

WARRANTY INFORMATION

Icera USA provides a **LIMITED LIFETIME WARRANTY** for its branded vitreous china and fire clay plumbing fixtures to be free of defects in material and workmanship. This warranty is extended only to the original purchaser of the product. This warranty is non-transferable. **Proof of purchase is required for all warranty claims.**

For non-ceramic items and parts, such as plumbing fixture trim, various fittings, toilet bowl seats, and tank flushing mechanisms, Icera USA provides a warranty against defects in material and workmanship limited to **one (1) year** from the date of purchase. Changes in finish gloss, scratching, staining, and other effects from chemical use, water, and atmospheric conditions are not considered manufacturing defects but are considered normal wear and tear. Variations in color will occur naturally due to manufacturing processes and are not covered under this warranty. Use of in-tank toilet cleaners will void the warranty.

For electronic bidet seats, Icera USA provides a warranty against defects in material and workmanship limited to **three (3) years** from the date of purchase. Scratching, staining, and other effects from chemical use, water, and atmospheric conditions are not considered manufacturing defects but are considered normal wear and tear. Use of the bidet seat with non-confirming electricity supply / water supply, outside of the specified supply parameters, will void the warranty.

Icera USA will, at its election, repair, replace or make appropriate adjustment where Icera USA inspection discloses any such defects occurring in normal usage within the warranty period after purchase. Comparable products will be offered as replacements for products not then available.

Icera USA is not responsible for removal or installation costs.

Warranties are not applicable to products sold by unauthorized resellers. The consumer accepts responsibility to research the integrity and reputation of the reseller to ensure they are authorized to sell and provide appropriate pre purchase and post purchase service. Internet resellers should be particularly scrutinized as they are very difficult to evaluate and often provide very limited or no customer service.

This warranty applies to unmodified products when properly installed and maintained per factory instructions for their normal and intended application. Icera USA highly recommends installation by a licensed professional plumbing contractor.

To obtain service or to purchase replacement parts not covered by the above warranty, contact your local Icera USA dealer.

Icera USA reserves the right to make changes in product design, manufacturing process, packaging, or availability at any time without notice.

Implied warranties including that of merchantability and fitness for a particular purpose are expressly limited in duration to the duration of this warranty. Icera USA and/or seller disclaims any liability for special, incidental or consequential damages.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.

This is Icera's exclusive written warranty. This exclusive written warranty is issued in lieu of all other warranties, expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.