



20 in.  
Mulching/  
Rear Bagging  
Lawn Mower

**The Lawn-Boy No-Worry Warranty**  
A Two-Year Full Warranty (45 day Limited Warranty for Commercial Use)  
**The Lawn-Boy Tru-Start Commitment**  
A Three-Year Full Warranty (Not applicable for Commercial Use)

**Conditions and Products Covered  
under the No-Worry Warranty**

Lawn-Boy Inc. and its affiliate, Lawn-Boy Warranty Company, pursuant to an agreement between them, jointly promise to repair any Lawn-Boy Product used for residential purposes\*, if defective in materials or workmanship or if it stops functioning due to the failure of a component for the periods listed below.

Products	Warranty Period
Product and Attachments	2 year warranty
Engines	3 year warranty
Batteries	1 year
Wear Items (Belts, blades, blade adaptors, grass bags, cables, and wheels)	90 days

**Limited Warranty  
under the No-Worry Warranty for Commercial Use**

Gas-powered Lawn-Boy Products used at more than one location, or used for institutional or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty.

**Coverage under the Tru-Start Commitment**

Lawn-Boy Inc. and its affiliate, Lawn-Boy Warranty Company, pursuant to an agreement between them, jointly promise that your Tru-Start engine, when used for residential purposes\*, will start on the first or second pull for three (3) years from the date of purchase, if you provide the routine maintenance it requires, or we will fix it free of charge.

This Lawn-Boy Commitment does not apply when the product is used commercially.\*

**The following applies to both  
the No-Worry Warranty and the Tru-Start Commitment**

**Owner Responsibilities**

You must maintain your Lawn-Boy Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

**Items and Conditions Not Covered**

There is no other express warranty except for special emission system coverage on some products. This express warranty does not cover the following:

- Any product or part which has been altered or misused or requires replacement or repair due to an accident or lack of proper maintenance
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Lawn-Boy Service Dealer

**Countries Other than the United States or Canada**

Customers who have purchased Lawn-Boy products exported from the United States or Canada should contact their Lawn-Boy Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Lawn-Boy importer. If all other remedies fail, you may contact us at Lawn-Boy Warranty Company.

**Australian Consumer Law:** Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Lawn-Boy Dealer.

\*Residential purposes means use of the product on the same lot as your home. Use at more than one location, or institutional or rental use, is considered commercial use and the commercial use warranty would apply.

- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow proper maintenance procedures
  - Contaminants in the fuel system
  - Failure to drain the fuel system prior to any period of non-use over one month
- Special operational conditions where starting may require more than two pulls:
  - First time starts after extended period of non-use over one month or seasonal storage
  - Improper starting procedure

**Instructions for Obtaining Warranty Service**

If you think that your Lawn-Boy Product contains a defect in materials or workmanship, or if a normal, able-bodied adult can no longer start your product's engine in one or two pulls, follow this procedure:

1. Contact any Authorized Lawn-Boy Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, access our web site at [www.LawnBoy.com](http://www.LawnBoy.com). You may also call the numbers listed in item #3 to use the 24-hour Lawn-Boy Dealer locator system.
2. Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
3. If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at: Customer Care Department, Consumer Division, Lawn-Boy Warranty Company, 8111 Lyndale Avenue South, Bloomington, MN 55420-1196; or call us toll free at 866-216-6032 (U.S. customers) or 866-216-6031 (Canadian customers).

**General Conditions**

All repairs covered by these warranties must be performed by an Authorized Lawn-Boy Service Dealer using Toro approved replacement parts.

**Neither Lawn-Boy Inc. nor Lawn-Boy Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Lawn-Boy Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.**

Some states do not allow exclusions of incidental or consequential damages, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.