



## PREMIER WARRANTY REGISTRATION CARD

### LIMITED EXPRESS WARRANTY

This Limited Express Warranty applies only in the United States to products manufactured or distributed by Body-Solid, Inc. ("Body-Solid") under the Best Fitness brand name (hereinafter referred to as "Product").

**What Is Covered?** During the warranty period, Body-Solid will, in its sole discretion, at no additional charge, provide the exclusive remedy of repair or replacement of the Product if it becomes materially defective, malfunctions, or otherwise fails to conform with this limited warranty under normal non-commercial, personal, family, or household use. In repairing the Product, Body-Solid may replace defective parts with new or, at Body-Solid's sole discretion, serviceable used parts that are equivalent to new parts in performance. All exchanged parts and Products replaced under this limited warranty will become the property of Body-Solid. Body-Solid reserves the right to change manufacturers of any part to cover any existing warranty. For Products sold for commercial use, the Products are sold "AS IS" without any warranty.

**How Long Coverage Lasts.** Body-Solid warrants that the Product you have purchased for non-commercial, personal, family, or household use from Body-Solid or from an authorized Best Fitness dealer will be free from any material defects in materials or workmanship under normal use during the warranty period from the date of purchase. Your sales receipt, showing the date of purchase of the Product, shall constitute proof of the date of purchase.

**Important Additional Terms and Restrictions.** This warranty extends only to the original purchaser. It is not transferable to anyone who subsequently purchases the Product. It excludes expendable parts such as paint and finish. It does not cover labor charges for floor models and demonstration units. Body-Solid compensates authorized Best Fitness dealers for warranty trips within their normal service area to make repairs at the customer's location. You may be charged a travel charge outside the normal service area. While necessary maintenance or repairs of the Product can be performed by any company, we recommend that you use only Body-Solid or an authorized Best Fitness dealer for best results. Improper or incorrectly performed maintenance or repair voids this warranty. Body-Solid neither assumes nor authorizes any third party to assume for it any other warranty.

This warranty is void under the following conditions: if the Product is not assembled/installed according to the instructions/directions included with the Product; if proof-of-purchase documentation or Product serial number is altered or forged; if the Product is used in a commercial, institutional or other public access environment; if the Product was not purchased from Body-Solid or from an authorized Best Fitness dealer. This warranty does not extend to any Product that has been damaged or rendered defective: (a) as a result of accident, misuse, or abuse; (b) by the use of parts not manufactured or sold by Body-Solid; (c) by modification of the Product; (d) as a result of improper or incorrectly performed service or repair by anyone other than Body-Solid or an authorized Best Fitness dealer or an authorized Best Fitness warranty service provider; (e) as a result of failure to provide reasonable and necessary care as outlined in the owner's manual for the Product. Should any Product submitted for warranty service or replacement be found to be ineligible, an estimate of repair cost will be furnished and the repair will be made if requested by you upon Body-Solid's receipt of payment or acceptable arrangement of payment.

**How to Redeem this Warranty.** To redeem this warranty, you must call Body-Solid at 1-800-556-3113 to obtain

– **Warranty is not applicable outside the United States** – Before returning a product you must call Best Fitness at 1.866.348.6362 to obtain a Return Authorization Number. No returns will be accepted without the Return Authorization Number. Original purchaser must pre-pay all freight charges on warranty claims. Best Fitness will not accept Freight Collect shipments or return shipments on a freight collect basis.

a Return Authorization Number. You then must return the Product, together with the Return Authorization Number and the sales receipt, in its original container (or equivalent) to the following address: Body-Solid, Inc., Attn: Best Fitness Warranty Dept., 1900 S. Des Plaines Ave., Forest Park, IL 60130. You must pre-pay any shipping charges, export taxes, customs duties and taxes, insurance, and any other charges associated with transportation of the Product. Body-Solid will not accept any Product returned on a freight collect basis or outside of Body-Solid's normal business hours. You are responsible for insuring any Product shipped or returned. You assume the risk of loss during shipment or return.

**How State Law Applies.** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

THIS IS THE ONLY WARRANTY APPLICABLE TO BEST FITNESS BRANDED PRODUCTS. TO THE EXTENT PERMITTED BY LAW, BODY-SOLID DISCLAIMS ALL OTHER EXPRESS WARRANTIES AND ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE BEYOND THE ONE (1) YEAR WARRANTY PERIOD.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NEITHER BODY-SOLID NOR ANY OF ITS AFFILIATES SHALL BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE, OR ANY OTHER ECONOMIC DAMAGES ARISING IN TORT OR CONTRACT, INCLUDING ANY IMPLIED WARRANTY CLAIMS. BODY-SOLID'S AND ITS AFFILIATES' ENTIRE LIABILITY IN THE AGGREGATE SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

If you have any questions about this Limited Express Warranty, you may contact us as follows:

Body-Solid, Inc.  
Attn: Best Fitness Warranty Dept.  
1900 S. Des Plaines Ave.  
Forest Park, IL 60130  
Phone: 1-800-556-3113  
Fax: 1-708-427-3556  
E-mail: service@bodysolid.com  
Business Hours: M-F, 8:30 am – 5 pm CST

Keep this half with a copy of your **original bill of sale**.  
A **copy** of this Warranty Card is required for Warranty claims.

KEEP THIS HALF  
FOR YOUR RECORDS

Keep this half with a copy of your **original bill of sale**.  
A **copy** of this Warranty Card is required for Warranty claims.



## PREMIER WARRANTY REGISTRATION CARD

PLEASE FILL OUT AND RETURN TO BEST FITNESS IN ORDER TO REGISTER YOUR PRODUCT FOR WARRANTY

Thank you for purchasing a Best Fitness product. To validate the Best Fitness Warranty, please have the purchaser complete the following information and return to Best Fitness within 10 days from the date of sale.

**SERIAL NO.** \_\_\_\_\_ (required)

**NAME OF PURCHASER** \_\_\_\_\_

**ADDRESS** \_\_\_\_\_

**CITY** \_\_\_\_\_ **STATE** \_\_\_\_\_ **ZIP** \_\_\_\_\_

**PHONE** \_\_\_\_\_

**EMAIL** \_\_\_\_\_ **FAX** \_\_\_\_\_

The undersigned hereby acknowledges receipt of the Best Fitness Warranty and affirms that the date of purchase was \_\_\_\_\_, 20\_\_\_\_\_.  
I have read and understand the conditions and terms of the Best Fitness Warranty in its entirety.

**STORE PURCHASED FROM** \_\_\_\_\_

**CITY** \_\_\_\_\_ **STATE** \_\_\_\_\_ **ZIP** \_\_\_\_\_

**MODEL** \_\_\_\_\_ **PRICE** \_\_\_\_\_

**DATE OF INSTALLATION** \_\_\_\_\_

**SIGNATURE** \_\_\_\_\_

1. How did you first learn about Best Fitness products?

- ☐ Magazine ☐ Dealer  
☐ Newspaper Ad ☐ Yellow Pages  
☐ Mail Order Catalog ☐ Fitness Factory Web site  
☐ Radio or TV Ad ☐ Other Web site  
☐ Friend or Relative ☐ Other

2. Including yourself, how many people will regularly use the Best Fitness unit?

\_\_\_1\_\_\_2\_\_\_3 or more

3. Will the primary user(s) be:

\_\_\_Male\_\_\_Female\_\_\_Both

4. How would you rate your satisfaction with the salesperson where you bought your product?

\_\_\_VERY SATISFIED\_\_\_SOMEWHAT SATISFIED  
\_\_\_SOMEWHAT DISSATISFIED\_\_\_VERY DISSATISFIED

Helped you select a Best Fitness product? \_\_\_YES\_\_\_NO

Knowledgeable about Best Fitness products? \_\_\_YES\_\_\_NO

Provided clear explanation of features and benefits? \_\_\_YES\_\_\_NO

Were you shown a number of Best Fitness models? \_\_\_YES\_\_\_NO

Were the Best Fitness warranty and maintenance schedule explained to you? \_\_\_YES\_\_\_NO

5. Did the salesperson offer financing arrangements? \_\_\_YES\_\_\_NO

If "NO" would you have liked a financing option?

Comments \_\_\_\_\_

6. How many stores did you visit before purchasing your Best Fitness unit?

\_\_\_1\_\_\_2\_\_\_3\_\_\_4+

7. How many times did you visit the store where you made your purchase?

\_\_\_1\_\_\_2\_\_\_3\_\_\_4+

8. Why did you purchase this Best Fitness product?

(check all that apply)

- ☐ Design / Appearance  
☐ Dealer Recommendation  
☐ Price  
☐ Ease of Operation  
☐ Quality Construction  
☐ Size  
☐ Reputation  
☐ Quiet Operation  
☐ Warranty  
☐ Friend / Family Recommendation  
☐ Other

9. What were the two most important features that have influenced you to buy this product?

1. \_\_\_\_\_  
2. \_\_\_\_\_

10. Do you have intentions to buy any of the following products within the next year?

- ☐ Stationary Bike ☐ Ski Machine  
☐ Home Gym ☐ Stair Climber  
☐ Free Weight Equip. ☐ Rowing  
☐ Treadmill ☐ Other

11. Do you currently belong to a health club?

\_\_\_YES\_\_\_NO

12. Your Age Group:

- \_\_\_Under 25\_\_\_55-64  
\_\_\_25-34\_\_\_65-74  
\_\_\_35-44\_\_\_75-84  
\_\_\_45-54\_\_\_

13. What group best represents your family income?

- \_\_\_less than \$50,000\_\_\_\$100,000 - \$149,999  
\_\_\_\$50,000 - \$74,999\_\_\_over \$150,000  
\_\_\_\$75,000 \_\_\_\$99,999

14. Would you recommend a Best Fitness product to a friend or colleague?

\_\_\_YES\_\_\_NO



## ***PREMIER WARRANTY***

### **REGISTRATION CARD**

Best Fitness warrants the PREMIER Warranty as follows:

<b>Frame</b>	<b>5 Years</b>
<b>Motor</b> <i>(If Applicable)</i>	<b>5 Years</b>
<b>Parts</b>	<b>1 Year</b>
<b>Electronics</b> <i>(If Applicable)</i>	<b>1 Year</b>
<b>Wear Parts</b> <i>(If Applicable)</i>	<b>3 Months</b>
<b>Labor</b>	<b>3 Months</b>

#### **SEE DETAILS ON BACK**

- You must complete and return this Registration Card to Best Fitness within 10 days for this Warranty to be valid.
- Keep this half with a copy of your original bill of sale.
- A copy of this Warranty Card is required for Warranty claims.

Serial Number \_\_\_\_\_

***BEST FITNESS***  
Warranty Department  
1900 S. Des Plaines Ave.  
Forest Park, IL 60130

Phone: 1-800-556-3113  
Fax: 1-708-427-3556  
E-mail: [service@bodysolid.com](mailto:service@bodysolid.com)  
Hours: M-F 8:30-5:00 CST

**PLACE  
STAMP  
HERE**

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Apt#:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_



**1900 S. Des Plaines Ave.  
Forest Park, IL 60130 USA**

**IMPORTANT!**

***Warranty Registration Card***