CHAR–GRILLER® CONSUMER WARRANTY

A COPY OF THE DATED PROOF OF PURCHASE (RECEIPT) IS *REQUIRED* WHEN REGISTERING OR SUBMITTING A WARRANTY* CLAIM. PLEASE RETAIN A COPY OF THE RECEIPT FOR YOUR RECORDS.

Char-Griller will replace any defective part of its grillers/smokers, under warranty, as outlined below.

PLEASE READ THIS INFORMATION IN DETAIL AND IF YOU HAVE ANY QUESTIONS CONTACT CUSTOMER SERVICE AT 912-638-4724 OR SERVICE@CHARGRILLER.COM.

Charcoal & Pellet Grills	
Grill– Hood AND Bottom (excludes removable Ash Pan)	**5 years** from date of purchase for rust through/burn through
Ash pan AND Defective Parts	**1 year** from date of purchase
Gas Grills	
Grill Hood (TOP half) AND Main Burner Tubes (excludes Side Burner)	**5 years** from date of purchase for rust through/burn through
Grill Body (BOTTOM half) AND Side Burner AND Defective Parts	**1 year** from date of purchase
Dual Fuel Grills (Gas & Charcoal)	
Charcoal Grill– Hood AND Bottom (excludes removable Ash Pan) AND Gas Grill Hood (TOP half) AND Main Burner Tubes (excludes Side Burner)	**5 years** from date of purchase for rust through/burn through
Ashpan AND Defective Parts AND Gas Grill Body (BOTTOM half) AND Side Burner	**1 year** from date of purchase
Parts, Accessories, and Grill Covers	**1 year** from date of purchase (seam tears only for covers)

SURFACE RUST IS NOT CONSIDERED A MANUFACTURING OR MATERIALS DEFECT

Char-Griller grills are made of steel and if exposed to the elements rust will occur naturally. Please refer to your Owner's Manual to review how to care for your grill properly.

Surface issues such as scratches, dents, corrosion or discoloring by heat, abrasive and chemical clearers, surface rust or the discoloration of steel surfaces are NOT covered under these warranties.

Warranties are for the replacement of defective parts only. Char-Griller is not responsible for damage resulting from accident, alteration, misuse, abuse, hostile environments, improper installation, installation not in accordance with local codes of service of unit.

Excluded Under ALL Warranties

Paint; Surface Rust; Heat Damage; Incorrect Parts ordered by customer, including shipping; Worn Parts; Missing or damaged parts not reported within two (2) months of purchase date; Defective parts not reported within one (1) year of purchase date; Fading grill cover.

***NOTE:** For warranty claims, photos and prepaid return of the item in question may be required. Misuse, abuse or commercial use nullifies all warranties.