

WARRANTY FOR OSTER® COUNTERTOP MICROWAVE

OGS31102
OGCMS311BK-10

ONE-YEAR LIMITED WARRANTY

For one year from the date of purchase, when this appliance is operated and maintained according to instructions attached to or furnished with the product, Guangdong Galanz Microwave Electrical Appliances Manufacturing Co., Ltd., (“GALANZ”) will pay for replacement parts and repair labor costs to correct defects in materials or workmanship, replace the appliance with an equivalent unit or a new unit, or refund the purchase price, solely at our option. Service must be provided by a GALANZ designated service company.

To Obtain Warranty Service and Troubleshooting Information:

If you need service, first see the Before Calling for Service section of your User Manual.

To obtain service, call our Consumer Care Center at: 1-800-324-0340 in the U.S.

GALANZ will not pay for:

1. Service calls to correct the installation of your appliance, to instruct you how to use your appliance, to replace house fuses or correct house wiring, or to replace light bulbs.
2. Repairs when your appliance is used in other than normal, single-family household use.
3. Pickup and delivery.
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, improper installation, acts of God, or use of products not approved by GALANZ.
5. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
6. Service or warranty support for units located and/or operated outside the United States.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. MANUFACTURER FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON GALANZ. REPAIR OR REPLACEMENT IS THE EXCLUSIVE REMEDY OF THE CONSUMER. GALANZ AND SUNBEAM PRODUCTS, INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. NOTWITHSTANDING THE FOREGOING, CONSUMER’S RECOVERY AGAINST GALANZ SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY GALANZ. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. **Outside the 50 United States, this warranty does not apply. Contact your authorized GALANZ dealer to determine if another warranty applies.**

Keep this Warranty and your sales slip together for future reference. You must provide proof of purchase for in-warranty service.

Write down the following information about your appliance to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and number label / plate.

CUSTOMER’S RECORD

Date of Purchase: _____ Store / Dealer: _____
Model No.: _____ Serial No.: _____