

FAQs



PROTECT YOUR INVESTMENT

What is the best way to care for my Novatto ceramic vessel?

Ultimately, the best way to care and keep your sink like new is to protect it with **Glacier Ice**. This nanotechnology will prevent any hard water spots or oxidation on the sink and faucet. For everyday cleaning simply use a soft cloth, soap and warm water. soap and warm water.

Is there a template available for the ceramic sinks?

Yes, they may be obtained off our website at NovattoInc.com. We always recommend using the actual sink for desired placement before making any cuts in the counter.



NSFC-V07W136BN

May I use a drain from another vendor?

Yes, drains from other manufacturers will be compatible with our porcelain vessel sinks.

Is the drain or faucet included with my purchase?

It may be; we offer our sinks individually or as a combo. Double check your purchase for details. We recommend using a pop-up drain with our ceramic vessel sinks.

Is a mounting ring needed?

Since all of our ceramic sinks have a flat bottom, a mounting ring is not necessary.

Do these ceramic vessel sinks have overflows?

Yes, some do have overflow holes. Check your sink image and specs for reference.

How durable is the gloss on the ceramic sink?

Each porcelain sink is protected with a premium gloss for less maintenance and lasting beauty. A non-porous and stain resistant finish ensures a new look for years to come. Novatto's in house testing has found the sink's gloss to be very durable and forgiving. Normal items such as toothbrushes, small jewelry etc., will not damage a Novatto ceramic sink.

NOVATTO
WHERE STYLE FLOWS

More questions? Feel free to contact our technical support team anytime. More info is also available at our website.

Novatto | P: 844.404.4242
support@novattoinc.com
NovattoInc.com