

## LIMITED 1 YEAR WARRANTY:

STRIKER CONCEPTS, LLC. warrants to the original owner that this STRIKER product is free from defects in parts and workmanship for the reasonable time of 1 YEARS of that owner. STRIKER or an authorized STRIKER Warranty Service Center will repair the product (Including, but not limited to: flashlights, home lights, tough skins, simple suckers, and parking sensors, etc.) or, at its option, replace a defective component. (STRIKER does not warrant the future availability of any particular colors, markings or decorations, and reserves the option to replace a custom flashlight or product with a standard flashlight or product.) Registration is not required for warranty coverage. This warranty is in lieu of all other warranties and conditions, express or implied.

EXCLUSIONS: This warranty does not cover any of the following: 1. Battery exhaustion; 2. Battery leakage; or 3. Damage to or failure of the flashlight or any component thereof due to alteration, misuse, battery leakage or lack of maintenance. PLEASE READ THE OWNER MANUAL FOR DIRECTIONS OF USE AND REASONABLE MAINTAINANCE OF STRIKER PRODUCTS. STRIKER DISCLAIMS ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some jurisdictions (countries, provinces, and states) do not allow exclusion or limitation of implied warranties, incidental or consequential damages and/or limitations on transferability, so the above limitations and exclusions may not apply to you.

## HOW AND WHEN TO MAKE A WARRANTY CLAIM:

- 1. In case of battery exhaustion, do not return the product to STRIKER, but replace the batteries.
- 2. If the product has been damaged by leakage of batteries, do not return the flashlight to STRIKER, but determine what brand of battery caused the damage and follow the battery manufacturer's instructions about how to make a damage claim.
- 3. Warranty Returns: Call customer service @ 704-508-1031 to obtain a Return Authorization Number. Send the Striker Product back (postage or shipping prepaid) to STRIKER, 116 Burry Ct., Troutman, NC, USA 28166, Attention: Warranty/Repair Department. For your protection and to expedite handling and/or postal claims, we recommend that all returns be insured and sent Certified and/or Return Receipt Requested. Do not send batteries with flashlights. **Please enclose the product in question, your name, your RA#, contact information (E-MAIL AND PHONE NUMBER), and a quick explanation of the reason for the return.**
- 4. Items must be returned in their original packaging if at all possible. Please save all packaging and accessories for any item that is returned to STRIKER. All original equipment, components, manuals, cables, documents, and packaging must be returned with your item for STRIKER to process your RMA.

We will notify you via e-mail of your refund or exchange once we've received and processed the returned item. In most cases, we'll issue a refund in the same form of payment originally used for the purchase within 3 to 5 business days of our receiving your return.

Shipments will be deemed to have been accepted by Returns Dept upon delivery of the said shipments to Returns unless rejected upon receipt. The Returns Dept shall perform whatever inspection or normal operational tests Returns Dept deems necessary as promptly as possible but in no event later than five (5) days after delivery, after which time Returns Dept will be deemed to have irrevocably accepted the Products.

This warranty gives you specific legal rights, and you may have other rights which vary from country to country, province to province, and state to state. Where any term of this warranty is prohibited by the law of any jurisdiction, such term shall there be null and void, but the remainder of this warranty shall remain in full force and effect.

Except as specified above or prohibited by applicable law: all express or implied conditions and warranties, including, without limitation, any implied warranty or condition of merchantability or fitness for a particular purpose, or accuracy of any informational content, are hereby excluded and disclaimed by STRIKER Concepts, LLC; and in no event will STRIKER Concepts company, or owner operator be liable for any special, direct, indirect, consequential, incidental, or punitive damages howsoever arising and regardless of the theory of liability, even if advised of the possibility of such damages. Products, prices, availability, specifications, and offers are subject to change or cancellation at any time without notice.







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