

Warranty Registration

We provide a 1 year money back guarantee, 1 year manufacturer warranty, and lifetime tech support for all of our products. To register your product for the warranty, go to 123Filter.com and click on the "Warranty Registration" tab. We do not have the order information from vendors other than 123Filter.com (meaning Amazon, Home Depot, etc.), so please be sure to include that info in your registration. If you have any questions or concerns about your product please do not hesitate to call us at 678-261-7611, email us at sales@ispringfilter.com, or put it in the "Notes" box in your warranty registration. Your satisfaction is our business! If you are happy with our products and service, we would truly appreciate you leaving a review for your product on the respective site you purchased it from. We sell exclusively online, and customer feedback helps us stay in business and continue supplying replacement filter cartridges at factory direct prices. Thank you!

Phone Numbers:

Local / International: 1-678-261-7611

Fax: 678-530-1070

Office Hours:

Monday-Friday 9:00 a.m. - 5 p.m. EST

Technical Support Hours:

Monday-Friday 9:00 a.m. - 5:00 p.m. EST

Mailing Address:

iSpring Water Systems
3020 Trotters Pkwy
Alpharetta, GA 30004 USA