

Limited Warranty

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Novi Security, Inc. (“Novi”) warrants that this product is free from defects in materials or workmanship for one year from the date of purchase. Within this period, Novi will, at its sole option, repair or replace any components that fail under normal operation or use (See product spec sheets for detailed information). Such repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer shall be responsible for any transportation cost and that the product has not been tampered with in any way. This warranty does not cover failures due to abuse, misuse, accident or unauthorized alterations or repairs.

Novi retains the exclusive right to repair or replace the product or offer a full refund of the purchase price at its sole discretion. Such remedy shall be your sole and exclusive remedy for any breach of warranty. Novi shall not be liable for any incidental or consequential damages for breach.

Procedure for Claims under Limited Warranties

To obtain warranty service, an original or copy of the sales receipt from the original retailer is required.

To obtain warranty service, follow these two steps:

1. Contact Novi via email at support@novisecurity.com or by phone at (855) 693-2444 ext. 4 to receive authorization (RMA) number

2. Once you have obtained an RMA number ship the unit and copy of the sales receipt, along with the RMA number to:

Novi Security, Inc.

RMA #: [Insert Provided RMA Number)

1434 East 820 North

Orem, UT 84097