

CLEANING & CARE

Congratulations on choosing your new laminate floor. This floor is virtually maintenance free. Because we impregnate our surface with melamine, it is resistant to dirt and dust. Normal sweeping will usually keep your floor clean. If stubborn spots still remain, use a laminate floor cleaner.

For questions regarding our products, please call toll-free: 866-892-4633

- Never leave any amount of liquid (water, juice, soft drink, alcohol, etc.) on the floor for more than the time necessary to clean the spill. Immediately wipe up wet areas from spills, foreign substances or wet shoes.
- Do not use any cleaning agents containing wax, oil or polish. Left over residue from these agents can leave a dull film on the floor.
- Do not use steel wool or scouring powder, as this could scratch the floor.
- Use either a natural or color-fast doormat outside and inside each entrance to your home to prevent dirt, sand, grit and other substances from being tracked onto the floor.
- Use wide-bearing, non-staining floor protectors such as felt protectors, for chair legs and table legs.

Cleaning stains and other problems

- Juice, wine, grease, chocolate: dampen a rag with water and a laminate floor cleaner and spot clean.
- Cigarette burns, asphalt, shoe polish, paint, ink, crayon, dried foods, nail polish: dampen a rag with rubbing alcohol or nail polish remover and spot clean.
- Candle wax, chewing gum: allow to harden and gently scrape with a plastic scraper.

CAUTION-using too much water or any other liquid cleaning solution could result in the planks swelling, creating permanent damage to your floor. This would NOT be covered by Manufacturer's warranty.

ADDITIONAL INFORMATION ABOUT YOUR LAMINATE FLOORING

1. The flooring must be installed in accordance with Manufacturer's installation instructions. Flooring in bathroom applications must be installed using proper techniques. The Warranty does not apply if the laminate flooring has not been cleaned, maintained or cared for according to the cleaning and care instructions provided by Manufacturer.
2. Manufacturer warrants its products against manufacturing defects that exist in its products prior to product installation. Flooring installed with known defects is not covered under the Warranty. Installer must inspect all planks for possible, recognizable defects before and during the installation as any right

to claim under warranty is invalid after planks with visible defects have been installed. Manufacturer will review warranty claims only if the planks were delivered by an authorized dealer in the original packaging.

3. Surface wear or damage must not be the result of abusive conditions, misuse of the product, freight damage, modification, alteration, repair or service of the product by anyone other than the authorized Manufacturer's representative, improper care or maintenance (see care & maintenance instructions), or accidents, including but not limited to severe impact, scratching, cutting, negligence or chemical damage. Gloss reduction is not surface wear. Surface wear must be readily visible from the distance of 6 feet, measuring at least 1 square inch. Wear through at the edges of the flooring is excluded from the Warranty.
4. The Warranty does not cover water damage caused by natural disasters, standing water (e.g. from appliance failures), excessive moisture emissions from a concrete slab (more than 3 lbs. per 1,000 sq. ft. over a 24-hour period), hydrostatic pressure, pet urine or other corrosive liquids or outside water (from snow, rain or water which enters through an open window or door, etc.)
5. The flooring must be installed in a dry, climate controlled, indoor, residential environment.
6. Manufacturer approved accessories and underlayment MUST be used to validate the Warranty.
7. Molding and accessories are not covered by the Warranty.
8. Use of a floor steam cleaner or wet mopping will damage your floor and void the Warranty.
9. To maintain the Warranty, your laminate flooring must be acclimated, installed and maintained in a controlled area, with temperature range of 64°-86°F (18°-30°C) and humidity range of 35% to 75%.