

Frequently Asked Questions: Wall Mount Surge Protector

Question	Answer
Do I need to register my protector for warranty?	<ul style="list-style-type: none">□ No. Since the unit is a Home Depot exclusive product, you do not need to register for warranty. The proof of purchase (receipt) should be kept if you need to claim for warranty in the future.
What do the lights indicate?	<ul style="list-style-type: none">□ The Protected and Grounded indicator lights should turn on indicating that the unit is working and is plugged into a properly grounded outlet.
Is my protector working properly if the red light is on?	<ul style="list-style-type: none">□ Yes. As long as the lights are on, your protector is working properly. The color of the indicators do not mean anything.
What does the "Protected" indicator mean?	<ul style="list-style-type: none">□ The "Protector" indicator should keep on when the protector is working. If the "Protected" indicator light goes out, it means that the built-in surge protection has been sacrificed to protect your equipment and is no longer functioning. Turn the surge protector off, unplug all connected equipment, and replace the surge protector.
What does the "Grounded" indicator mean?	<ul style="list-style-type: none">□ The "Grounded" indicator should keep on when the protector is working. If the "Grounded" indicator light is not on, contact a qualified electrician to properly ground the outlet before using it with your surge protector. Connecting your surge protector to an improperly grounded outlet will void all Defiant warranties.
What is the screw coming out from the back of the protector?	<ul style="list-style-type: none">□ The protector is designed to mount on the wall. The screw should be used to mount the protector on a wall outlet. The screw should go into the hole in the middle of a wall outlet plate.
How can I install my protector on a wall?	<ul style="list-style-type: none">□ In order to mount the protector on a wall outlet, you need to take the old wall outlet plate off, and use the screw on the protector to mount it.