



Demand Quality, Demand **idh**®

by St. Simons, Inc.

**idhbrass.com**

Quality Solid Brass Decorative Hardware & Bath Accessories

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## Warranty Information:

### **Product Warranty:**

**idh** warrants that all its products are free from defects in material and workmanship for a period of ten (10) years from the date of purchase, to the original purchaser when properly installed and use of the product is as intended by **idh**. The original purchaser must occupy the premise upon which the product was originally installed. Conditions such as but not limited to the following causes are not the responsibility of **idh**: accidental damage, improper installation, misuse of the product, adverse weather and temperature conditions, or improper maintenance. **idh** does not assume any obligations other than the replacement and or repair of the defective part(s) under warranty. **idh** is not liable for any labor costs, installation expenses, freight cost or any incidental or any consequential damages resulting from defective products.

### **Finish Warranty:**

**idh** products with coated finishes are guaranteed not to tarnish, pit, flake or discolor for a period of either five (5) years from the date of purchase for interior use or one (1) year from the date of purchase for exterior use. Product finish warranty only applies to the original purchaser who occupies the premise upon which the product was originally installed.

*Applicable to all **idh** finishes, excluding Polished Brass No Lacquer (3NL) Finish*

### **Living Finish - applicable to Polished Brass No Lacquer (3NL) Finish:**

Without a coating, Polished Brass No Lacquer finish products will react to the environment, which will create a charismatic appearance. Frequency of use can further develop character in the age appearance of the finish. These finish transformations are not considered manufacturing defects and are reflective of a living finish. As a result, Polished Brass No Lacquer (3NL) finishes are not covered by a finish warranty.