We take the utmost care to manufacture and bring our customers the best quality. All items are carefully inspected at the factory, and before shipping. Please note damage can be mistaken with the result of hand craftsmanship.

We are pleased to provide a 5-year warranty on our REVOLUTION cocottes. Damage not caused by normal wear enters the scope of that warranty and we will happily replace your product. Please contact our customer service (sales@revol-usa.com) and provide us with pictures and description of the occurrence of damage, and refer to the returns & exchange section.

At REVOL, we stand by our products that we have proudly manufactured since 1768. Should you think your product is damaged, please contact our customer service. We will study your request with the highest attention and will replace the product, insofar as a cause exterior to normal wear is established.

Your satisfaction is our main concern.