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1 Year Limited Warranty- Wood

Shine Company provides warranty of one (1) year of for its wood products. This warranty covers both residential and commercial use starting from the date of purchase. This warranty covers any defects in the manufacturing and workmanship of the furniture components. This warranty is limited to the original purchaser of the wood product(s).

5 Year Limited Warranty-Recycled Plastic

Shine Company provides warranty of five (5) years for residential use and three (3) years of commercial use of its recycled plastic products starting from the date of purchase. This warranty covers any defects in the manufacturing and workmanship of the furniture components. This warranty is limited to the original purchaser of the recycled plastic product(s).

Specifically excluded from this limited warranty, Shine Company shall not be liable for neglect of necessary care; improper assembly or mishandling of products, unintended or unreasonable use of products, deliberate misuse of products, the application of paint, varnish, or other chemical coating, abuse of hardware caused defects by their assembly, unexpected acts of nature (fire, flood, lightning, ice, earthquake, acts of God, hurricanes, tornadoes, tropical storms, and any damage caused by wind over which Shine Company has no control). This warranty specifically excludes coverage for fading, color change or color match on any group settings due to environmental condition. The warranty does not cover wear and tear effects on the furniture under normal use. Shine Company's limited warranty does not cover wear and tear effects on the furniture under normal use, including scratches and scuffing marks and other cosmetic damages.

The original purchaser is responsible for providing dated proof of purchase/receipts, photographs of damaged parts, and a written description of the defect. The original purchase must inform Shine Company whether the product is for residential or commercial use for Shine Company to evaluate the warranty coverage for the product. If the product is covered under warranty, three possible solutions are possible (1) replacement of the defective merchandise, (2) replacement of defective component, or (3) authorization repairs by a third party. Shine Company shall determine which warranty solution shall apply after evaluating the information provided by the customer. If the product is not returned within 30 days of shipped date, the customer is responsible for all shipping and transportation costs associated with their claim.

Disclaimer

Our quality yellow cedar wood is kiln dried before they are made into furniture for outdoor use. Cedar's natural resistance to moisture, decay, and insect damage make it the ultimate choice for interior or exterior use.

We use polyurethane outdoor paint for our cedar wood furniture. However, like all paints, natural weathering and cracking is to be expected. These factors do not constitute a reason to reject the product because it does not affect the structural integrity of the furniture. When properly maintained and finished, cedar will supply you its splendor and beauty for many decades.

All products are subject to slight variations in color, shape or size due to manufacturing process.

Shine company, Inc. cannot be held responsible or liable for any inconvenience, damage, loss or injury due to possession, use or misuse of our products. Customers are solely responsible for ensuring the safety of any person or persons utilizing the furniture regardless of age while using, storing, holding, or owning our products.

Shine Company, Inc. reserves the right to change or modify Terms and Conditions at any time without notice.

These Terms and Conditions as written on January 1, 2019 supersede all previous Policies and Procedures.