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Thank you for trusting Nuugarden with your home decorating plans. We are committed to R&D innovation and to create the most refined, diverse choice of outdoor collection. Nuugarden proudly stands behind our fine furnishings with this warranty.

# WARRANTY INFORMATION

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www.nuugarden.com

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# **Limited Warranties**

Thank you for choosing Nuugarden Furniture. All claims for service must be accompanied by proof of purchase (Bill of Sale). Contact the dealer from whom the furniture was purchased to request warranty service under this warranty. If the original dealer is not accessible, contact a local Nuugarden dealer for assistance.

Please read the terms of the Nuugarden Limited Warranty Coverage carefully. Retain your proof of purchase and this printed warranty to substantiate a claim in the event warranty service is required. These Limited Warranties are given only to the original retail purchaser, subject to all the terms and conditions below. These Limited Warranties are non-transferable.

Product or Part	Limited Warranty Duration	Labor Coverage
Frames	Limited Lifetime Warranty*	1 Year
<b>Cushioning</b> Including Unattached Cushioning which means each cushion core in an unattached(loose)seat cushion and Attached Cushion which means each cushion core in a seat cushion which is attached to the product.	1 Year Limited Warranty	1 Year
Fabric	1 Year Limited Warranty	1 Year
Finishes Finishes means all finishes and other parts, components, including but not limited to dining room tables, chairs, beds, marble tops, granite tops, recliner pull cords and handles incorporated into any furniture product.	1 Year Limited Warranty	1 Year
Wicker	1 Year Limited Warranty	1 Year

\*As used in these Limited Warranties, "lifetime" means the normal useful life of the product under reasonable use.

## LIMITATIONS APPLICABLE TO ALL WARRANTIES

 Under these Limited Warranties, the sole liability of Nuugarden is limited to repair, option replacement, of the applicable product or part found, upon examination of an authorized manufacturer, to evidence a material manufacturing defect. REFUNDS ARE NOT AVAILABLE.
Nuugarden will pay reasonable and customary rates for labor during the period of the labor warranty. The consumer will be responsible for the labor costs after the stated time period. The consumer is responsible for in-home inspection fees, transportation of the product to and from the dealer and to and from the Nuugarden.  Warranties are voided by evidence of excessive soling, improper cleaning or treatment, abuse, or abnormal use. Warranty do not apply to products used for rental, business, commercial, institutional, in recreational vehicles or other non-residential uses.

#### IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IMPOSED ON THE SALE OF THIS FURNITURE AND ITS PARTS UNDER STATE LAW, ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY DURATION OF THE PRODUCT OR PART AND NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. EXCEPT AS SET FORTH IN THIS WARRANTY AND TO THE EXTENT PROVIDED BY LAW, IN NO EVENT WILL NUUGARDEN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF IT HAD REASON TO KNOW IN ADVANCE THAT SUCH DAMAGES WERE POSSIBLE.

No Nuugarden dealer or employee is authorized to make any modification, extension, or addition to this warranty.

## CLAIM PROCEDURE

To obtain warranty services, the original retail purchaser must comply with the requirements of this Claim Procedure.

Contact the Nuugarden retailer from whom you purchased your furniture to obtain warranty service. All claims must include the original bill of sale, the product serial number, and be filled within the applicable warranty period. Nuugarden reserves the right to require defective parts be returned upon request. You must make arrangements with the retailer to schedule the transportation of the furniture or parts from your home to the retailer or from the retailer to your home. If the retailer from which you purchased the furniture has closed and you need service, contact Nuugarden in writing or call our Customer Service.

#### Nuugarden Brand Warranty and Retailer Information

Nuu Garden Corp.

Attn: Customer Affairs

6376 Corley Road Suite B Norcross, GA 30071 Customer Service Phone Number: (800) 257-7108 E-mail:service@nuugarden.com

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