

Spectra Touch™ Shower FAQ's

Q. My shower sprays will not change when I touch it.

- A: 1. Make sure the battery compartment is loaded with the batteries and in the correct direction.
 - 2. Make sure all of the plastic wrapping is removed from battery.
 - 3. Make sure you touch on the outer ring around the face, not the face itself.
 - 4. Try to use two or more fingers and/or more pressure to touch the ring
 - 5. Open the battery compartment and check if there is any water inside, dry the water and replace with new batteries.
 - 6. Turn off the water and restart it again.

Q. There is leak from the nozzles when switching to a different spray.

A: That's not the leak, it's the residual water inside the shower, and it will take a few seconds to drain out the water. This is perfectly normal.

Q. My shower changes the sprays by itself.

- A: 1. Check that there is no leak where the showerhead and shower arm connects. If there is a leak please review the installation instructions to apply provided sealing tape on the shower arm and tightly secure the showerhead onto the arm
 - 2. Please shut off the water and restart it.

Q. My shower shows a slow response to the touch and/or slow to change sprays.

A: The shower batteries are designed for **3-6** months based on average usage. Try changing the batteries to resolve the problem

Q: The soft spray (center spray) is clogged and the spray is not properly working

A: Use a toothbrush to gently brush the plate with some vinegar. Do not dip the shower in vinegar/water to clean

LIXIL WATER TECHNOLOGY













