# UKEG QUICK REFERENCE GUIDE

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### **CO2** escapes immediately when attaching cartridge

- Tighten retaining nut (might be reverse threaded)
- Make sure cartridge is proper size 8q = 63.5mm - 66mm
  - 16g = 87mm 89.5mm

**Pressurized Growler** 

- Make sure regulator dial is off (turned all the way counter-clockwise)
- Check cartridge seal for damage
- If still leaking, remove retaining nut, cartridge seal, and piercing pin - check piercing O-ring for damage
- The cartridge sleeve does not need to reach the end of the threads (bottom out)
- A 1mm to 2mm gap between the sleeve and the cap is normal

### **Foamy pour**

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- Beer has been shaken during transport and needs to sit for about 10 minutes before pouring
- Beer has warmed up and needs to be cooled down before pouring
- Beer was filled from a tap system with >15psi
- If beer is foamy only after a few pints, the sight tube may need to be replaced
- Upper gooseneck seal may need replacement

### Pressure Gauge isn't working

- Tap gauge firmly while pressurized
- Remove pressure gauge and soak in hot water with baking soda
- Using a pin, poke the rear pressure hole to clear any debris

## Tap leaks constantly even when locked

- Tap assembly may need cleaning
- Tap shuttle O-ring needs to be replaced. (-110 O-ring)
- Make sure regulator is always on (turned clockwise)
- See tap maintenance video at www.growlerwerks.com/howto

### uKeg does not hold pressure

- Cap O-ring may be too loose or damaged and needs replacing
- Make sure regulator is always on (clockwise)
- Cap may be on too tight only a firm hand tightening is needed.
- Cartridge seal may be damaged, see "CO2 escapes immediately when attaching cartridge"

#### Please don't hesitate to contact us directly. We're here to help!

www.growlerwerks.com/customer-service-request

For tech support, call: 971-319-4274

