Ocean Rock USA LLC doing business as Elementi, warrants Elementi fire features and accessories to be free from defects in parts and workmanship under normal use and service for a period of 1 year from the date of purchase. In the event of such defects Elementi will, at its option, repair or replace the defective product. The foregoing is at the discretion of Elementi.

There will be no charge for the replacement parts or product, however it will be the consumer’s responsibility to return the product to the original place of purchase.

Elementi will not be responsible for consequential damages in excess of the purchase price of the product on which such liability is based and the warranty does not cover costs including freight, removal and reinstallation.

This warranty is non-transferable and applies only for units that are for non-commercial personal use only.

Under this warranty agreement, all gas lines must be installed by a licensed gas fitter.

Damage caused by shipping, staining and abuse are not covered under this warranty. Dings, dents, scratches, fading and natural weathering are not covered under this warranty. Decorative rock is not covered under this warranty. Improper installations, repair or modifications made by anyone other than Elementi will void this warranty and any damage caused by such is also not covered under this warranty.

Minor chipping, weather fading, water staining and non-structural hairline cracks are typical of the material of this product and are not covered under this warranty. Some color and texture variation is typical of the material and finish for this product and is not covered under this warranty.