

Bruce® LAMINATE FLOORING WARRANTY
(www.armstrong.com)

THE BRUCE 50-YEAR LIMITED RESIDENTIAL WARRANTY FOR:

12 mm Collection*

*See additional commercial warranty coverage

What is covered and for how long?

Bruce guarantees to the original purchaser that for 50 years from the date of original purchase, and in a residential indoor setting, your locking laminate floor:

- Will not stain.
- Will not fade from sunlight or artificial light.
- Will not show wear-through.
- Will be free from manufacturing defects.
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used.
- Will not unlock at the seams.

THE BRUCE 30-YEAR LIMITED RESIDENTIAL WARRANTY FOR:

8mm Collection*

*See additional commercial warranty coverage

What is covered and for how long?

Bruce guarantees to the original purchaser that for 30 years from the date of original purchase, and in a residential indoor setting, your locking laminate floor:

- Will not stain.
- Will not fade from sunlight or artificial light.
- Will not show wear-through.
- Will be free from manufacturing defects.
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used.
- Will not unlock at the seams.

SEE NEXT PAGE FOR COMMERCIAL WARRANTY INFORMATION

**THE BRUCE 10-YEAR COMMERCIAL WARRANTY FOR:
12mm Collection**

What is covered and for how long?

Bruce guarantees to the original purchaser that, for 10 years from the date of original purchase, your locking laminate floor:

- Will not stain
- Will not fade or discolor from sunlight or artificial light
- Will not wear through the decorative print layer
- Will be free from manufacturing defects
- Will not unlock at the seams

**THE BRUCE 5-YEAR COMMERCIAL WARRANTY FOR:
8mm Collection**

What is covered and for how long?

Bruce guarantees to the original purchaser that, for 10 years from the date of original purchase, your locking laminate floor:

- Will not stain
- Will not fade or discolor from sunlight or artificial light
- Will not wear through the decorative print layer
- Will be free from manufacturing defects
- Will not unlock at the seams

What Will Bruce Do If Any Of The Things Listed Above Happen to a Residential or Light Commercial Warranted Product?

If you make a claim within the first year after date of purchase, Bruce will provide materials either to repair or replace the defective area of the floor at our option.

If you make a claim after the first year after date of purchase and before the end of your limited warranty period Bruce will provide or pay a percentage of the reasonable material costs, for repair or replacement, at our option, of the warranted product. This percentage will be based on the number of years from the date of purchase and the remaining warranty period of the product, up to the total number of years in warranty period from date of purchase. For example, for a product, which is covered by a 30 year warranty, Bruce will pay 24/30th (or 80%) of the reasonable material costs on an approved claim submitted 6 years after the date of purchase.

NOTE: Any repair or replacement is limited to colors and styles of products available at the time of repair or replacement. If the original design is no longer available, Bruce has the right to substitute another Bruce design of similar value. The product must be of a similar structure and the customer may choose the design.

See www.armstrong.com for full warranty details.

What Will Bruce Do If Any Of The Things Listed Above Happen to a Commercial Warranted Product?

If you make a claim and follow our service procedures within the first year after date of purchase Bruce will provide materials either to repair or replace the defective area of the floor at our option. If the floor was professionally installed, Bruce also will pay reasonable labor costs to repair or replace the defective area of your floor.

If you make a claim after the first year after date of purchase and before the end of your limited warranty period, Bruce will provide or pay a percentage of the reasonable material and labor costs (if the floor was professionally installed), for repair or replacement, at our option, of the warranted product. This percentage will be based on the number of years from the date of purchase and remaining warranty period of the product, up to 10 years after date of purchase. For example, for a professionally installed product, which is covered by a 10 year warranty, Bruce will pay 8/10th (or 80%) of the reasonable material and labor costs on an approved claim submitted 2 years after the date of purchase.

NOTE: Any repair or replacement is limited to colors and styles of products available at the time of repair or replacement. If the original design is no longer available, Bruce has the right to substitute another Bruce design of similar value. The product must be of a similar structure and the customer may choose the design.

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What Is Not Covered By This Warranty?

This warranty does not cover damage caused by:

- Improper care and maintenance (see our Care Instructions included in carton).
- Accidents, abuse, or misuse.
- Abnormal wear and tear such as damage caused from spike heel shoes, insufficient protection from furniture, pebbles, sand and other abrasives.
- Improper workmanship, or installation not in accordance with Bruce's installation instructions that are included in the carton.
- Water damage from excessive moisture in a concrete slab, hydrostatic pressure, flooding caused by malfunctions from appliances such as dishwashers, ice makers, refrigerators, sinks, pipes or from natural disasters.
- Planks coming apart at the seams because they have been engaged/ disengaged more than three (3) times.
- Damage caused by vacuum cleaner beater bars and hard or metal caster wheels.
- When vacuuming, we recommend using the wand attachment on your vacuum.
- If rolling casters are used, we recommend only soft wheels that are wide enough to support the load.
- Damage caused by pet urine which has not been promptly wiped up and removed.

What Is Excluded From This Warranty?

BRUCE EXCLUDES AND WILL NOT PAY INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGES OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING. NO IMPLIED WARRANTIES EXTEND BEYOND THE TERM OF THIS WRITTEN WARRANTY.

Please Note:

Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

What Should You Do If You Have A Problem?

We want you to be happy with your Laminate floor. If you're not, call your retail store. They can answer your questions and, if necessary, start to process a claim. If you have further questions, please call us at 1 800 233 3823.

PLEASE KEEP YOUR RECEIPT OR OBTAIN IT FROM THE ORIGINAL PURCHASER.

Bruce needs the receipt in order to verify date and proof-of-purchase to resolve any problems that may occur.

This warranty applies to floors purchased after January 1, 2013.