

# About Your Hammock

*NOTE: It is very important that you save these instructions for future use.*

## About Your Cotton Rope Hammock

Our skilled artisans make each hammock by hand. This durable three ply, twisted rope is made from all natural cotton fibers. Please note that one of cotton's characteristics is that it has a built in stretch factor depending on the humidity or dryness of the air as well as amount of use. Therefore, the written size of your hammock is approximate. A newly purchased hammock, with use will reach its full size and proper length.

**WARNING:** Do not exceed the weight limit of 450 lbs. for large or deluxe and 340 lbs. for single hammocks.

### IDEAL LOCATION FOR HANGING HAMMOCKS:

\*Of course, the ideal location is on a covered porch, but most of us like to lie in the sun or under the shade of a tree. The second best place is a location that is dry and receives several hours of filtered light. **Environmental hazards?** Weather can adversely affect natural products, such as cotton fibers and wood. We want you to enjoy your hammock for a long time, so we have included some awareness facts and guidelines for care and use as well as some important facts about the nature of the materials used in this product.

### INSTALLATION & USAGE:

\*Be sure the construction from which you are hanging your hammock is of good condition, sturdy, and large enough to securely and safely support the hammock and its maximum safe weight limit.

\* When installing the tree hooks that accompany your hammock, first drill a 1/8" - 3/16" pilot hole. (Pilot hole should be as small as possible in order to ensure safe assembly and use of swing.) Insert the screw hook to the point that the eye of the screw is in contact with the surface of the hole. **Note: Do not over-twist the hook assembly.** This may cause damage to the metal and weaken the support.

\* If installing the hammock into any surface other than wood, consult a professional for the proper method and the additional supplies needed for a safe installation.

\*When first hung, your hammock may seem very tight and difficult to lie in. Use caution when climbing aboard and leaving the hammock. With use, it will stretch to its intended length.

\* We recommend, (to avoid the occurrence of mildew and prolong the life of your hammock), that your hammock be kept in a dry environment. If possible, do not leave your hammock outdoors overnight, completely sun dry when dampness occurs, avoid prolonged periods

in complete shade, and protect from tree sap.

Natural Effects of Weathering from Sun and Rain Exposure:

**TO COTTON:** - Fibers will darken to a gray color

- As fibers break down, strength will be lost - If not allowed to dry thoroughly, mold or mildew will result

**TO WOOD:** - Spreaders will become bleached and may turn gray

- Varnish finish may wear off surface

### INSECT AND ANIMAL DAMAGE:

\* Animals, such as squirrels, mice, dogs, and even birds, may disturb (or chew) the hammock as it hangs or in storage. Hanging a wind chime on or near their hammock may help as the noise will usually keep animals away.

\* If stored over the winter in a shed, attic, or garage, protect your hammock by placing it (completely dry) in either a bag, closed container, and/or surrounded by mothballs. Cotton fiber is attractive to animals, both as food and nesting materials.

*If you have any questions regarding our products, call our toll-free consumer customer service line: 800.643.3522*

Visit our web page: [www.thehammocksource.com](http://www.thehammocksource.com)

**MAINTAINING YOUR HAMMOCK:** Proper care and cleaning of your hammock will help preserve and maintain its natural beauty, as well as ensure years of use.

\* A solution of mild soap and water will remove most dirt and is not harmful to the natural cotton fibers.

\* For stains: spot clean and rinse thoroughly.

### PRECAUTIONARY MEASURES:

\* Check for loose or untied ropes

\* Fraying at possible wear points

- Where the ropes pass through the wooden spreader

- Around the metal ring at each end of the hammock

- Where the ropes intersect in the body/hammock bed

\* Weak and fraying ropes: Check ropes by pulling on them. If ropes are weak, the hammock may be unsafe for further use.

\* Cracks or weak areas in the wood

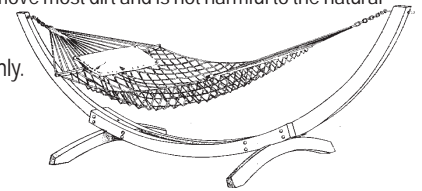
\* Chain and Hooks

- Check for breaks (cracking) or badly worn chain links

- Make sure the hook is securely attached in its mounting surface and that this surface is still solid and strong enough for the job.

\* Keep hammock out of direct sunlight and rain whenever possible.

These precautionary measures are especially important before hanging your hammock each season and before storing it away. If cared for properly, your Hatteras Hammock will give you years of enjoyment.



## About Your Polyester Rope or Quilted Rope Hammock

Our quilted hammocks are made of acrylic fabric and provide comfort and beauty. Acrylic fabric and polyester rope are noted for strength and durability.

*The above hanging, storage, weight limitation, installation, and general usage information for Cotton Rope Hammocks also will apply to your Polyester Rope or Quilted Hammock.*

**Care and Maintenance of Polyester Rope or Quilted Hammocks:** Although the fibers of your hammock are water resistant, water can become trapped within the fiber layers.

To prolong the life of your hammock, it is recommended that it be kept in a dry environment, i.e., taken in at night and completely sun dried when dampness occurs.

Your hammock may be cleaned with mild soapy water. Briskly sponge any spots, rinse, and allow to air dry. For more stubborn stains, or for removing suntan oil, we recommend a fine car upholstery cleaner.

**WARNING: DO NOT LEAVE YOUNG CHILDREN UNATTENDED ON A HAMMOCK**

### WARRANTY INFORMATION:

Products of The HammockSource are guaranteed to be free of defects in workmanship and materials for up to one year after the purchase date. Prolonged exposure to weather conditions including snow, rain, and humidity are not covered under the warranty nor is damage caused by normal wear, mildew, or improper care including storage, maintenance, and installation.

If an item is found to be defective within one year of its purchase, it will be replaced without charge upon the return of the unit accompanied by a sales receipt. If you choose to return an item, you must contact our customer service department at 800.643.3522 to obtain a Return Authorization Number that will allow us to track your unit once it arrives at our warehouse; thereby creating a faster response to your concern.