

## Warranty and Returns;

One year warranty on manufacture defects

### Free Shipping only;

- Two way Shipping fees are cover only if the defected item was within the 30 days of purchase. Within the 48 lower states.

### One way Shipping cover;

- If the items is damage after the first 30 days and within one year
- Alaska and Hawaii even if it's within the first 30 days.

### Documents needed;

- Proof of sales; (make sure the dates are within one year and only from our approved resellers; such as walmart.com, homedepot.com, costco.com and etc), (ebay and any third market transaction are not warrant)

### Process;

For item exchange with in the first 30 days,

Options A, no CC require, takes 10 – 15 days to get replacement.

- Get proof of sales,
- Get ship to address,

We will sent an label to you in regular mail, please be on the look for this. Once you get the label, place it on the box and drop it off at a UPS ship point. Once we receive the damage unit we will review and send you a replacement unit if it's an defected item.

Option B, requires an CC (visa, or master), Initial hold will be place on the card (total Retail),

- Get proof of sales,
- Get ship to address,
- Ship replacement with return label.

Replacement item will be ship immediatly and will include and return label once the items are receive, you'll need to place the damage item in the box, place the return label and drop off at a UPS ship point.

### Item replacement after 30 days;

Option A, standard choice,

- Request the item sent to us with a copy of proof of sales, be sure to include the Return information; such as;
  - Name
  - Address
  - Phone number
  - E-mail ( if any)
- Replacement will be sent after we receive the defects.

Option B, only if consumer wanted to expedite the service; requires an CC (visa, or master)

- \$15 shipping fee will be charge, will send replacement item first with return label, consumer will need to return the defect with in 30days. Otherwise the full Retail price of the item will be charged.