

10 Year Limited Warranty

What This Warranty Covers

Design Imaging warrants that FlexStone prepackaged kits shall be free from manufacturing defects for a period of ten (10) years from the date of the original purchase. This warranty applies to FlexStone products that have been installed in accordance with FlexStone Bath Kit installation instructions, as recommended, and not damaged due to misuse, abuse or improper installation. This warranty will remain in force only for the original purchaser and original installation of these products in residential indoor applications.

What This Warranty Does Not Cover

Damage caused during shipping, whether noted at the time of receipt or not, or by improper unloading, moving or other form of handling of the panels. Damage caused by improper cleaning or by the use of cleaning products not recommended by Design Imaging. Changes made to the product by professional tradesmen or fabricators, or damage caused through fabrication or installation error. Variation in color that is inherent in the several FlexStone patterns, or slight differences in tone from one batch to another. Costs associated with installation or removal of FlexStone products.

What Design Imaging Will Do

If the FlexStone product covered by this warranty is found by Design Imaging or one of its authorized representatives to be defective in materials or workmanship, Design Imaging will repair, or, at its option, exchange the product for a similar part or model. Design Imaging's option to repair or exchange FlexStone material under this warranty does not cover any labor or other costs of removal or installation, nor shall Design Imaging be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product.

v1.3 effective 6/15/19