

FAQs

1. What is the warranty?

WARRANTY

Each Interbuild solid wood finger jointed Wood panel is manufactured from selected material and is subject to stringent quality control procedures. The company cannot be held responsible for their further maintenance and installation, which is dependent upon the standard of work of individual contractors and the end user. No warranty is granted on fitted tops, mitred joints, or where there are a lack of expansion or heat evaporating gaps. True factory faults are delamination of glue joints, which should not occur. Other potential faults discovered at a later stage after assembling and installation, such as cracked wood, bowing wood or deformed wood of any kind, appears due to that advice on installation and maintenance according to this leaflet has not been followed.

2. Is there a top and bottom to the countertop?

Yes, there is a top with a deep hard wax oil stain finish because several coats are applied to penetrate deeper into the woodgrain. The bottom of the countertop is always a lighter finish.

3. How do you join two countertop panels together?

Acacia countertops can be joined together several ways.

Zip bolts or toggle bolts can be used according to the image & video link below.



Zip Bolts/Toggle Bolts

<https://www.youtube.com/watch?v=o36qMw6qMlc>

Biscuits with wood glue can be used



Biscuit attachment

Or a combination of biscuits and hardware can be used.



Also, it is good practise to glue the panels together using a mixture of carpenter's glue and acacia sawdust which helps finish the seam, which can be sanded flat once the joint has dried.

4. What touch up stains can be used to finish edges and cut-outs?

Interbuild has its own line of hardwax oil stain finishes that match the stain finish that you purchased. These include Golden Teak, Espresso, Brown & Light Oak.

However, Home Depot offers matching stains and natural oil finishes according to the information listed below:

5. Staining & Sealing Acacia Wood Countertops

Sealing Acacia Wood Countertop & Island Top Panels

According to our Installation, Care & Maintenance Instructions provided with each panel, the Acacia Wood Countertops & Island Tops have to be sealed with at least two coats of a natural wood oil, such as Raw Linseed Oil or Pure Tong Oil before final installation.

For a list of food-safe natural oil finishes go to this link:

<https://www.finewoodworking.com/2006/08/01/food-safe-finishes>

In addition to the natural oil wood sealant discussed above, there is another branded natural wood oil product that can be used. If there are no cut-outs or end-cuts, apply two coats of the food-safe WATCO brand Butcher Block Oil & Conditioner to seal the countertop on all six sides.

Recommendation

If there are no cut-outs or end-cuts, apply two coats of the food-safe WATCO brand Butcher Block Oil & Conditioner to seal the countertop on all six sides.

Watco

Model # 315513 | Store SKU # 1001034623

Butcher Block Mineral Oil & Conditioner 500ml

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Staining & Sealing Acacia Wood Countertops & Island Tops

Recommendations

If there are cut-outs or end-cuts required to the countertops & island tops prior to final installation, the exposed wood can be stained to match the four stains available, espresso, golden teak, brown and light oak. The stained areas should then be sealed with two coats of a natural wood oil sealant.

Matching Espresso Stain: VARATHANE Espresso Wood Stain

Varathane

Model # 302979 | Store SKU # 1001003857

Ultimate Stain Espresso 236ML

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Matching Golden Teak Stain: VARATHANE Provincial Wood Stain

Varathane

Model # 302972 | Store SKU # 1001003773

Ultimate Stain Provincial 236ML

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Matching Brown Stain: VARATHANE Early American Wood Stain

Varathane

Model # 302976 | Store SKU # 1001003867

Ultimate Stain American Walnut 236ML

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Matching Light Oak Stain: VARATHANE Golden Pecan Wood Stain

Varathane

Model # 302971 | Store SKU # 1001003854

Ultimate Stain Golden Pecan 236ML

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