

CARPET BUYING GUIDE

Everything you need to know to make
the best choice for your lifestyle



EXCLUSIVE
LIFEPROOF™
WITH PETPROOF
TECHNOLOGY

Worry-free stain resistance for life.
See page 7 for details.

petproof



More saving. More doing.®



WE HAVE YOU COVERED

No one beats our selection of the most popular styles, colors and exclusive brands of carpet.

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WHY BUY FROM US?

- Wide variety of styles and colors available
- Lifetime Installation Warranty
- 4.2 out of 5 Customer Satisfaction Rating
- Rapid Installation Available*

*Rapid installation programs available on select styles. Varies by market.

READY TO GET STARTED?

- 👤 Ask an associate for details
- 📞 Call 1-855-MEASURE (632-7873)
- 🖥️ Visit homedepot.com/flooringmeasure

CONSIDERING CARPET

It's important to work with a retailer who understands all aspects of the carpet-buying process. The Home Depot is committed to educating you every step of the way.



WEIGHT & FIBER

Ounce weight and fiber type are key. Ounce weight is the biggest factor in carpet cost, affecting thickness. Fiber-wise, nylon and polyester may look and feel alike, but nylon's price reflects its superior durability. We'll help you understand weight and fiber pricing, so you can get the most carpet for your money.



CARPET PAD

The type of carpet pad you select can have a major impact on the comfort of the carpet. A better pad will result in a more comfortable, durable carpet in your home.



WARRANTY COVERAGE

Simply put, no one can match The Home Depot's comprehensive warranty coverage. We make it easy to enjoy peace of mind for years to come. **Lifetime Stain Warranties****, **Wear Warranties up to 25 years**** and **Lifetime Installation Warranty⁰⁰** available.



FINANCING OPTIONS



The Home Depot offers a wide range of financing options. Other carpet retailers may offer only one choice—and some don't offer any financing at all. See a Store Associate or go to homedepot.com/credit to learn more about our financing.



INSTALLATION

A Lifetime Installation Warranty⁰⁰ is provided with all our installation services.

**⁰⁰See pages 13-15 for warranty and installation details.

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IT'S ALL IN THE DETAILS

When you're shopping for carpet, take a good look at your fiber options and carpet types—selecting the appropriate fiber content and type of carpet will result in a floor that's comfortable, attractive and durable.

WHAT IS MY CARPET MADE OF?

There are five primary carpet fiber options. The benefits associated with each type of fiber are outlined below.

TRIEXTA™

Highest performing, easiest to clean; less likely to mat down.

NYLON

High performing, diverse for style and color; less likely to mat down.

POLYESTER

Superior stain-resistance, but doesn't have as good durability as Nylon/Triexta.

OLEFIN

Very durable, inexpensive.

WOOL

Natural fiber, durable.

HOW DOES COLOR GET INTO CARPET?

SOLUTION-DYED

Color is consistent throughout the fibers



- Best for durability and ideal for high-traffic areas
- Resists stains and easy to clean
- Will not fade over time

SURFACE-DYED

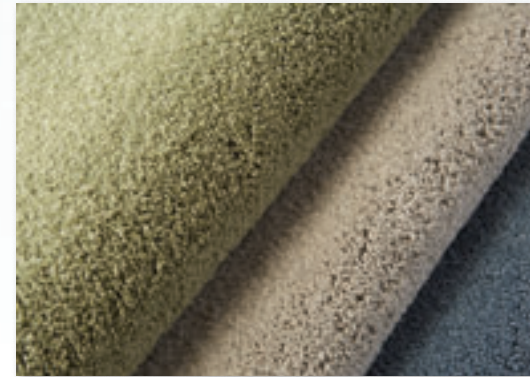
Color penetrates the outside portion of the fibers



- More color options available
- High color quality and uniformity

THE FOUR MAIN CARPET TYPES

Choose the one that fits your décor and lifestyle.



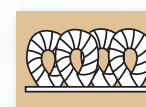
TEXTURE

Provides an open canvas for flexible décor.



TWIST

Delivers a casual and stylish look.




LOOP/BERBER

Provides a tailored look for more formal décor.



PATTERN

Provides an upscale look for more engaging décor.

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YOUR NEEDS, OUR OPTIONS



PRICE

Total lowest project price guaranteed

With over **5,000** choices available, we have an option no matter your budget



SPEED

The Home Depot offers several choices to accommodate your schedule!

Basic selection available in **72** hours*
Broader options in **7** days*
Any color, any style in **2-3** weeks



COLOR

Confirm your color in your room with a sample!

3 free samples with in-store measure
8x8 sample, largest in the industry

*Installation timing varies in certain markets



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COMMUNITY

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EXCLUSIVE LIFEPROOF™ CARPET

Worry-free stain resistance for life

- ✓ Our best warranty guarantees a lifetime of stain-free carpet
- ✓ 40 ultra-soft styles including texture, twist, pattern and loop/berber in over 800 colors
- ✓ Lifetime Stain plus 25-Year Wear and Texture Retention Warranties**—the best in the industry



 lifeproof™

**See pages 13–15 for warranty details.

More saving. More doing. 

COMPARING COLLECTIONS

We have grouped our exclusive carpet collections by features and benefits to help you easily determine the collection that is best for you—at our guaranteed* low prices.

COLLECTION	BENEFITS	RECOMMENDED CARPET PAD	PILE HEIGHT/ THICKNESS	PRICE	FIBER	WARRANTY
 	Durability, stain resistance and wear warranties	Prime Comfort or Memory Foam	Medium to High	\$\$\$	Nylon or Triexta™	Best
	Broad selection at great value	Prime Comfort, Memory Foam or StepAhead™	Low to Medium	\$\$	Polyester	Better
	Commercial applications available	StepAhead™ or TrafficMaster™	Low	\$	Polyester, Olefin and Nylon	Good

*See pages 13-15 for price guarantee and warranty details.


COMPARING WARRANTIES

Each of our carpet collections comes with its own warranty, organized into six levels.* The chart below provides a quick overview of everything that's covered.

WARRANTY	PET STAINS	TEXTURE RETENTION	FOOD, BEVERAGE AND SOIL STAINS	STAIRS
LIFEPROOF™ WITH PETPROOF® TECHNOLOGY	Lifetime, any pet stain	25-Year	Lifetime	Included
LIFEPROOF™	Lifetime, pet urine only	25-Year	Lifetime	Included
PLATINUM PLUS®	Limited	25-Year	Lifetime	Included
PREMIUM	Limited	15-Year*	Lifetime	Not Included
DELUXE	Not Included	10-Year*	10-Year*	Not Included
SELECT	Not Included	5-Year*	5-Year*	Not Included

*See pages 13-15 for warranty details.

*Proration schedule applies; see page 14.

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THE PAD MAKES ALL THE DIFFERENCE

Maximize comfort, performance and value when you visit our Carpet Pad Test Center, where you'll discover firsthand how differences in pad types can add to the feel and life of your carpet.

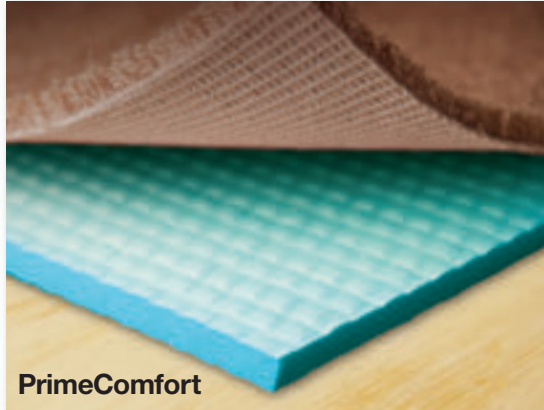
All pads include a moisture barrier and allow for radiant heat. All pads are FHA approved. 



WALK AND COMPARE

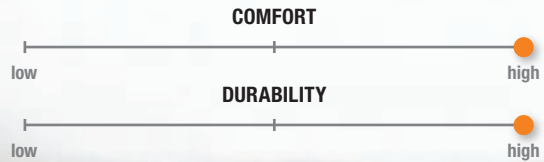


Place pad samples on the floor, cover with the carpet from the back of the Test Center rack and take a test-walk to compare the feel underfoot.



PrimeComfort

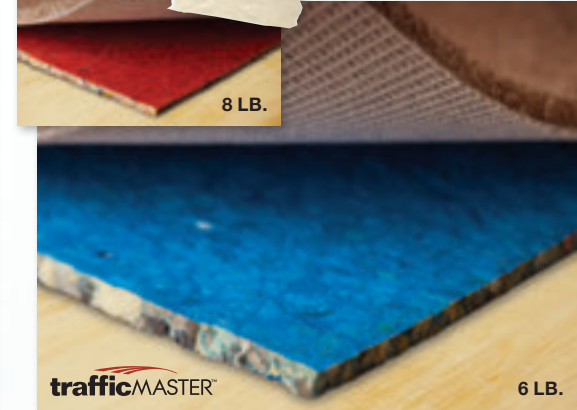
EXCLUSIVE PRIME COMFORT



EXCLUSIVE MEMORY FOAM WITH TEFLON®




EXCLUSIVE STEPAHEAD™ WITH NIKE GRIND®



EXCLUSIVE TRAFFICMASTER™ 6 LB. & 8 LB.



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PROFESSIONAL INSTALLATION BACKED BY THE HOME DEPOT

5-star installation satisfaction—
read our reviews at [homedepot.com/carpetinstall](https://www.homedepot.com/carpetinstall)

DIGITAL MEASUREMENT TECHNOLOGY

- We are the only retailer to offer advanced digital measurement technology to our customers. Our Home Depot associates utilize a digital laser to efficiently and accurately map and optimize your floor-plan layout.



QUICK-INSTALL OPTIONS

- Carpet from The Home Depot installs quickly and with no fuss. Select styles and colors can be installed seven business days after measurement and payment are completed. In many stores, certain carpet options can be installed even sooner—look for our 72-Hour or 7-Day selections.

☯All installation services provided by insured, licensed (where applicable) and background screened independent contractor. License numbers held by or on behalf of Home Depot U.S.A., Inc. available at [homedepot.com/licensenumbers](https://www.homedepot.com/licensenumbers) or at the Special Services Desk in The Home Depot Store. Installation services not available in all areas.

THE HOME DEPOT
HOME SERVICES
Let us do it for you.

PROVEN CUSTOMER SATISFACTION

- Customers give our installation services a 5-star satisfaction rating, with 4.2 out of 5 customers reporting they were “Completely Satisfied” (Voice of Customer Survey, March 2017). Read our reviews at [homedepot.com/carpetinstall](https://www.homedepot.com/carpetinstall).

LIFETIME INSTALLATION WARRANTY

- The Home Depot stands behind all installations performed by our network of independent flooring professionals. These insured, licensed (where applicable) and certified specialists have been selected for providing craftsmanship and customer service that meets or exceeds industry standards.

WARRANTY DETAILS

The Home Depot warranties provide peace of mind with every carpet purchase.

TOTAL LOWEST PROJECT PRICE—GUARANTEED

*We'll beat any comparable product + installation quote by 10%—no one takes you from selection to installation for less.

CARPET CARE & MAINTENANCE

To maintain the appearance of your new carpet, please follow the directions below:

- Vacuum frequently—Minimum of two times per week using a vacuum certified through the Carpet and Rug Institute (CRI) Seal of Approval/Green Label Cleaner Program. Visit www.carpet-rug.org for details and listings.
- Clean spills promptly—Scoop up as much of the spill as possible, then blot the area with a white cloth and warm water (avoid rubbing).
- Professional cleaning using a hot water extraction cleaning method is required every 12-18 months for coverage of limited warranties.

LIMITED STAIN & SOIL WARRANTY

**During the warranty life, if a covered stain cannot be removed using the above directions (including professional cleaning), The Home Depot will coordinate replacement for the affected area only with identical carpet or carpet of comparable value. Stain warranties are limited to stains caused by most common foods and beverages. Soil warranties are limited to color changes caused by the accumulation of dirt (result of foot traffic from normal household use).

Stain and Soil Warranties exclude:

- Non-food and non-beverage substances including, but not limited to: cosmetics, bleaches, inks, etc.
- Foods and beverages that contain strongly colored dyes including, but not limited to: mustard, coffee, herbal tea, curry powder, turmeric.
- Pet or human stains such as vomit, blood, urine, etc. (pet urine is included for Platinum Plus® and Premium warranty level products).
- Foot traffic deposits such as, but not limited to: grease, asphalt, tar, soot, cement.
- Carpets installed in rental properties.
- Color changes due to fading.

EXCLUSIVE LIFEPROOF™ STAIN & SOIL WARRANTY

- If permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, The Home Depot will handle such claims as stated above in the Limited Stain & Soil Warranty, but with the limited exclusions detailed below.


LifeProof Stain and Soil Warranties exclude:

- Damage caused by oil or wax-based substances, including paint and other non-household products.

EXCLUSIVE LIFEPROOF™ WITH PETPROOF® TECHNOLOGY PET STAIN WARRANTY

- LifeProof with PetProof Technology has the same warranty as LifeProof carpet with additional pet stain coverage.
- Any stain caused by domestic pet, with no limit on covered occurrences.



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LIMITED WEAR WARRANTY

**During the warranty life, your carpet will not lose more than 10% of the fiber due to abrasive wear in any one area. If your carpet is determined to have lost more than 10% of its fiber, The Home Depot and the carpet manufacturer will coordinate replacement for the affected area only with identical carpet, or carpet of comparable value. Fiber is measured in terms of "face weight," and is defined as the number of ounces of fiber in a square yard of carpet. Due to several processes involved in manufacturing, the actual face weight may reflect a variance of up to 7% from the store sample.

Limited Wear Warranties exclude:

- Damage caused by improper cleaning methods. For additional care and maintenance details for your carpet, please visit www.carpet-rug.org.
- Damage caused by tears or pulls from furniture or the use of inappropriate pad
- Carpets installed outdoors, on stairs, in bathrooms, kitchens, garages, etc. (Stairs included for Platinum Plus® Lifeproof, and Lifeproof with Petproof Technology warranty level products)
- Carpets installed in rental properties

LIMITED TEXTURE RETENTION WARRANTY

**During the warranty life, the surface of your carpet will retain its texture. Texture retention is the ability of carpet to retain its visible shape and not burst, bloom, open or lose twist. For details on texture retention measurement, please visit www.carpet-rug.org. If your carpet fails to maintain a texture retention rating of at least 3.0 for the specified warranty life, The Home Depot will coordinate replacement for the affected area only with identical carpet, or carpet of comparable value at time of replacement.

Limited Texture Retention Warranties exclude:

- Carpets installed over pad with a density lower than 6 lb.*
- Carpets installed outdoors, on stairs, in bathrooms, kitchens, garages, etc. (Stairs included for Platinum Plus® Lifeproof, and Lifeproof with Petproof Technology warranty level products)
- Carpets installed in rental properties
- Damage caused by pets (physical damage caused by clawing and scratching)

WARRANTY DETAILS

To make selecting your new carpet easier, our warranties are organized into six levels. Warranties that are subject to proration are identified on page 9, and a proration schedule is provided at right for reference. These warranties apply to all carpet products purchased on or after July 1, 2013. Warranty coverage begins on the date of the installation for the stated time period. Proof of purchase and professional cleaning is required for warranty coverage. If replacement carpet is authorized, all warranties cover labor for disposing of existing carpet and for new carpet installation. Replacement pad is not included.

*Exception: Prime Comfort pad, meets density requirements

CARPET INSTALLATION

Pricing only applies to basic installation labor for carpet and pad from The Home Depot in single-family residential homes for one or more rooms. Basic installation labor does not include Specialty items, custom, or optional labor. Multi-family and commercial jobs will be done by quote only. Offer not valid on glue-down carpet installations. Offer available in all U.S. The Home Depot stores.

LIFETIME INSTALLATION WARRANTY

ⒺTo the extent permissible under applicable law, The Home Depot warrants the workmanship of the carpet installation for the lifetime of the carpet, including all seams, restretches, and stairwork. The Home Depot's warranty applies only to installation labor and is not transferable. The warranty applies to single-family homes used solely for residential purposes. For the warranty to be valid, the customer must have the receipt of purchase. The Home Depot's warranty does not cover damage caused by Acts of God, installation or repairs made by persons other than The Home Depot or authorized service provider, abuse, misuse, neglect, or normal wear and tear. The warranty is void if flooring is subject to improper maintenance, improper cleaning methods, abuse, excessive moisture or structural alterations. Merchandise and materials are covered exclusively by the manufacturer's warranty, if any. This limited warranty gives customer specific legal rights and customer may also have other rights that may vary from state to state.

THE HOME DEPOT LIMITED EXTENDED WARRANTIES GENERAL TERMS & CONDITIONS

All limited warranties only apply to carpet purchased from The Home Depot and installed in owner-occupied residences where no commercial activity, including rental or day care, takes place. These warranties exclude carpet which has been subject to commercial use, abnormal use or conditions, any type of abuse, vandalism, or damage by smoke, fire, storm, flood, hurricane, wind, lightning or any natural disaster. Any repair or replacement under these limited warranties will be coordinated by The Home Depot and will be limited to the affected area only. To qualify for warranty coverage, all carpet purchased from The Home Depot must be installed over carpet pad which meets the HUD UM 729, Class 2 standards. These HUD standards set minimum standards for carpet pad for density (lb./ft.), thickness (in.), weight (oz./sq. yd.) and other physical characteristics which determine performance. These limited warranties are conditioned upon your compliance with recommended carpet care and cleaning procedures and are voided if those procedures are not followed.




We reserve the right to limit quantities to the amount reasonable for our regular customers. In the event of an error, we will make every reasonable effort to accommodate our customer. Details on any product warranty available at store. ©2015 Homer TLC, Inc. All rights reserved.

WARRANTY PRORATION

**The proration schedule applies to the identified warranties on page 9.

YEAR	PRORATION
1	100%
2	100%
3	100%
4	90%
5	80%
6	70%
7	60%
8	50%
9	40%
10	35%
11	30%
12	25%
13	20%
14	15%
15	10%



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ANY **PET**, ANY STAIN, ANY TIME.

Exclusively at The Home Depot

Complete stain protection means you get a 100% worry-free floor when it comes to what any pet may leave behind. Plus, odor-resistant for a sweeter-smelling home and easy to clean to make your life, yes, pet-proof.

