

## Vornado Air LLC 5-Year Limited Warranty

Vornado Air LLC (“Vornado”) warrants to the original consumer or purchaser this Vornado SRTH Heater (“Product”) is free from defects in material or workmanship for five (5) years from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost. Repairs not covered by the warranty or outside the warranty period will require a fee to cover the cost of materials, labor, handling and shipping.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, repair or service of the Product by anyone other than Vornado, mishandling, improper maintenance, commercial use of the Product, damages which occur in shipment or are attributed to acts of God.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

For warranty or repair service, call 1-800-234-0604 or email [consumerservice@vornado.com](mailto:consumerservice@vornado.com) to obtain a Return Authorization (“RA”) form. Please have or include your Product’s model number and serial number, as well as your name, address, city, state, zip code and phone number when contacting Vornado for warranty service. After receiving the RA form, ship your Product to:

Vornado Air LLC  
Attn: Warranty & Repair  
415 East 13th Street  
Andover, KS 67002

For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 1-2 weeks for repair and return of your Product after the Product is received. For your records: Staple or attach your original sales receipt to this Owner’s Guide. Please also write your products’s serial number below (located on product specs decal).  
Serial No. \_\_\_\_\_

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