only and may differ in appearance from purchased products. Products are subject to variation in technical specifications, including dynamic coefficient of friction (DCOF), due to the inherent variability in raw materials and production processes. Specifications in the product literature are not guarantees of minimum and maximum threshold of performance, and deviations from such specifications do not automatically constitute a defect under this warranty. Products may contain porous materials that are prone to trapping dirt and other contaminants. We recommend you clean the Product regularly in order to preserve the appearance and prolong the usable life of the Product.

Unless otherwise stated in the product literature, Products are recommended solely for indoor floor or wall applications. TrafficMaster does not recommend that Products be used on ceilings or roofs, unless specifically disclosed as being suitable for such applicacation in the product literature.

LEGAL NOTICE WARNING: TILE AND RELATED INSTALLATION PRODUCTS CONTAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER, BIRTH DEFECTS, REPRODUCTIVE HARM, RESPIRATORY HARM OR OTHER HEALTH PROB-LEMS. FOR PRODUCT-SPECIFIC INFORMATION ON CHEMICAL CONTENTS, PLEASE OBTAIN A COPY OF THE MATERIAL SAFETY DATA SHEET (MSDS) FROM TRAFFIC MASTER BY CALLING 1-855-230.2636.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY UNDER THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.





