

Stocked & Special Order Composite Decking, Railing & Fencing



Veranda products manufactured by Fiberon



Veranda ArmorGuard® Brazilian
Walnut Decking and Veranda Regency™ Railing

For more installation and warranty information
visit us online at verandadeck.com or call us at
1-800-230-7547. Made in the USA.



D21-9268-13

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CALL 1-800-HOMEDEPOT (466-3337)

Veranda Composite Decking, Railing and Fencing



Veranda Composite Decking, Railing and Fencing

Veranda composite decking, railing and fencing offer s the beauty of wood without the splinters, twisting, checking, rotting and potential damage from termites. Made to last, the Veranda line of composite decking, railing and fencing never need to be stained or painted. The Veranda brand keeps its beauty for decades and is available exclusively through The Home Depot.



Veranda Composite Decking, Railing and Fencing



Veranda ArmorGuard Decking



Veranda ArmorGuard Decking

Veranda® ArmorGuard® Decking features Fiberon's patent-pending PermaTech® technology, providing durability and lasting, exotic wood colors, warranted for 20 years against staining and fading. ArmorGuard Decking is mold and mildew resistant and never needs annual preserving or painting.

ArmorGuard Decking is available in four multi-colored wood hues to personalize your outdoor living space: Brazilian Walnut (brown), Coastal Cedar (tan-red), Nantucket Gray (dark gray) and Seaside Gray (light gray).

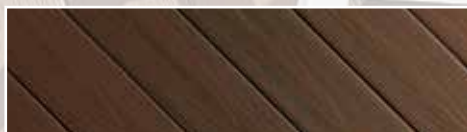
- Beautiful and durable PermaTech protective surface with realistic wood grain
- The rich look of exotic hardwoods in multi-chromatic colors
- Easy to clean, mold and mildew resistant
- 20-year stain and fade limited warranty



Veranda ArmorGuard Decking



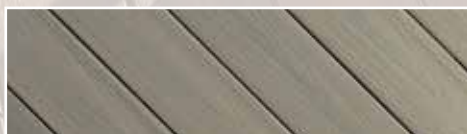
Actual production colors may vary from colors shown.



Brazilian Walnut



Nantucket Gray



Seaside Gray



Coastal Cedar



Deck Boards: Nominal .93 in. x 5.3 in. x 12, 16 or 20 ft. lengths Grooved Edge
Available in 8 ft. and 20 ft. Square Edge only

***Fascia:** Brazilian Walnut and Nantucket Gray: Nominal .75 in. x 11.25 in. x 8 ft.
Coastal Cedar and Seaside Gray: Nominal .75 in. x 11.25 in. x 12 ft.
Available in Brazilian Walnut, Coastal Cedar, Nantucket Gray and Seaside Gray

*Fascia sizes vary depending on market

Use Veranda ArmorGuard Deck
Screws or Veranda ArmorGuard
Hidden Fasteners with Veranda
ArmorGuard deck boards for the
best installation and appearance.



Veranda Decking



Veranda Low Maintenance Decking

Veranda® Composite Decking offers more homeowners the benefits of capped composite decking at a price closer to wood. Available in two popular, solid colors, Brown and Gray, Veranda Composite Decking is capped on three sides and backed by a 15-year limited warranty.

- Great performance, exceptional value
- Prefinished with durable, protective cap
- Resists mold and mildew, easy to clean
- 15-year limited warranty — no rotting, warping or splintering



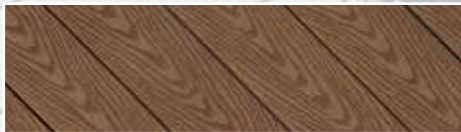
Veranda Decking



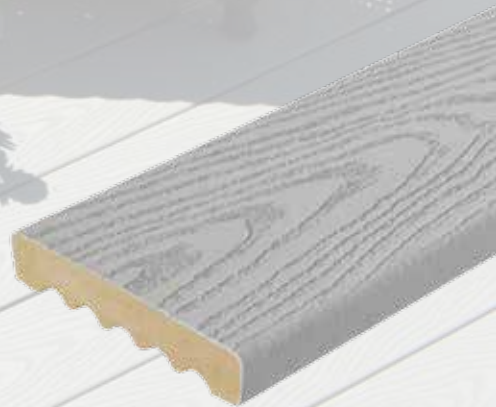
Actual production colors may vary from colors shown.



Gray



Brown



Deck Boards: Nominal .93 in. x 5.25 in. x 12 and 16 ft.
Square Edge Only

Fascia: Nominal .75 in. x 11.25 in. x 12 ft. Matching fascia
not available. Cabin complements Brown and Seaside Gray
complements Gray decking.

Use Veranda ArmorGuard Deck
Screws with Veranda deck boards
for the best installation and
appearance.

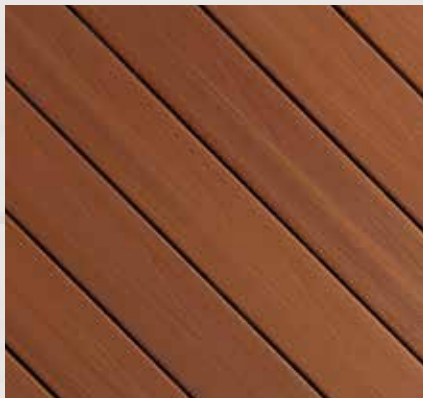


Veranda Decking Color Palette

AstorGuard Brazilian Walnut



AstorGuard Coastal Cedar



Veranda Brown



Veranda Decking Color Palette

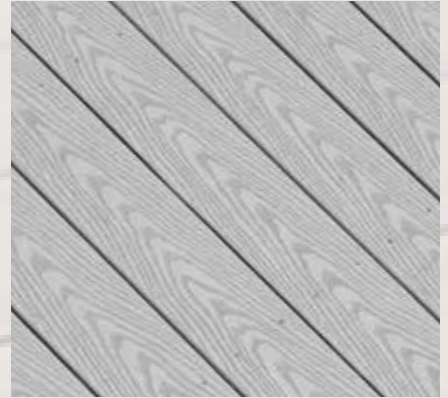
ArmorGuard Nantucket Gray



ArmorGuard Seaside Gray



Veranda Gray



Veranda ArmorGuard Deck Fasteners



Veranda ArmorGuard Hidden Deck Fasteners

Use Veranda® ArmorGuard® Deck Screws or Veranda ArmorGuard Hidden Fasteners with Veranda ArmorGuard deck boards for the best installation and appearance. To estimate the number of Hidden Fasteners required for your deck project, simply multiply the number of boards by the number of joists.

Fastener kit includes: 80 line fasteners, 10 butt joint fasteners, 95 fastener screws, 6 start/stop fasteners and 6 start/stop screws

16 in. on center joists: 90 pc. tub = 50 sq. ft.

12 in. on center joists: 90 pc. tub = 30 sq. ft.

Fastener Pro Bucket includes: 800 line fasteners, 100 butt fasteners, 60 start/stop fasteners, 950 fastener screws and 8 #1 Square Driver Bits

16 in. on center joists: 900 pc. bucket = 500 sq. ft.

12 in. on center joists: 900 pc. bucket = 330 sq. ft.

Note: The use of other types of screws or fasteners may void the Veranda ArmorGuard decking warranty if it is determined that deck board failure results from their use. Veranda ArmorGuard Fasteners are code approved.



Veranda ArmorGuard Deck Fasteners



Veranda ArmorGuard Composite Deck Screws

Veranda ArmorGuard Composite Deck Screws with painted trim heads are color-matched to complement Veranda ArmorGuard decking for face-fastening installations. These deck screws are 201 stainless steel, 2.5 in., 10 gauge with a #17 piercing point and come in 50 sq. ft. containers. The screw cuts easily through decking material for a clean, flush finish. The deep star drive virtually eliminates cam-out with the use of a T2- star bit.



Cedar



Gray



Brown

Actual production colors may vary from colors shown.

Veranda Fascia



Veranda Fascia

Veranda® Fascia complements both Veranda composite decking and Veranda ArmorGuard® composite decking. Designed to cover rim joists and stair stringers, Veranda Fascia provides a finished look to your decking project. Veranda ArmorGuard composite decking materials are unmatched in realistic wood tones, durability, and resistance to the elements.

- Looks, installs, and works like wood but Veranda resists warping, rotting and damage from weather or insect attack
- Mold and mildew resistant surface
- No sanding, staining or sealing required
- Environmentally friendly: Made with premium recycled wood and polymers
- Easy to clean for years of enjoyment

Veranda Fascia



Actual production colors may vary from colors shown.



Coastal Cedar



Nantucket Gray



Brazilian Walnut



Cabin
Complements Veranda Brown decking



Seaside Gray
Complements Veranda Gray decking

Brazilian Walnut and Nantucket Gray: Nominal .75 in. x 11.25 in. x 8 ft.
Coastal Cedar, Cabin and Seaside Gray: Nominal .75 in. x 11.25 in. x 12 ft.

*Fascia sizes vary depending on market

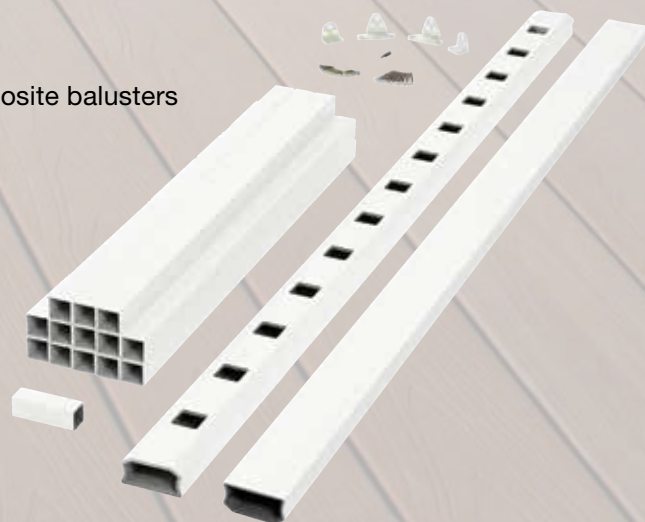
Veranda Regency Railing



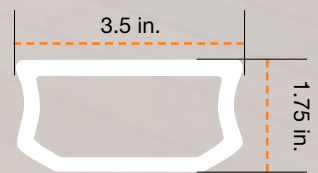
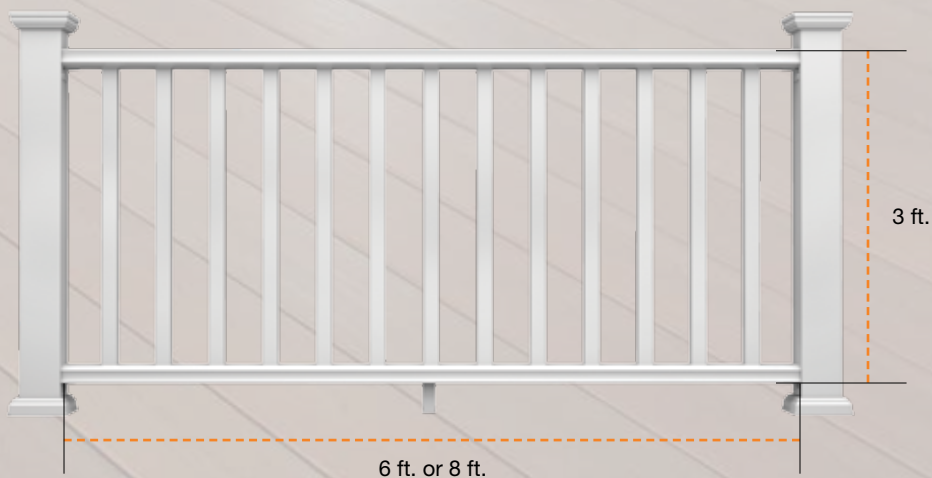
Veranda Regency Railing

Veranda® Regency™ Railing is a proven performer with the popular flat, drink-friendly rail perfect for decks, porches and balconies. Regency Railing complements any architectural style and is available with square composite or round metal baluster options.

- High quality composite never needs to be stained or painted
- Available in 8 ft. and 6 ft. rail & 6 ft. stair kits with square composite balusters
- Available in 8 ft. rail & stair kits with round metal balusters
- 20-year limited warranty - no splintering, cracking or rotting



Veranda Regency Railing



(Kit includes top & bottom rail, balusters, hardware & crush block)

Square Composite Balusters 1.5 in. x 1.5 in. x 33.5 in.

Round Metal Balusters (Black) .75 in. diameter 29.5 in.

Veranda Enclave Railing



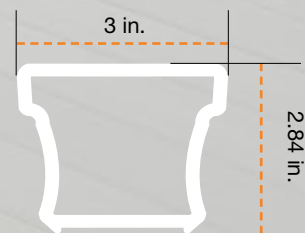
Veranda Enclave Railing

Veranda® Enclave® Railing offers a sturdy, graspable top rail profile, available in white to complement any architectural style. Designed for quick and easy installation, Enclave Railing is available in 6 ft. preassembled rail kits, 6 ft. rail and 6 ft. stair kits.

- High quality composite never needs to be stained or painted
- Available in 6 ft. rail & 6 ft. stair kits
- Available in 6 ft. preassembled rail kits in select stores
- 20-year limited warranty — no splintering, cracking or rotting



Veranda Enclave Railing



(Kit includes top & bottom rail, balusters, hardware & crush block)

Square Composite Balusters .875 x .875 x 33.5 in.

Veranda ArmorGuard Railing



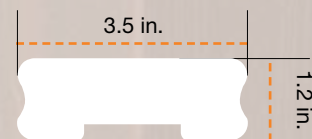
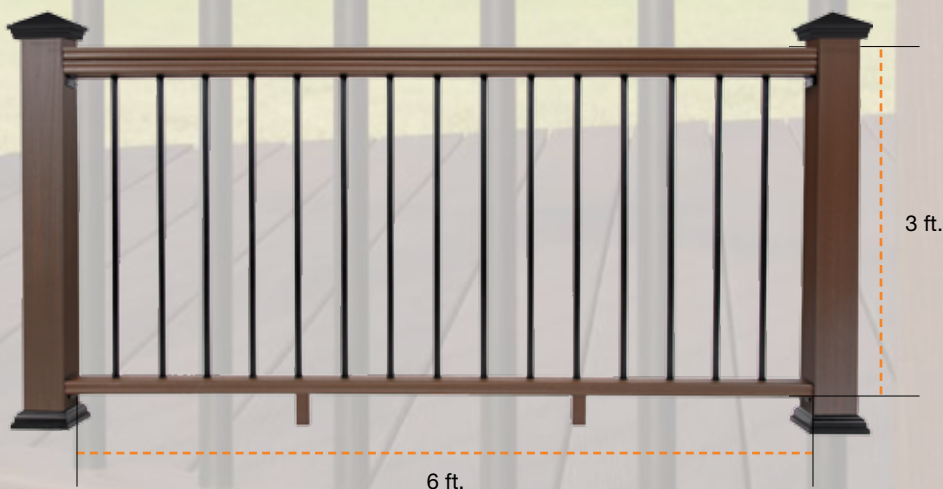
Veranda ArmorGuard Matching Railing

Veranda® ArmorGuard® Railing is co-extruded with PermaTech® to provide the same durable surface as ArmorGuard Decking for the ultimate in stain and fade resistance. ArmorGuard Railing is available in two multi-colored wood hues to match ArmorGuard Decking.

- Beautiful, wood grain tones emulate exotic hardwoods
- Designed to match Veranda ArmorGuard and complement Veranda decking colors
- Capped composite technology provides permanent and durable surface
- Solid, sturdy composite core for stability and strength
- Choose between square composite or round metal balusters
- 20-year stain and fade limited warranty



Veranda ArmorGuard Railing



(Hardware, balusters and crush blocks sold separately)

Square Composite Balusters 1.4 in. x 1.4 in. x 36 in.

Round Metal Balusters (Black) .75 in. diameter 29.5 in.

Brazilian Walnut

Nantucket Gray

*Actual production
colors may vary from
colors shown.*

Veranda Low Voltage Rail Lighting



Veranda Low Voltage Rail Lighting

Veranda® Low Voltage Lighting extends the enjoyment of your outdoor living space well into the evenings and adds safety by lighting stairs and deck perimeters. Whether to take in a sunset, relax or entertain under the stars, Veranda Low Voltage Lighting creates a usable outdoor space that can be enjoyed well into the night. Lighting features a sensor to automatically turn lighting on and off when light is needed. Veranda Low Voltage Lighting makes outdoor living more enjoyable, more often.

- Designed for Veranda ArmorGuard® Post Wraps, Regency and Enclave Post Sleeves
- Will not tarnish, backed by a 3-year warranty
- Easy to install, just plug wires together- no wire cutting, wire nuts, or splices to deteriorate
- Requires Veranda 12v transformer and T-connector for additional caps

Veranda Low Voltage Rail Lighting



Veranda 12V Transformer Kit



Veranda ArmorGuard 5x5 Post Wrap
Lighted Cap



Veranda T-Connector with
Harness



Veranda 4x4 Post Sleeve
Lighted Cap

Veranda Railing

REGENCY™ RAILING

A

Top: 3.5 in. x 1.75 in.
Bottom: 3.5 in. x 1.75 in.



Square Composite
1.5 in. x 1.5 in. x 33.5 in.



Round Metal (Black)
.75 in. diameter
29.5 in.



Square Composite Balusters
6 ft. & 8 ft. Rail Kits
6 ft. Stair Kits
(Hardware, balusters & crush block included)

Round Metal Balusters
8 ft. Rail Kits
& 8 ft. Stair Kits
(Hardware, balusters & crush blocks included)

ENCLAVE® RAILING

A

Top: 3 in. x 2.84 in.
Bottom: 2 in. x 2.75 in.



Square Composite
.875 x .875 x 33.5 in.



6 ft. Rail Kits & 6 ft. Stair Kits
(Hardware, balusters & crush block included)

You will also need:

- B** Rail Post Sleeve
- C** Rail Post Cap
- C** Rail Post Base Moulding
- D** Stair Rail Kit
- D** Surface Mount Rail Bracket with Wood Post



B



C



D



D

ARMORGUARD® RAILING



5 Pack - Square Composite Matching Balusters 1.25 x 1.25 x 36 in.
(15 balusters required for 6 ft. rail section)



48 in. Post Wrap
(Assembly Required)



Surface Mount Rail Bracket with Wood Post
(Concrete bolts included. Wood bolts sold separately)



Round Metal (Black)
.75 in. diameter 29.5 in.



5x5 Post Wrap Moulding



5x5 Post Wrap Cap

6 ft. Railing (Hardware, balusters & crush block sold separately)



Rail Hardware

Top, Sub & Bottom Rail:
3.5 in. x 1.2 in.



Veranda Fencing



Veranda Composite Fencing

Veranda® Fencing uses multi-chromatic technology combined with heavy embossing to create a fence with exceptional depth, texture, flexibility and long-lasting beauty. Frame your outdoor space with Veranda Fencing, a fence that retains its beauty and never needs staining.

- The look and feel of wood
- Heavy embossing, multi-chromatic colors
- Low maintenance, never paint or stain
- Resistant to splitting, decay, and infestation
- Easy installation, installs on face of the 4x4 posts or side mount using color matched brackets
- Contains over 75% recycled material
- Gothic Spaced Picket available in pre-built sections
- Build Shadowbox, Board on Board, Traditional Privacy or Ranch Rail
- 6 ft. H x 6 ft. L fence system of pickets and rails
- Gate system available for 6 ft. H x 6 ft. L system (Not available for Ranch Rail or Gothic Spaced Picket fence systems)
- 10 and 15-year limited warranty

Veranda Fencing



Jatoba



Heartwood



Cape Cod



For Fencing questions, please call 1-800-215-2740

Veranda Care and Maintenance

Important Considerations

- Ensure a minimum of 1.5 inches (4 cm) required ventilation under deck and required spacing between decking boards. See ventilation requirements below.
- Improve drainage or grade soil to eliminate standing water under decks.
- Direct downspouts, downspout extensions and splash guards away from decks.
- Position dryer vents away from decks.
- Maintain a deck that is dry and clean.
- Clean your deck as often as needed, at least twice each year.
- Use extreme caution with pressure washers and use at pressures less than 3,000 psi (20684.3 kPa) at 10 inches (25 cm) above deck surface. Pressure washing is not recommended when mold/mildew are present on the deck.
- Keep debris out of gaps between the decking boards so rain showers can remove pollen and organic debris between cleanings.
- Minimize wet mulch up against the deck structure.
- Items stored directly on top of the deck surface, such as flower pots, prohibit water evaporation and can cause some staining on the deck surface.

Ventilation

Make sure there is adequate and unobstructed air flow under 50% of the deck. Allow a minimum of 1.5 inches (4 cm) between bottom of joist and the ground. Water must be able to flow away from under the deck. Improve drainage or grade flat areas where standing water may gather. Do not install decking directly to an existing or solid surface.

Mind the Gap

If the gap between decking boards is less than 3/16 inch (4.8 mm), organic debris such as leaves, seeds or pollen can settle on the deck and clog gaps. Water can pool, steeping organic debris that forms a "tea" or tannin which may stain your deck. This organic debris is a strong food source for mold. Keeping the gap clean is the easiest way to keep the deck clean. If gapping becomes clogged, use a garden hose, a spatula, putty knife or similar tool to remove debris.

Clean Your Deck

Clean your deck as often as needed, at least twice each year to remove pollen, organic debris, dirt or stains. Generally, a broom or a blower will work better than a hose for removing scattered organic materials like leaves. For general cleaning, use soap and water or mild household cleaners.

Construction Chalk

Colored chalk, used in construction for marking straight lines prior to cutting, is permanent on most surfaces. Contact the manufacturer of the specific brand and color of chalk for a cleaning solution that may prove effective. The best advice is to avoid colored chalk, using workable alternatives such as white chalk or baby powder.

Masonry Construction

It is important to protect decking during masonry construction. White or hazy residue from mineral deposits (efflorescence) can leach out of stone and masonry materials after water evaporates leaving the deposits behind. Minerals from soils in certain arid and mountainous environments can also cause a hazing affect when deposited on the deck surface. This can only be prevented with complete and secure coverage of the decking surface area during the construction phase or installation of the decking after the masonry construction phase. To minimize this affect during masonry construction, keep materials dry and allow masonry and cement to cure properly.

For mineral deposits left on the decking surface, periodic cleaning is required to maintain visual attractiveness. Fiberon developed Fiberon Composite Deck Cleaner specifically formulated for, and effective in cleaning dirt, clay, mud, soil, mineral deposits and masonry and stucco residue. Use the Fiberon Composite Deck Cleaner with a brass bristle brush to clean, repeating the process as needed. Be sure to follow the label instructions. Do not mix recommended cleaning products together as harmful chemical reactions could occur.

Dirt and Grime

Dislodge accumulated dirt with a broom or by using soap and water and a non-metal scrub brush. Thoroughly rinse off with a garden hose. Skilled professionals may use a pressure washer with wide fan tips, at low pressures under 3,000 psi (20684.3 kPa) and at safe distances, 10 inches (25 cm) above deck. In the wrong hands, your composite deck can be damaged. Exercise extreme caution.

Oil and Grease Stains

Speedy clean-up is best. To clean grease and oil stains that soap and water cannot remove, some all-purpose cleaners, such as Fantastik, will cut through grease and grime. Or use a commercial deck cleaner designed specifically for your type of decking. De-Solv-It Citrus Solution is effective in removing tar, asphalt, oil, grease and chewing gum. Be sure to follow the manufacturer's recommendations and test in an inconspicuous area prior to cleaning the entire deck.

Mold and Mildew

Mold and mildew are common environmental conditions. Molds grow on decaying organic material such as wood, leaf decay and pollen. Tiny and lightweight, mold spores travel easily through the air. Different climates experience varying degrees of these conditions depending on the amount of moisture and heat present.

To thrive, mold and mildew need air, water, elevated temperatures and a food source. There is no way to eliminate all these conditions in the environment. A wide variety of building materials including concrete, wood products, vinyl siding and many others are subject to potential mold growth. To minimize mold on your decking, clean your deck as often as needed, at least twice each year. Climate conditions vary in different regions of the country and may necessitate more periodic cleaning. Removal of leaves, debris, and other organic materials that provide a food source for mold development is important. If mold is present on your deck, there are many commercial products available for cleaning mold. We recommend the following commercial cleaners. For best results, be sure to follow the manufacturer's instructions and use cleaners within their stated shelf life. Do not mix recommended cleaning products together as harmful chemical reactions could occur. Never mix bleach and acids.

Collier Manufacturing 30-Seconds® Outdoor Cleaner and 30-Seconds® Spray & Walk Away are heavy duty, mildly alkaline chlorinated mold and mildew removers/cleaners that are biodegradable once rinsed into the soil. Both have been tested and perform very well in removing mold and mildew and retarding its return.

For more information on cleaning mold and mildew, see Fiberon Technical Bulletin # 13 at this link, fiberondecking.com/resources/literature.

Veranda Care and Maintenance

Salt and Calcium Chloride

Buildup of salt and calcium chloride from snow and ice removal is easily removed with enough water and perhaps a light scrub. Use a garden hose or sprayer. If using a pressure washer, use at low pressures under 3,000 psi (20684.3 kPa) and at safe distances, 10 inches (25 cm) above deck, to avoid damaging your deck. Never use metal shovels or sharp-edged tools to remove snow and ice on the surface of any Fiberon decking product.

Static

Dry or windy environments may create a temporary condition of static electricity, which will vary depending on climate and site conditions. Heat pumps and dryer vents that are close to, or pointed toward the decking material, can also generate static electricity on the deck.

Rubber Mats

Welcome mats or grill mats with a rubber, vinyl or latex backing can mark your deck. The marks can be removed, but to avoid them, use high quality polypropylene or colorfast woven rugs only.

Important Ladder Usage Safety Instructions

When using a ladder, place the ladder on a piece of $\frac{3}{4}$ inch plywood firmly secured to the deck surface to disperse the load of the ladder's feet to nearby underlying joists. Drill fasteners downward through the top of the plywood sheet, into the deck board gaps and into the joists to keep the plywood from slipping. This avoids leaving holes in your decking once the plywood sheet is removed. Be sure to follow the ladder manufacturer's instructions and safety tips.

Fire and Unusual Heat Sources

Composite decking will retain heat when exposed to direct or reflective sunlight. Exercise caution if walking barefoot as footwear may be required. Fire and unusual sources of heat and heat build-up can possibly damage Fiberon decking surfaces. Examples would include fire, reflected light from

different types of glass (ex. low-e glass), fire features and under-deck waterproofing installations that do not provide the 1.5 inches (4 cm) of unobstructed net free ventilation.

- Low-E Glass/Reflected Heat

Low-emissivity glass is designed to prevent heat gain inside the house by reflecting sunlight outward. This reflective property can result in excessive heat build-up on the surface of Fiberon decking. The properties that Low-E glass employs to prevent passive heat gain within a structure can result in unusual heat build-up on exterior surfaces.

When sunlight is reflected and concentrated, it can harm a range of building materials that include doors, windows, siding, trim and decking. Damage caused to these products can include melting, sagging, warping, discoloration, increased expansion and contraction, and accelerated weathering.

If you have questions on how to reduce this risk, contact the manufacturer of the product which contains the Low-E glass for suggestions on how to reduce or eliminate the reflected heat.

- Under-deck waterproofing systems

Under-deck waterproofing systems, properly installed, can provide additional living or storage space. Improper installations are those that restrict air flow and result in build-up of heat and/or humidity which can result in unwanted consequences. Contact the manufacturer of the specific under-deck waterproofing system for installation instructions to ensure the required 1.5 inches (4 cm) of unobstructed ventilation is achieved for Fiberon decking. If already installed, seek methods to achieve the ventilation requirement.

- Fire Features/Fire Pits

Fire features and fire pits are increasingly popular in outdoor living environments. Fire can damage many building products, including Fiberon decking. Improperly installed fire features and fire pits can cause damage to the surface of Fiberon decking via direct exposure to the flame or excessive radiated heat. Proper caution should be taken when designing, installing and using these features to ensure damage does not result.

For further information, contact:

Fiberon Consumer and Technical Support Department

181 Random Dr., New London, NC 28127 | Phone 844-226-3958 | Fax 704-463-1750 | email info@fiberondecking.com

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Veranda Stain and Fade Warranty

PLEASE READ THIS WARRANTY CAREFULLY BEFORE PURCHASING, USING OR INSTALLING YOUR VERANDA® PRODUCT. THIS WARRANTY IS A BASIS OF THE BARGAIN AND PURCHASE OF THE FIBERON PRODUCT AND SETS FORTH THE ENTIRE WARRANTY AND RESPONSIBILITY OF FIBERON. PURCHASE AND USE OF THE VERANDA PRODUCT CONSTITUTES ACCEPTANCE OF AND AGREEMENT TO THESE TERMS. SECTION 5 CONTAINS A BINDING ARBITRATION CLAUSE AND CLASS ACTION WAIVER THAT AFFECTS YOUR RIGHTS ABOUT HOW TO RESOLVE ANY DISPUTE WITH FIBERON.

1. WARRANTY COVERAGE.

Fiber Composites LLC, individually and doing business as Fiberon ("Fiberon"), warrants the stain and fade resistance of the following products manufactured by Fiberon ("Veranda Product"), to the original purchaser ("Purchaser", "you" or "your") for the warranty period set forth below under normal and proper service conditions, when properly installed and used as decking in residential applications, as long as the Purchaser owns the residence upon which the decking materials are installed.

20-year Coverage: Veranda ArmorGuard® Decking and Railing,

Stain Resistance: Fiberon warrants that the Veranda Products named above are and will be from the date of residential consumer purchase for the term coverage stated above, resistant to permanent staining resulting from spills of food and beverage items that would typically be present on a residential deck, provided that the Veranda Products were installed, cared for and maintained in accordance with the Veranda written instructions, the Veranda Care and Maintenance Instructions found on www.verandadeck.com and the conditions stated above.

Fade Resistance: Fiberon warrants that the Veranda Products are and will be, from the date of residential consumer purchase for the term coverage stated above, resistant to color change from light and weathering exposure as measured by color change in excess of 5 Delta E (Hunter) units provided that the Veranda products were installed, cared for and maintained in accordance with the Veranda written instructions and the Veranda Care and Maintenance instructions found on www.verandadeck.com and the conditions stated below.

Exclusions from/Voiding Stain and Fade Warranty Coverage: Fiberon does not warrant its Veranda Products to be stain or fade proof. When installed, cared for and maintained properly in the residential exterior deck environment, Veranda Decking products provide stain and fade resistance. However, no material is stain or fade proof, especially but not only when stains result from spilled or otherwise substances that are not properly cleaned or when the materials are exposed to years of UV exposure and the elements.

Without limitation on any other provision of this Limited Warranty, Fiberon does not warrant for stain resistance resulting from spilled or otherwise applied substances that are not properly cleaned with soap and water or mild household cleaners immediately.

All warranties are void and excluded in their entirety in any of the following events:

- Failure to install, care for and maintain the Veranda Products in accordance with the Veranda written instructions, and the Veranda Care and Maintenance instructions found on www.verandadeck.com and the conditions stated below voids all warranties in their entirety.
- Use of abrasive compounds of acidic or basic pH, strong solvents, oil based paints or stains, metallic rust, concrete or masonry products, air or water borne minerals and other abnormal residential deck use items will damage the Veranda Products and voids all warranties in their entirety.
- Direct or indirect contact with the Veranda Products of extreme heat sources (over 250 degrees) voids all warranties in their entirety.
- Damaging, gouging, scraping or puncturing the surface of the Veranda Products voids all warranties in their entirety.
- Paint or applying other coating materials to Veranda Products voids all warranties in their entirety.

Compliance with the Veranda Care and Maintenance Instructions is required and a condition precedent to any warranty or warranty claim. Without limitation on any other provision of this Limited Warranty to qualify for coverage, you must have tried cleaning the affected area of your deck using the instructions indicated within this document and within the Care and Maintenance Instructions provided online at www.verandadeck.com. If the affected area still remains unsatisfactory after you have tried these cleaning procedures, then you must have the affected area of your deck professionally cleaned at your expense. If the affected area remains unsatisfactory after the professional cleaning, you must contact Veranda Consumer and Technical Support (800-573-8841) and provide proof of the professional cleaning within 30 days of the professional cleaning.

The limited warranty set forth in this Limited Warranty is the only warranty (whether written or oral, express or implied) Fiberon makes for your Veranda Product or Veranda ArmorGuard Fasteners; it is subject to all terms and conditions stated herein and no one (including but not limited to a Fiberon dealer, installer, reseller, agent or employee) is authorized to modify, expand or add to this limited warranty. Fiberon makes no other representation, guarantee or warranty. No one is authorized to make any representation, guarantee or warranty on Fiberon's behalf, and Fiberon shall not be bound by or liable for, any representation, guarantee, warranty, or condition with regard to any Veranda Product or Veranda ArmorGuard Fastener other than as expressly stated in this Limited Warranty. THIS LIMITED WARRANTY COMPRISES FIBERON'S SOLE AND ENTIRE WARRANTY AND OBLIGATION IN CONNECTION WITH VERANDA PRODUCTS OR VERANDA ARMORGUARD FASTENERS. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUALITY, CONDITION, SUITABILITY, OR PERFORMANCE, ARE EXPRESSLY EXCLUDED AND DISCLAIMED. ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NOT EFFECTIVELY DISCLAIMED ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS BUT IN NO EVENT WILL EXTEND BEYOND THE APPLICABLE WARRANTY PERIOD. FIBERON EXCLUDES AND WILL NOT PAY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. IN NO EVENT, REGARDLESS OF THE BASIS OF ANY CLAIM OR LIABILITY, SHALL FIBERON BE LIABLE FOR ANY DAMAGES, OF ANY NATURE OR DESCRIPTION WHATSOEVER, EXCEEDING, AND ANY LIABILITY SHALL BE LIMITED TO, THE ACTUAL PURCHASE PRICE OF THE DEFECTIVE PRODUCT AS ADJUSTED ON THE BASIS OF THE PRORATED WARRANTY SCHEDULE PROVIDED HEREIN.

2. WARRANTY CLAIM PROCEDURE

a. To make a warranty claim, the Purchaser must send a copy of this warranty document, copy of original proof of purchase, and photos of the defective or nonconforming Veranda Product to the address below. Such proof of purchase must be from an authorized Veranda Product dealer and must show (1) the date of the purchase and (2) that sufficient Veranda Product has been purchased to cover the number of lineal feet claimed to be damaged. All warranty claims must be received by Fiberon within the Warranty Period and in no event later than thirty (30) days after any discovery of a possible nonconforming nature of or other failure of the Veranda Product or Veranda ArmorGuard Fastener.

b. Claims and Notices must be sent to:

Fiberon Consumer and Technical Support Department

181 Random Dr., New London, NC 28127 | Phone 844-226-3958 | Fax 704-463-1750 | email info@fiberondecking.com

c. Upon discovering a possible defect of the Veranda Product, Purchaser must make temporary repairs or cordon off the area at the Purchaser's expense to protect all property and persons that could be affected. If needed, the Purchaser must allow Fiberon to enter the property into which the Veranda Product is installed to inspect the nonconforming product. Fiberon must have made a

Veranda Stain and Fade Warranty

determination on the warranty claim before any permanent repairs or removal of materials may be undertaken. No products shall be returned to Fiberon unless directed and authorized by Fiberon in writing to do so. Any removal or disposal of defective products shall be at Purchaser's expense.

3. GENERAL CONDITIONS, EXCLUSIONS AND LIMITATIONS

a. **Purchaser's Sole Remedy.** Purchaser's sole remedy, and Fiberon's sole liability, for any claim whatsoever relating to the Veranda Product, including without limitation any claims arising out of the marketing, purchase, installation, use, storage, possession or maintenance of Veranda Products (whether such claim arises in contract, warranty, tort, gross negligence, negligence, strict liability, statutes or regulations or otherwise) or any claims that the Veranda Products failed to perform as warranted above, is and shall be the replacement of the defective Veranda Product with new Veranda Product in an amount equal to the volume (linear feet) of defective material as listed on the Prorated Warranty Schedule contained herein. Replacement Fiberon material will be as close in color, design and quality to the original installation as reasonably possible, in Fiberon's discretion and determination, but Fiberon does not guarantee an exact match as colors and designs may change. Additionally, Purchaser agrees to the use of such fasteners as adequate for reinstallation of the furnished board, irrespective of existing method. Fiberon may, at its option, elect to refund the percentage of the original purchase price listed under Recovery on the Prorated Warranty Schedule in lieu of replacing the defective product.

b. **Exclusions and Limitations of Certain Damages.**

In no event will Fiberon be liable for any direct, indirect, incidental, special, consequential, punitive, exemplary, statutory, special, or other damages based upon the Veranda Products or resulting, directly or indirectly, from any defect in the Veranda Products, including but not limited to damage to, diminution in value of and/or loss of use or enjoyment of, any property or part thereof, whether based on contract, tort, strict liability, statute, regulation or otherwise, even if Fiberon is expressly advised about the possibility of such damages. Some states do not allow the exclusion or limitation of incidental or consequential damages in certain circumstances, so the above limitation may not apply to you.

In addition, this Limited Warranty does not cover and Fiberon shall not be liable for any installation, removal or reinstallation costs.

Fiberon does not warrant against and is not responsible for, and no express or implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Veranda products and/or failure to abide by Fiberon's written instructions and any applicable laws or building codes, including but not limited to improper structural support, fastening, ventilation or gapping; (2) use of Veranda Products beyond normal use or in an application not recommended or permitted by Fiberon's written instructions and applicable laws and building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Veranda Products are installed; (4) Defects in or failure arising from decking structure resulting from water caused by improper installation, workmanship, maintenance or repair; (5) any Act of God (including but not limited to flooding, hurricane, tornado, wind, earthquake, lightning, hail, etc.); (6) discoloration, fading, spotting or staining from or caused, in whole or in part, by mold, mildew, other fungal growth, organic materials, metallic oxides or particles (including but not limited to rust or corrosion of any fasteners), dirt, other atmospheric or environmental pollutants, foreign substances such as grease or oil, chemicals (including but not limited to those found in cleaners), or normal weathering (defined as natural efflorescence, exposure to sunlight, weather and atmospheric conditions which causes any colored surface to gradually fade, flake, chalk, or accumulate dirt or stains); (7) damage resulting from casualty, fire or exposure to heat sources such as cooking devices or retro-reflective surfaces; (8) the application of paints, stains, surface treatments or other chemical substances including but not limited to cleaners or pesticides; (9) fading, flaking or other deterioration of any paints, stains or other coatings placed on the Veranda Products; (10) climate change, environmental conditions, static electricity or any cause beyond the control of Fiberon; (11) variations or changes in color of Veranda Products; (12) improper handling, maintenance, storage, abuse or neglect of Veranda Products by Purchaser or others; (13) ordinary wear and tear; (14) impact from objects; or (15) any fasteners not supplied or approved by Fiberon.

c. **Additional Terms and Limitations.**

The suitability of the Veranda Products for Purchaser's property for the installation and use of the Veranda Products, including but not limited to whether the Veranda Product meets the requirements of any applicable building or safety code or similar regulation relating to Purchaser's property, is the responsibility of the Purchaser and/or its design professionals, and not that of Fiberon. Fiberon does not provide architectural or engineering services. Fiberon makes no express or implied warranty or representation as to the suitability of the Veranda Products for, or actual performance, capabilities or operation of the Veranda Products at, Purchaser's property or under the conditions of Purchaser's use.

Without limitation on any other provision of this Limited Warranty, all warranties, whether express or implied, and including this Limited Warranty, are void if any one or more of the following applies or occurs: (i) the Veranda Product is not installed, maintained and/or used strictly in accordance with Veranda's written instructions, and all applicable laws, codes and regulations; (ii) misuse of the product, whether foreseeable or unforeseeable; (iii) failure of proper and timely maintenance or repair; (iv) failure to provide timely notice to Fiberon of any failure or defect of the Veranda Product; or (v) use of fasteners other than the Veranda ArmorGuard branded fasteners or approved hidden fasteners listed on www.verandadeck.com to the extent that the Veranda Product failures resulted from the use of non-approved fasteners.

4. BINDING ARBITRATION AND CLASS ACTION WAIVER IF YOU LIVE IN THE UNITED STATES

This section applies to any dispute between you and Fiberon relating to your Veranda Product. "Dispute" will be given the broadest possible meaning allowable under law.

4.1. **Notice of Dispute.** In the event of a dispute, you must give Fiberon a Notice of Dispute, which is a written statement that sets forth the name, address and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You must send any Notice of Dispute by U.S. Mail to Fiberon, Consumer and Technical Support Department, 181 Random Dr. New London, NC 28127. You will attempt to resolve any dispute with Fiberon through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, you may commence arbitration.

4.2. **Small Claims Court.** You may also litigate any dispute in small claims court in your county of residence, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not you negotiated informally first.

4.3. **BINDING ARBITRATION. IF YOU AND FIBERON DO NOT RESOLVE ANY DISPUTE BY INFORMAL NEGOTIATION OR IN SMALL CLAIMS COURT, ANY EFFORT TO RESOLVE THE DISPUTE WILL BE CONDUCTED EXCLUSIVELY BY BINDING ARBITRATION. YOU ARE GIVING UP THE RIGHT TO LITIGATE (OR PARTICIPATE IN AS A PARTY OR CLASS MEMBER) ALL DISPUTES IN COURT BEFORE A JUDGE OR JURY.** Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

4.4. **CLASS ACTION WAIVER.** Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor Fiberon will seek to have any dispute heard as a class action, private attorney general action, or in any other proceeding in which either party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

Prorated Stain and Fade Limited Warranty Schedule

Recovery	20-Year Residential
	Year of Claim
100%	0 - 10 years
80%	11 - 12 years
60%	13 - 14 years
40%	15 - 16 years
20%	17 - 18 years
10%	19 - 20 years

Veranda Stain and Fade Warranty

4.5. Arbitration Procedure, Costs, Fees and Incentives. Any arbitration will be conducted by the American Arbitration Association (the "AAA") under its Commercial Arbitration Rules and in many cases it's Supplementary Procedures for Consumer-Related Disputes. For more information, see www.adr.org or call 1-800-778-7879. In any dispute seeking less than \$10,000 in damages, Fiberon will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees if you are the prevailing party. You agree to commence arbitration only in your county of residence or New London, NC.

5. CHOICE OF LAW

North Carolina law shall govern the interpretation of this Limited Warranty and any claim that Fiberon has breached it, regardless of conflict of law principles.

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Veranda Residential Performance Warranty

PLEASE READ THIS WARRANTY CAREFULLY BEFORE PURCHASING, USING OR INSTALLING YOUR VERANDA® PRODUCT. THIS WARRANTY IS A BASIS OF THE BARGAIN AND PURCHASE OF THE FIBERON PRODUCT AND SETS FORTH THE ENTIRE WARRANTY AND RESPONSIBILITY OF FIBERON. PURCHASE AND USE OF THE VERANDA PRODUCT CONSTITUTES ACCEPTANCE OF AND AGREEMENT TO THESE TERMS. SECTION 5 CONTAINS A BINDING ARBITRATION CLAUSE AND CLASS ACTION WAIVER THAT AFFECTS YOUR RIGHTS ABOUT HOW TO RESOLVE ANY DISPUTE WITH FIBERON.

1. LIMITED WARRANTY

a. Fiber Composites LLC, individually and doing business as Fiberon ("Fiberon") warrants to the original purchaser ("Purchaser", "you" or "your") that for the Warranty Period set forth below the following products ("Veranda Product") shall, under normal and proper service conditions, remain free from material manufacturing defects and will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay, when installed, used and maintained in an above-ground application and in accordance with Veranda's written instructions. For purposes of this Limited Warranty, (a) the "original purchaser" means the individual or individuals who were the owners of the structure when the deck constructed of the subject Veranda Products was installed, and (b) a "residential application" is an installation of the Veranda Product on an owner-occupied residence.

20-year Limited Warranty

The term of this Limited Warranty ("Warranty Period") for the Veranda Products listed below shall be twenty (20) years from the date of original purchase by or for a residential application as long as the Original Purchaser owns the property upon which the Veranda Product was installed.

Decking: Veranda ArmorGuard® Decking
Railing: Veranda ArmorGuard Railing, Veranda Regency™ Railing and Veranda Enclave® Railing
Fasteners: Veranda ArmorGuard Fasteners as listed on www.verandadeck.com

15-year Limited Warranty

The term of this Limited Warranty ("Warranty Period") for the Veranda Products listed below shall be fifteen (15) years from the date of original purchase by or for a residential application as long as the Original Purchaser owns the property upon which the Veranda Product was installed.

Decking: Veranda Composite Decking
Fencing: Veranda Composite Fencing Pickets and Cross Rails

Note: Substitution of wood or other materials for any portion of the Fencing system will void this warranty. This warranty is only valid if the entire Veranda manufactured system is used: Posts, Pickets and Backer Rails.

10-year Limited Warranty

The term of this Limited Warranty ("Warranty Period") for the Veranda Products listed below shall be ten (10) years from the date of original purchase by or for a residential application as long as the Original Purchaser owns the property upon which the Veranda Product was installed.

Fencing: Veranda Composite Fencing Posts

Note: Substitution of wood or other materials for any portion of the Fencing system will void this warranty. This warranty is only valid if the entire Veranda manufactured system is used: Posts, Pickets and Backer Rails.

b. Veranda written instructions are available from your Veranda dealer or your contractor or from Fiberon at www.verandadeck.com or by writing to Fiberon at the address stated below.

c. In the event of a failure of the Veranda Product or Veranda ArmorGuard Fastener within the applicable Warranty Period as warranted above, when properly installed, used and maintained as described above, Fiberon will replace the nonconforming item as set forth in Section 2 below.

d. The limited warranty set forth in this Limited Warranty is the only warranty (whether written or oral, express or implied) Fiberon makes for your Veranda Product or Veranda ArmorGuard Fasteners; it is subject to all terms and conditions stated herein and no one (including but not limited to a Veranda dealer, installer, reseller, agent or employee) is authorized to modify, expand or add to this limited warranty. Fiberon makes no other representation, guarantee or warranty. No one is authorized to make any representation, guarantee or warranty on Fiberon's behalf, and Fiberon shall not be bound by or liable for, any representation, guarantee, warranty, or condition with regard to any Veranda Product or Veranda ArmorGuard Fastener other than as expressly stated in this Limited Warranty. THIS LIMITED WARRANTY COMPRISES FIBERON'S SOLE AND ENTIRE WARRANTY AND OBLIGATION IN CONNECTION WITH VERANDA PRODUCTS OR VERANDA ARMORGUARD FASTENERS. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUALITY, CONDITION, SUITABILITY, OR PERFORMANCE, ARE EXPRESSLY EXCLUDED AND DISCLAIMED. ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NOT EFFECTIVELY DISCLAIMED ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS BUT IN NO EVENT WILL EXTEND BEYOND THE APPLICABLE WARRANTY PERIOD. FIBERON EXCLUDES AND WILL NOT PAY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. IN NO EVENT, REGARDLESS OF THE BASIS OF ANY CLAIM OR LIABILITY, SHALL FIBERON BE LIABLE FOR ANY DAMAGES, OF ANY NATURE OR DESCRIPTION WHATSOEVER, EXCEEDING THE ACTUAL PURCHASE PRICE, AND ANY LIABILITY SHALL BE LIMITED TO, THE ACTUAL PURCHASE PRICE OF THE DEFECTIVE PRODUCT AS ADJUSTED ON THE BASIS OF THE PRORATED WARRANTY SCHEDULE PROVIDED HEREIN.

2. WARRANTY CLAIM PROCEDURE

a. To make a warranty claim, the Purchaser must send a copy of this warranty document, copy of original proof of purchase, and photos of the defective or nonconforming Veranda Product or Veranda ArmorGuard Fasteners, to the address below. Such proof of purchase must be from an authorized Veranda Product dealer and must show (1) the date of the purchase and (2) that sufficient Veranda Product has been purchased to cover the number of lineal feet claimed to be damaged. All warranty claims must be received by Fiberon within the Warranty Period and in no event later than thirty (30) days after any discovery of a possible nonconforming nature of or other failure of the Veranda Product or Veranda ArmorGuard Fastener.

b. Claims and Notices must be sent to:

Fiberon Consumer and Technical Support Department

181 Random Dr., New London, NC 28127 | Phone 844-226-3958 | Fax 704-463-1750 | email info@fiberondecking.com

c. Upon discovering a possible defect of the Veranda Product or Veranda ArmorGuard Fastener, Purchaser must make temporary repairs or cordon off the area at the Purchaser's expense to

Veranda Residential Performance Warranty

protect all property and persons that could be affected. If needed, the Purchaser must allow Fiberon to enter the property into which the Veranda Product or Veranda ArmorGuard Fastener is installed to inspect the nonconforming product. Fiberon must have made a determination on the warranty claim before any permanent repairs or removal of materials may be undertaken. No products shall be returned to Fiberon unless directed and authorized by Fiberon in writing to do so. Any removal or disposal of defective products shall be at Purchaser's expense.

3. GENERAL CONDITIONS, EXCLUSIONS AND LIMITATIONS

a. Purchaser's Sole Remedy.

Purchaser's sole remedy, and Fiberon's sole liability, for any claim whatsoever relating to the Veranda Product or Veranda ArmorGuard Fastener, including without limitation any claims arising out of the marketing, purchase, installation, use, storage, possession or maintenance of Veranda Products (whether such claim arises in contract, warranty, tort, gross negligence, negligence, strict liability, statutes or regulations, or otherwise) or any claims that the Veranda Product or Veranda ArmorGuard Fasteners failed to perform as warranted above, is and shall be the replacement of the defective Veranda Product or Veranda ArmorGuard Fastener with new Veranda Product or Veranda ArmorGuard Fastener, as the case may be, in an amount equal to the volume (linear feet) of defective material as listed on the Prorated Warranty Schedule contained herein or the number of defective Veranda ArmorGuard Fastener. Replacement Veranda material will be as close in color, design and quality to the original installation as reasonably possible, in Fiberon's discretion and determination, but Fiberon does not guarantee an exact match as colors and designs may change. Additionally, Purchaser agrees to the use of such fasteners as adequate for reinstallation of the furnished board, irrespective of existing method. Fiberon may, at its option, elect to refund the percentage of the original purchase price listed under Recovery on the Prorated Warranty Schedule in lieu of replacing the defective product.

b. Exclusions and Limitations of Certain Damages.

In no event will Fiberon be liable for any direct, indirect, incidental, special, consequential, punitive, exemplary, statutory, special, or other, damages based upon the Veranda Product or Veranda ArmorGuard Fasteners or resulting, directly or indirectly, from any defect in the Veranda Product or Veranda ArmorGuard Fasteners, including but not limited to damage to, diminution in value of and/or loss of use or enjoyment of, any property or part thereof, whether based on contract, tort, strict liability, statute, regulation or otherwise, even if Fiberon is expressly advised about the possibility of such damages. Some states do not allow the exclusion or limitation of incidental or consequential damages in certain circumstances, so the above limitation may not apply to you.

In addition, this Limited Warranty does not cover and Fiberon shall not be liable for any installation, removal or reinstallation costs. Fiberon does not warrant against and is not responsible for, and no express or implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Veranda products and/or failure to abide by Fiberon's written instructions and any applicable laws or building codes, including but not limited to improper structural support, fastening, ventilation or gapping; (2) use of Veranda Products beyond normal use or in an application not recommended or permitted by Veranda's written instructions and applicable laws and building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Veranda Products are installed; (4) Defects in or failure arising from decking structure resulting from water caused by improper installation, workmanship, maintenance or repair; (5) any Act of God (including but not limited to flooding, hurricane, tornado, wind, earthquake, lightning, hail, etc.); (6) discoloration, fading, spotting or staining from or caused, in whole or in part, by mold, mildew, other fungal growth, organic materials, metallic oxides or particles (including but not limited to rust or corrosion of any fasteners), dirt, other atmospheric or environmental pollutants, foreign substances such as grease or oil, chemicals (including but not limited to those found in cleaners), or normal weathering (defined as natural efflorescence, exposure to sunlight, weather and atmospheric conditions which causes any colored surface to gradually fade, flake, chalk, or accumulate dirt or stains); (7) damage resulting from casualty, fire or exposure to heat sources such as cooking devices or retro-reflective surfaces; (8) the application of paints, stains, surface treatments or other chemical substances including but not limited to cleaners or pesticides; (9) fading, flaking or other deterioration of any paints, stains or other coatings placed on the Veranda Products; (10) climate change, environmental conditions, static electricity or any cause beyond the control of Fiberon; (11) variations or changes in color of Veranda Products; (12) improper handling, maintenance, storage, abuse or neglect of Veranda Products by Purchaser or others; (13) ordinary wear and tear; (14) impact from objects; or (15) any fasteners not supplied or approved by Fiberon.

No warranty is given with respect to any fasteners other than the Veranda ArmorGuard Fasteners. Other fasteners, whether approved fasteners or otherwise, are subject to only the warranties provided by the manufacturer of the fastener and Purchaser's sole warranty and remedy is with that manufacturer.

c. Additional Terms and Limitations.

The suitability of the Veranda Products for Purchaser's property for the installation and use of the Veranda Products, including but not limited to whether the Veranda Product meets the requirements of any applicable building or safety code or similar regulation relating to Purchaser's property, is the responsibility of the Purchaser and/or its design professionals, and not that of Fiberon. Fiberon does not provide architectural or engineering services. Fiberon makes no express or implied warranty or representation as to the suitability of the Veranda Products for, or actual performance, capabilities or operation of the Veranda Products at, Purchaser's property or under the conditions of Purchaser's use.

Without limitation on any other provision of this Limited Warranty, all warranties, whether express or implied, and including this Limited Warranty, are void if any one or more of the following applies or occurs: (i) the Veranda Product or Veranda ArmorGuard Fastener is not installed, maintained and/or used strictly in accordance with Veranda's written instructions, and all applicable laws, codes and regulations; (ii) misuse of the product, whether foreseeable or unforeseeable; (iii) failure of proper and timely maintenance or repair; (iv) failure to provide timely notice to Fiberon of any failure or defect of the Veranda Product or Veranda ArmorGuard Fastener; or (v) use of fasteners other than the Veranda ArmorGuard Fasteners or approved hidden fasteners listed on verandadeck.com to the extent that the Veranda Product failures resulted from the use of non-approved fasteners.

4. BINDING ARBITRATION AND CLASS ACTION WAIVER IF YOU LIVE IN THE UNITED STATES

This section applies to any dispute between you and Fiberon relating to your Veranda Product. "Dispute" will be given the broadest possible meaning allowable under law.

4.1. Notice of Dispute. In the event of a dispute, you must give Fiberon a Notice of Dispute, which is a written statement that sets forth the name, address and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You must send any Notice of Dispute by U.S. Mail to Fiberon, Consumer and Technical Support Department, 181 Random Dr. New London, NC 28127. You will attempt to resolve any dispute with Fiberon through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, you may commence arbitration.

4.2. Small Claims Court. You may also litigate any dispute in small claims court in your county of residence, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not you negotiated informally first.

4.3. BINDING ARBITRATION. IF YOU AND FIBERON DO NOT RESOLVE ANY DISPUTE BY INFORMAL NEGOTIATION OR IN SMALL CLAIMS COURT, ANY EFFORT TO RESOLVE THE DISPUTE WILL BE CONDUCTED EXCLUSIVELY BY BINDING ARBITRATION. YOU ARE GIVING UP THE RIGHT TO LITIGATE (OR PARTICIPATE IN AS A PARTY OR CLASS MEMBER) ALL DISPUTES IN COURT BEFORE A JUDGE OR JURY. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

Veranda Residential Performance Warranty

4.4. CLASS ACTION WAIVER. Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor Fiberon will seek to have any dispute heard as a class action, private attorney general action, or in any other proceeding in which either party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

4.5. Arbitration Procedure, Costs, Fees and Incentives. Any arbitration will be conducted by the American Arbitration Association (the "AAA") under its Commercial Arbitration Rules and in many cases it's Supplementary Procedures for Consumer-Related Disputes. For more information, see www.adr.org or call 1-800-778-7879. In any dispute seeking less than \$10,000 in damages, Fiberon will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees if you are the prevailing party. You agree to commence arbitration only in your county of residence or New London, NC, USA.

5. CHOICE OF LAW

North Carolina law shall govern the interpretation of this Limited Warranty and any claim that Fiberon has breached it, regardless of conflict of law principles.

Please register your warranty at this link. Fiberon strongly suggests our customers register your warranty for quicker technical support and warranty service. Veranda product registration is voluntary. Failure to register will not diminish your limited warranty rights.

Fiberon Respects Your Privacy. Fiberon does not trade customer information. Just as important, you control how Fiberon contacts you. We will collect your preferences at the end of warranty registration and we encourage you to view our complete online privacy policy.

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Prorated Limited Warranty Schedule			
Recovery	20-Year Residential	15-Year Residential	10-Year Residential
	Year of Claim	Year of Claim	Year of Claim
100%	0 - 10 years	0 - 7 years	0 - 5 years
80%	11 - 12 years	8 - 9 years	6 years
60%	13 - 14 years	10 - 11 years	7 years
40%	15 - 16 years	12 - 13 years	8 years
20%	17 - 18 years	14 years	9 years
10%	19 - 20 years	15 years	10 years

Veranda Product Listing

Veranda ArmorGuard Decking	
Product Code	Description
BRDVC NG 20	Veranda Armor Guard 20 ft. Straight Edged Nantucket Gray Decking
BRDVCG NG 12	Veranda Armor Guard 12 ft. Grooved Nantucket Gray Decking
BRDVCG NG 16	Veranda Armor Guard 16 ft. Grooved Nantucket Gray Decking
BRDVCG NG 20	Veranda Armor Guard 20 ft. Grooved Nantucket Gray Decking
BRDVC BW 20	Veranda Armor Guard 20 ft. Straight Edged Brazilian Walnut Decking
BRDVCG BW 12	Veranda Armor Guard 12 ft. Grooved Brazilian Walnut Decking
BRDVCG BW 16	Veranda Armor Guard 16 ft. Grooved Brazilian Walnut Decking
BRDVCG BW 20	Veranda Armor Guard 20 ft. Grooved Brazilian Walnut Decking
BRDVC CC 20	Veranda Armor Guard 20 ft. Straight Edged Coastal Cedar Decking
BRDVCG CC 16	Veranda Armor Guard 16 ft. Grooved Coastal Cedar Decking
BRDVCG CC 20	Veranda Armor Guard 20 ft. Grooved Coastal Cedar Decking
BRDVC SSG 20	Veranda Armor Guard 20 ft. Straight Edged Seaside Gray Decking
BRDVCG SSG 16	Veranda Armor Guard 16 ft. Grooved Seaside Gray Decking
BRDVCG SSG 20	Veranda Armor Guard 20 ft. Grooved Seaside Gray Decking

Veranda Low Maintenance Decking	
Product Code	Description
BRDVC G 12	Veranda 12 ft. Gray Capped Composite Decking
BRDVC G 16	Veranda 16 ft. Gray Capped Composite Decking
BRDVC B 12	Veranda 12 ft. Brown Capped Composite Decking
BRDVC B 16	Veranda 16 ft. Brown Capped Composite Decking

Veranda Fascia	
Product Code	Description
BRDVC FASC NG 8	Veranda Armor Guard 8 ft. Nantucket Gray Fascia
BRDVC FASC BW 8	Veranda Armor Guard 8 ft. Brazilian Walnut Fascia
HCFAS WESTERN CDR 12	Veranda Armor Guard 12 ft. Coastal Cedar Fascia
HCFAS GRYSTN 12	Veranda Armor Guard 12 ft. Seaside Gray Fascia
HCFAS CB 12	Veranda Armor Guard 12 ft. Cabin Fascia

Veranda ArmorGuard Fasteners		
Merchant SKU	Product Code	Description
980-900	BKT BRD VER HF C90	Veranda Capped Decking Hidden Fasteners 90 Count Boxzz
980-900	BKT BRD VER HF C900	Veranda Capped Decking Hidden Fasteners 900 Count Bucket
980-900	SCREW VER SS TUB-BRN	Veranda Capped Decking Composite Deck Screws - Brown
980-900	SCREW VER SS TUB-CDR	Veranda Capped Decking Composite Deck Screws - Cedar
980-900	SCREW VER SS TUB-GRY	Veranda Capped Decking Composite Deck Screws - Gray

Veranda Product Listing

Veranda Regency Railing	
Product Code	Description
SEC17 RW R13 KD W/HW	6 ft. Regency Line Rail Kit (Includes top/bottom rail, balusters and Line hardware)
SEC17 RW R18 KD W/HW	8 ft. Regency Line Rail Kit (Includes top/bottom rail, balusters and Line hardware)
SEC17 RWS R11 KD W/H	6 ft. Regency Stair Rail Kit (Includes top/bottom rail, balusters and Stair hardware)
SEC17 RW U8 W/MTL KD	8 ft. Regency Unrouted Line Rail Kit (Includes top/bottom rail, round metal balusters and hardware)
SEC17 RWS U8 W/MTL K	8 ft. Regency Unrouted Stair Rail Kit (Includes top/bottom rail, round metal balusters and hardware)
POST SLV KIT2 48 WH	Veranda White Composite 4 in. x 4 in. x 48 ft. Post Sleeve Kit (Includes post sleeve, cap and molding)
POST SLV 48 WH VER	Veranda White Composite 48 in. Post Sleeve

Veranda Enclave Railing	
Product Code	Description
SEC17 EW R15 KD W/HW	6 ft. Enclave Line Rail Kit (Includes top/bottom rail, balusters and Line hardware)
SEC17 EWS R13 KD W/H	6 ft. Enclave Stair Rail Kit (Includes top/bottom rail, balusters and Stair hardware)
POST SLV 48 WH VER	Veranda White Composite 48 in. Post Sleeve
POST SLV KIT2 48 WH	Veranda White Composite 48 in. Post Sleeve, includes Post Sleeve Cap and Base Moulding

Veranda Railing Accessories-compatible w/Regency & Enclave	
Product Code	Description
BKT14 LINE HW 4PK WH	Veranda Line Section Hardware Kit for Enclave and Regency
BKT14 STR HW 4PK WH	Veranda Stair Section Hardware Kit for Enclave and Regency
BKT SLV MT W/WD KT V	Surface Mount HW Kit
BAL RD 29.5 KT BL HD	Veranda 29.5 in. Black Round Balusters (20PK)
BAL RD MTL STR IN HD	Veranda EZ Mount Stair Inserts for Metal Balusters (40PK)
CAP N E 4 WHT	Veranda 4 in. New England Post Cap White
POST SLV MLDG 4 WHT	Veranda 4 in. Post Sleeve Mldg White
CAP LIGHT 4 WHT KIT	Veranda Post Cap Light 4 in. x 4 in., 5 ft. Harness Kit
12 V TRANSFORMER KIT	Veranda DC Transformer w/ 9 ft. Extension Harness Kit, T Connector
T CONNECT W/ HARNESS	Veranda T Connector w/Harness Kit

Veranda ArmorGuard Matching Railing	
Product Code	Description
RLC 6 NG 3PK	Veranda Armor Guard 6 ft. Nantucket Gray Rail Kit
POSTC2 WRAP 48 NG	Veranda Armor Guard 48 in. Nantucket Gray Wrap
BALC 36 NG 5PK	Veranda Armor Guard Nantucket Gray Baluster (5PK)
RLC 6 BW 3PK	Veranda Armor Guard 6 ft. Brazilian Walnut Rail Kit
POSTC2 WRAP 48 BW	Veranda Armor Guard 48 in. Brazilian Walnut Post Wrap
BALC 36 BW 5PK	Veranda Armor Guard Brazilian Walnut Baluster (5PK)

Veranda ArmorGuard Matching Railing Accessories	
Product Code	Description
BKT14 HDPE LN 4PK BK	Veranda Armor Guard Black Line Section Hardware Kit
BKT14 HDPE ST 4PK BK	Veranda Armor Guard Black Stair Section Hardware Kit
BAL RD 29.5 KT BL HD	Veranda 29.5 in. Black Round Balusters (20PK)
BAL RD MTL STR IN HD	Veranda EZ Mount Stair Inserts for Metal Balusters (40PK)
CAPC HAVEN 5 MT BLK	Veranda ArmorGuard 5 ft. Haven Post Cap BLK
POSTC2 MLDG 5 MT BLK	Veranda ArmorGuard 5 in. Post Sleeve Mldg BLK
CAP LIGHT 5 BLK KIT	Veranda ArmorGuard Post Cap Light 5 in. x 5 in., 5 ft. Harness Kit
12 V TRANSFORMER KIT	Veranda DC Transformer w/ 9 ft. Extension Harness Kit, T Connector
T CONNECT W/ HARNESS	Veranda T Connector w/Harness Kit



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