



# Warranty

The Snap-Loc Dolly, Snaplocs (a.k.a. Loc-Downs), Straps and system Accessories are warranted to be free from defects in material and workmanship for a period of 90 days (warranty period) from date of purchase, or if you placed a special order with us from date of receipt of product. Some items may have up to a 1 year warranty depending on store of purchase (check with Snap-Loc or store of purchase). During the warranty period Snap-Loc will, at its option, repair or replace without charge any part of our product found to be defective in material or workmanship (shipping cost may be subject to charge). This warranty does not extend to any product which has been subject to misuse, abuse, negligence, accident, alteration, improper installation, over tightening of straps, superseding recommended weight limits, scratches, discoloring, damaged caused by usage in temperatures below freezing, contact with items over 150 degrees, wetness, extreme weather conditions, exposure to chemicals, and unauthorized repair. If product becomes structurally damaged immediately discontinue use. In no way will Snap-Loc Cargo Control Systems, LLC (Snap-Loc) be liable for special, direct, indirect or consequential damages, loss of vehicle, cargo, profits, personal injury, death or the like for any reason. Please contact our customer service department or the store of purchase for more details. The literature included with this product has been written for your safety. If you do not accept the terms and conditions herein do not use this product and return it within 7 days after purchase. By keeping this product you are agreeing to these terms and conditions. If returning products, return them to the store of purchase within the warranty period. No returns will be accepted after the warranty period unless special provisions have been made with the store of purchase (see store of purchase for further details). If you purchased your product directly from Snap-Loc please contact the Snap-Loc Customer Service Department for a Return Merchandise Authorization (RMA) number and return shipping instructions. Products returned to Snap-Loc without an RMA number will not be accepted. After receipt of an RMA number, the defective product must be returned to Snap-Loc within 30 days of the RMA approval of it will result in loss of refund or replacement.