

## Customer Frequently Asked Questions

**Q:** What is the depth of the book shelves?

**A:** The Overall depth of the door is 8.25 Inches. Width an inside shelf depth of 7.25 Inches.

**Q:** Can you lock the door?

**A:** Yes, there are several locking options for your door. There are simple Mechanical Key locks, as well as an Electromagnetic Lock. Additional Add-Ons are available for the Electromagnetic Lock, with options for fingerprint scan, keypad, and wireless key fobs if the included push button is not secure enough for your needs.

**Q:** Which Door Swing gives the greatest amount of open clearance? Inswing or Outswing?

**A:** Inswing Doors provide the greatest amount of clearance. With an 8.25" deep door, an outswing door will lose 10 inches of walk space, and an inswing door will only lose 6 inches of walk through space.

**Q:** Will this door work on a 2x6 framed wall?

**A:** Yes, this door will work on a 2x6 framed wall, but it will only be available as an outswing option. The inswing door will hit the door jamb prior to opening.

**Q:** On the flush mount door how much does it stick out past the 4-9/16" jamb on the back side

**A:** For a standard 8.25" deep door, the door will protrude roughly 3 inches past the back of the jamb. Clearance behind the door will need to be considered prior to ordering your door, to ensure proper function.

**Q:** Can I purchase extra shelves?

**A:** Yes, the doors will come standard with 3 adjustable and 1 fixed shelf, but more shelves can be ordered using My Custom Designs.

**Q:** How far do the doors open (i.e. swing-arc)?

**A:** The Doors will open to a full 90 degrees.

**Q:** Can you tell me how wide the trim/face frame pieces are on the door?

**A:** The trim/casing is 3.75 Inches in width

**Q:** Does this have a latching system as part of the package or is it available?

**A:** Yes, this Door will come with a catch point at the bottom of the door. This can be adjusted to make the door easier or harder to open and close.

**Q:** Does the original door frame in a house need to come off?

**A:** Yes, the original door frame or jamb needs to be removed and replaced with the included jamb that comes with the door.

**Q:** What is the finish on the doors on the opposite side from the shelves? (AKA the back of the door).

**A:** The Door will come finished just like the shelf side of the door. Meaning, if you have a stained or painted door, the backside will also be stained or painted.

**Q:** Does it come with the special bookend you need to pull to open the secret passage??

**A:** No, this will be something that you will need to create. We have had several customers who have designed very creative opening and locking options.

**Q:** Can you open the door from the inside?

**A:** Yes, the doors can be opened from the front as well as the back of the door.

**Q:** How much weight will each unit support?

**A:** The Doors are designed to carry an additional 300 Pounds. We have designed them to be functional as well as elegant.

**Q:** How does it open? Is there a handle? Want to be sure no one can get stuck inside hidden room!

**A:** The door does not come standard with a handle to open the Door. If it is an inswing door, you will just push on the face frame, and the door will open. For an outswing door you will pull on the fixed shelf, or the face frame near the fixed shelf, and the door will pull open.

**Q:** Can these doors be configured for in-swing entry versus out-swing?

**A:** Yes, these Doors are completely customizable, and the swing options can be selected to best fit your application. From inswing to outswing, and from left hand to right hand hinging.

**Q:** Is this door just as sound dampening as any average interior room door? Or is it more/less?

**A:** The doors will be just as sound dampening as an average door. But depending on what you are placing on your shelves, it may be more or less dampening than a standard interior door.

**Q:** Can you put two side by side as a double door

**A:** Yes, these doors are also offered as a French Door, for your larger doorways. These can be done as an inswing door, or as an outswing door.

**Q:** Do books/object fall off the shelf when opening/closing?

**A:** The items that you put on your shelf are very stable. With that being said, there are limitations to everything. We would not suggest putting irreplaceable items on the shelves if you have young children that may be tempted to slam the door for some reason. We would also not suggest putting top heavy items that could easily be tipped, even if it was on a normal non-moving shelf. But your normal items will be very secure.

**Q:** When mounting near an interior corner and using an inswing, what clearance is needed?

**A:** With an 8.25" deep door, you will need at least 3 inches from the edge of your door jamb to the adjacent wall, in order for the door to open fully without hitting your wall. With a 12" deep door, you will need at least 6 inches of clearance.

**Q:** Does this come with wheels on the bottom to offset the weight on the hinges?

**A:** No, there are no wheels on this door, as a rolling wheel on your floor would wear a mark and would damage your flooring. All the weight of the door is carried on the door structure as well as the hardware.

**Q:** Are the shelves adjustable?

**A:** Yes, the door will come with 3 adjustable shelves, as well as one fixed shelf in the middle of the Door. The Door also comes with predrilled holes for moving the shelves wherever convenient on the door.

**Q:** Can a door be made as a fire rated door between house and garage?

**A:** No, these Doors are only rated as an interior door, and will not provide the needed fire protection rating that is needed for a door between a garage and a home.

**Q:** Will this Door make me feel like Batman?

**A:** To say this door will make you feel like Batman is an understatement. You'll feel more like the by-product of the DNA combination of Batman, Superman, Betty White, Chuck Norris and a velociraptor.

There simply isn't a better feeling.