

BUTCHER BLOCK COUNTERTOP FAQ'S

Can this countertop be cut to my project's specific size requirements? Yes, these countertops are manufactured in standard lengths with the expectation that many homeowners will need to cut to size in order to fit their project. Please follow our step-by-step installation guide and video found on the product listing.

**For Chevron butcher block countertop, the decorative boarder can be cut out and reattached after the countertop is cut to size.*

Will the home center cut and install this for me? The home center is unable to cut the countertop to size. If exact lengths are required, please contact the kitchen department directly for more information on a special-order option.

The butcher block countertop has two sides, which side should face up? Either side of the countertop can be showcased depending on which side you prefer.

Can I order a matching backsplash? Yes, a matching set-on backsplash is available from the home center.

**For Chevron butcher block countertop: a set-on backsplash is not available at this time.*

Can I use an undermount sink with this countertop? Yes, an undermount sink can be paired with this countertop. However, the installation process can be quite challenging, so we do recommend using a skilled fabricator to install. Please contact the kitchen department if you need a list of local fabricators.

My project requires an angled countertop. Can this countertop be used? Yes, please follow our how to install instructions available in the product listing for more information.

Can this countertop be used outdoors? Due to the extreme changes in humidity, we do not recommend this product for outdoor use.

What type of saw is recommended to cut the countertop? Either a hand saw, table saw, or skill saw may be used to fabricate, however we do recommend a fine-tooth blade (10-12 teeth per inch) for precise cuts.

Is this surface heat-proof? Can I put hot pans directly on the surface? The butcher block countertop is heat re-

sistance, although not heat proof. We still strongly recommend utilizing hot pads for protection.

What if I need a countertop longer than what you offer? Our countertops can be purchased in smaller runs and joined together to ensure a perfect fit. Additionally, our 10-foot lengths can be special ordered by contacting the kitchen department.

It says this countertop needs to be finished, is there a specific finish that I should use? The finish choice is completely up to you and the specific aesthetic you wish to achieve. Please follow the specific instructions on the stain you choose and be sure to coat with four coats for a proper finish.

Are these countertops considered food-safe? Please choose a food-safe finish to ensure these countertops are safe to use in your kitchen.

How do I clean this countertop? Cleaning our countertops are simple ñ they can easily be cleaned with a mild detergent and damp cloth.

I purchased multiple of these butcher block countertops and the color varies slightly. What can I do? Since wood is a natural material, each surface can vary slightly in tone, color, and characteristics. We think this adds to the natural beauty of the countertop.

How do I remove sticky residue from the countertop surface? Please lightly sand the residue off the surface prior to finishing.

Is this butcher block countertop sustainable products? Yes, both Hevea and Acacia woods are harvested sustainably so you can feel good about adding these products to your home.

Is there a warranty on this countertop? Yes, VT offers a limited 90-day warranty. Please refer to the warranty document available in the product listing for more information.