

Frequently Asked Questions

Question	Answer
Can I use this fan outdoors?	<input type="checkbox"/> No, Flowe ceiling fans are not designed to work in areas where water or humidity are present. The humidity will damage the blades and water or condensation build-up will damage the motor.
What length downrod can I use with this fan?	<input type="checkbox"/> Most fans are compatible with a 48" downrod without the need to extend the wiring. The most important thing is that the downrod is 3/4" (.75") in diameter.
I don't like the yellow glass that came with my fan can I buy a white one?	<input type="checkbox"/> Yes, you can call customer service 1-855-HD-HAMPTON or search www.homedepot.com for Flowe replacement parts.
Is this fan compatible with a universal remote control?	<input type="checkbox"/> Yes, universal remotes and receivers are compatible with this fan. However you must use a paired remote and receiver. There is no guarantee that the receiver you are currently using will use the same hardware or software as the new one. You must replace both the remote and receiver.
Is the light dimmable?	<input type="checkbox"/> The light kit for this fan is not dimmable with the CFL bulbs that are included. However if you change the bulbs to 60watt (maximum) incandescent bulbs and change the "ON/DIM" dipswitch on the remote, the lights will be dimmable.
Can I change my CFL or incandescent light bulbs to LED light bulbs with my remote control fan?	<input type="checkbox"/> Due to inconsistencies in the manufacturing process of LED light bulbs, we do not recommend replacing your CFL or incandescent light bulbs with LED bulbs in ceiling fans with remote controls.
Can I use a dimmer switch to control my fan?	<input type="checkbox"/> NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
I changed the light bulbs in my ceiling fan light kit, and now none of the lights work.	<input type="checkbox"/> Ceiling fans are required by law to have a light limiter built in prevent over lamping (180 watt maximum combined power draw). Refer to your ceiling fan owners manual for details about the maximum wattage bulb that you can put in your fan and not over lamp.
Can I use a different brand downrod with my Hampton Bay ceiling fan?	<input type="checkbox"/> Yes, any 3/4" (.75") diameter downrod will work with your ceiling fan.
How do I change the light bulbs in this fan?	<input type="checkbox"/> To change the light bulbs, remove the globe, by removing the finial and the retaining nut. Refer to the installation manual for details, removal of the bowl is exactly opposite from the installation instructions.
Can this fan be mounted on a sloped, angled, or vaulted ceiling?	<input type="checkbox"/> Yes, this fan can be mounted on a sloped or angled ceiling, installation will require the purchase of an extension downrod and on a vaulted ceiling (steep angle) you will need to purchase a Westinghouse "Cathedral ceiling fan canopy kit" (it can be purchased from www.homedepot.com)
What are the blades made of?	<input type="checkbox"/> The blades of the Flowe ceiling fan are fiber board and should not be introduced to water or stored in a humid area.