Frequently Asked Questions: Ceiling Fan

Question	Answer
How do I find my product identification number?	The UPC (12-digits) and/or model number can be found on the following: The product box Your Home Depot store receipt The user manual A sticker (usually silver) on top of the motor housing - Please click here for more info. TIP: If you don't have your packaging or manual, it may be difficult to see the label on your motor housing. Try using a mirror or your smart phone to take a picture of the label.
Do I need to register my ceiling fan for warranty?	 No. there is no need to register the fan for warranty. Please keep a copy of your receipt which will be required to honor the warranty.
Could this ceiling fan be flush mounted?	□ Yes.
Can I use a longer down rod with my ceiling fan?	No. This ceiling fan can only be flush mounted. It is not compatible with downrod.
Can I mount the ceiling fan on a sloped ceiling?	□ No, this fan cannot be mounted on a sloped ceiling.
What kind of bulb is compatible with my ceiling fan?	 You must use the bulb type that came with fan. You cannot use other bulb types for this ceiling fan.
Is the light of my ceiling fan dimmable?	The light is dimmable only if incandescent bulb or LED light is used. (CFL bulb cannot be dimmed.) And you need to use a remote and receiver or wall controller to dim the light. See following questions for compatibility.
Can I install the ceiling fan without light kit?	No. The light kit must be used with this ceiling fan.

Can I use a wall switch to control the speed and light of my ceiling fan?	 Yes, the ceiling fan can be controlled by certain universal ceiling fan control system. Before install a wall control, you have to make sure: 1) There are two separate wires coming out of your ceiling to controlight and fan separately. 2) The fan speed wall control must be a 3-speed switch. An example control can be ordered online at www.homedepot.com. Search "799280." 	ol the
Can I add a remote receiver to control my ceiling fan?	Yes. The ceiling fan is compatible with certain universal ceiling fan remote/receiver control system. An example remote control set can be ordered online at www.homedepot.com . Search "202783102."	oe
Can I use a dimmer switch to control my fan speed?	NO, you should NEVER use a dimmer switch to control a ceiling fan. cause premature wear on the capacitors and the motor. It will also cathe fan to make noise, as the motor was intended to have a 120v AC source at all times.	iuse
Can I use this fan outdoors?	Yes.	
Can I use longer / shorter blades to replace the original ones?	No. You can only use the blades come with the unit in the package. blades are designed for the motor, longer or shorter blade could caus problem and void the warranty.	