

WARRANTY INFORMATION

LIMITED LIFETIME WARRANTY

THE MANUFACTURER WARRANTS: Your MAKER Homeware™ products are to be free from defects in material and workmanship under normal non-commercial, household use, when operated and cared for in accordance with the Manufacturer's written instructions provided.

THE LIMITED LIFETIME WARRANTY ("WARRANTY") DOES NOT COVER: Any damage caused by accident, misuse or abuse, including without limitation, damage caused by overheating, improper cleaning, neglect, alteration, fire, theft, non-recommended oven use and does not apply to minor imperfections, scratches, stains, discoloration, surface markings as a result of shipping or other damage to external or internal surfaces which does not impair the utility and/or functionality of the cookware.

TO OBTAIN SERVICE: If service should be necessary, you should contact MAKER Homeware™, (A Division of IRIS USA, Inc.) Customer Service ("Customer Service") at 1-844-220-6441 to obtain a return authorization number ("RA Number"). Once you have received the RA Number, you may then return the properly packaged product(s), (using adequate packing and shipping material to prevent damage in transit), with postage prepaid along with name, address, telephone number, model number and proof of date of purchase (a copy of the receipt) and a detailed description of the claimed defect. This warranty shall not cover any damage incurred to the products during transit to Customer Service. You shall have the obligation and responsibility to: pay for all services and parts not covered by the warranty.

MANUFACTURER'S OBLIGATION:

The Warranty may not be altered, expanded, extended, revised or varied except by written instrument executed by the Manufacturer.

THE MANUFACTURER'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT(S) AT THE MANUFACTURER'S SOLE AND EXCLUSIVE OPTION. THE MANUFACTURER WILL REPLACE ANY ITEM FOUND TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP WITH THE MOST COMPARABLE CURRENT ITEM. MAKER HOMEWARE™ DOES NOT ACCEPT SPECIAL REQUESTS, NOR DO WE HAVE THE ABILITY TO UPGRADE IN EXCHANGE FOR MONEY. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER DIRECT OR INDIRECT. THE WARRANTIES SET FORTH HEREIN ARE EXCLUSIVE AND NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE ARE MADE WITH RESPECT TO THE PRODUCTS.

Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation exclusions may not apply. This Warranty gives specific legal rights, and there may also be other rights which vary from state to state.

DISCONTINUED ITEM RETURNED:

If the item returned is discontinued and is no longer available, MAKER Homeware™ will automatically replace your item with the most comparable item currently manufactured.

CALIFORNIA RESIDENTS ONLY: California residents need only supply proof of purchase and should call 1-844-220-6441 for shipping instructions. California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product (a) to the store where it was purchased or (b) to another retail store which sells MAKER Homeware™ products of the same type.

The retail store shall then, at its choice, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If the above two options do not result in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility if service or repair can be economically accomplished.* MAKER Homeware™, A Division of IRIS USA, Inc., and not the consumer, will be responsible for the reasonable cost of such service, repair, replacement or refund for nonconforming products under warranty.

*California residents may also, according to their preference, return nonconforming products directly to MAKER Homeware™, A Division of IRIS USA, Inc. for repair, or if necessary, replacement, by calling our Customer Service Department toll-free at 1-800-320-4747. MAKER Homeware™, A Division of IRIS USA, Inc. will be responsible for the cost of the repair, replacement, and shipping and handling for such nonconforming products under warranty.

Attn: Customer Service Department
MAKER Homeware™, A Division of IRIS USA, Inc.
11111 80th Avenue
Pleasant Prairie, WI 53158
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