

Troubleshooting

Once installed this fan convector becomes an integral part of a complete heating system that includes boiler, pump, other emitters such as radiators and fan convectors, and a number of heating controls, dependent on system complexity. An apparent problem with this unit may be the result of system controls being incorrectly set and can be solved easily without calling out your

installer. Before calling your installer, please carry out the checks listed below.

Problem	Possible Causes	Remedy
Heating Mode - No Fan	Room thermostat not calling for heat	Turn up room thermostat
	Unit not switched on at breaker panel	Switch on breaker
	Breaker tripped at panel	Check all wiring, reset breaker
	Water temperature reaching unit below 110°F	Check boiler high limit temperature setting Circulating pump running
	Water temperature reaching unit above 110°F Air in the heat exchanger Bad low limit thermostat Bad fan motor	Bleed air from the heat exchanger Replace low limit thermostat Replace fan/motor assembly Note: By switching to summer setting (snowflake) the thermostat is bypassed which allows verification of motor function
Heating Mode - Poor heating performance and/or unit cycles on low limit thermostat	Low water temperature to unit	Turn up boiler thermostat
	Poor water flow	Vent air from heating system

If the fan convector is still faulty after checking the above, call your installer.

Common Installation Faults

For optimum performance, this unit must be correctly sized to match the heat loss requirements of the space it is required to

heat, and the heating system must be correctly designed to provide adequate flow of hot water to the unit (see Section 2 of the installation manual). If the recommendations in Section 2 are not followed, problems may arise as detailed below.

Problem	Possible Causes
Poor heating performance	Unit incorrectly sized for heat loss of room
Poor heating performance (unit may cycle on low limit thermostat)	Boiler thermostat set too low
	Lack of flow to fan convector - Pump set on low setting
	Isolating valves not fully open
	System incorrectly balanced with unit starved of hot water flow
	Pipe sizing to unit too small