

## SERVICE AND WARRANTY

**MURPHY DOORS LEGENDARY CUSTOMER SERVICE** is the best in our industry without exception. Don't take our word for it, check us out through all our reviews on the web. If you have *any* questions about your Murphy Door or need help with measuring, ordering or installing your door, our construction experts have you covered. We are available through chat 12 hours a day 365 days a year.

### **3 -YEAR WARRANTY (U.S.A. ONLY)**

Murphy Door warrants your door against defects in material and workmanship under normal use and maintenance *for* a period of three (3) years from the date of original purchase.

Murphy Door Inc. will provide a replacement part for any part found to be defective. Original part(s) approved for return by Murphy Doors customer service department must be returned prepaid.

This warranty does not include labor charges connected with the determination or replacement of defective parts, or freight charges to ship these parts.

Murphy Door Inc shall not be liable under this or any implied warranty for incidental or consequential damages. This warranty gives the retail customer specific legal rights and the customer may have other rights which *vary* from state to state.

This warranty shall be void if the unit is not assembled or operated in accordance with the operation instructions provided with this unit; the unit is re-sold or traded to another owner; components, accessories; or the user has abused or otherwise failed to maintain the unit.

To process a warranty claim, Murphy Door requires you to register your product on our BILT app available through the Apple Play store or Android app store and proof of your date of purchase. You should retain your sales slip or invoice along with this certificate with your valuable documents.

For assistance with assembly or installation, parts, and customer service (English only, please), you can phone, email, or write us at:

Phone

**1-888-458-5911**

6:00am - 7:30pm MST

Email

[help@murphydoor.com](mailto:help@murphydoor.com)

7:00am - 7:30pm MST