

LIMITED WARRANTY

Saniflo offers a 2-year warranty for the pumps and a 1-year warranty for the toilet bowl and tank. The warranty starts from the date of purchase.

Subject to the conditions listed below, SFA-SANIFLO INC. (hereinafter called the «Company») guarantees to repair or at its option replace the product or any component thereof, which, in the opinion of the Company, is faulty or below standard as a result of inferior workmanship or materials.

If replacement is to be issued, this will only be extended to the first year starting from the date of purchase. Warranty repairs will apply after such date up to the warranty's date of conclusion.

Note that the replacement and repair option would only apply to the motor block inside the porcelain. If there is no damage to the bowl, Saniflo will replace the motor only without the porcelain bowl. In case there are damages to the porcelain, it would be the responsibility of the consumer to provide this information to the manufacturer within 30 days from the date of purchase.

CONDITIONS

The conditions of this guarantee are:

- 1.The product must not have been subjected to misuse, neglect, accident or damaging products, in accordance with these installation instructions.
- 2.The product must be connected to a single phase 120V, 60Hz electrical supply.
- 3.The alleged fault or defect must be notified to the company, within the warranty period.

PART OR PRODUCT EXCHANGE

The product will be exchanged, free of charge, at the original resellers place of business only, upon the followings conditions being fulfilled:

- 1.The customer needs a «return authorization» number from the company to authorize and validate the exchange.
- 2.The customer must supply a copy of their invoice to validate the request for an exchange.

LIMITATIONS

- 1.Vitreous china is guaranteed only for a factory defect.
- 2.Cost of disconnection and reconnection (i.e. labor charges) are not covered by the warranty and are the end-users responsibility.
- 3.Cost of mail or freight when a part or parts of the system have to be repaired at the company are not covered by this warranty.
- 4.In no event shall the company be reliable for any special, incidental or consequential damage, loss, or injury of whatsoever nature or kind arising from or in connection with the product or any component thereof.
- 5.The guarantee is transferable only when the product remains at the same premises as where it was installed initially.

Except as set forth in this Limited Warranty, the company disclaims all other warranties, express or implied, with respect to the product or any component thereof including, but not limited to, all implied warranties for merchantability and fitness for a particular purpose

For service or for further inquiries, please call or contact one of the following addresses:

United States

SFA-SANIFLO INC.
105 Newfield Avenue, Suite A
Edison, NJ 08837

Canada

SFA-SANIFLO INC.
1-685 Speedvale Avenue West
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N1K 1E6

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