# TYPE ONE ASSEMBLY

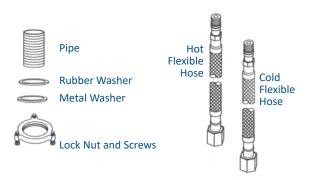
# **Steps to Complete Your Faucet Install**

Applicable for the following faucet series:

GF-136 BM-008 BM-359 GF-365 BM-012

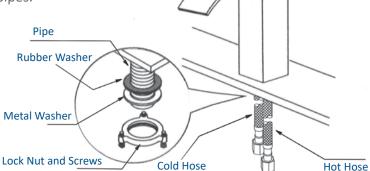
GF-368 BM-116

- Turn the handles on both the hot and cold water supply lines off so the water will not be running through the pipes. These water supply lines will be located under the sink in the cabinet.
- **Screw the pipe** on to the faucet and make sure the O-ring is on the faucet base. Fasten the hot and cold flexible hoses into the water supply holes on the bottom of the faucet if necessary.
- Carefully lower the faucet through the drilled hole.
- **Slide** the rubber washer and the 1.5-inch metal washer onto the pipe and tighten the fastener.
- Attach the flexible hose to the supply line source. The flexible hose on the right should be attached to the cold water supply line. The flexible hose on the left should attach to the hot water supply line. Tighten these connections accordingly.
- With the faucet's lever wide open, slowly turn the handles on the hot and cold water supply lines to the open position to your desired flow rate. Allow the faucet to run for a couple minutes to get rid of any air pockets in the pipes.



# TOOLS NEEDED FOR ASSEMBLY (not included)





Pipe

Cold Hose

0

O-Ring

Hot Hose

### Please Note:

- Review and abide by all building and plumbing codes
- Standard codes for Novatto faucets: cUPC/CSA/AB1953
- Novatto faucets need to be installed by a professional
- A 1.5" faucet hole is needed for installation
- Max counter thickness 2"

Questions, problems, missing parts? Before returning to your retailer, call our customer service department at 844.404.4242, 8:00 a.m. - 5 p.m., MT, Monday - Friday or email us at: support@novattoinc.com

# TROUBLESHOOTING TIPS

<u>lssue</u>	<u>Reason</u>	<u>Solution</u>		
Leakage under the handle	Lock nut has come loose; Ceramic cartridge may be defective	Tighten locking nut; Remove cartridge, check for cracks		
Leaking from under the body	Cracked casing inside; Supply lines may be loose	New faucet needed; Tighten supply lines		
Finish is changing color or is shiny	Abrasive cleaners, soaps or other factors constantly in contact with it.	Stop using abrasives; Replace parts		
Water will not shut off completely	Cartridge may be defective	Remove ceramic cartridge, check for cracks		

# TYPE TWO ASSEMBLY

# **Steps to Complete Your Faucet Install**

Applicable for the following faucet series:

GF-001 GF-011 GF-002 GF-057 GF-010 NBF-084

- Turn the handles on both the hot and cold water supply lines off so water will not be running through the pipes. These pipes will be located under the sink in the cabinet.
- Fasten the two bolts into the two threaded holes in the faucet. Make sure the O-ring is on the base of the faucet. Fasten the hot and cold flexible hoses into the water supply holes on the bottom of the faucet if necessary. Lower into the faucet hole.
- Holding the faucet in place at the desired position, slide the half moon rubber washer and metal washer up the bolts. Take the two lock nuts and tighten accordingly.
- Attach the flexible hose to the supply line source. The flexible hose on the right should be attached to the cold water supply line. The flexible hose on the left should attach to the hot water supply line. Tighten these connections accordingly.
- With the faucet's lever wide open, slowly turn the handles on the hot and cold water supply lines to the open position to your desired flow rate. Allow the waterfall faucet to run for a couple minutes to get rid of any air pockets in the pipes

### Please Note:

- Review and abide by all building and plumbing codes
- Standard codes for Novatto faucets: cUPC/CSA/AB1953
- Novatto faucets need to be installed by a professional
- A 1.5" faucet hole is needed for installation
- Max counter thickness 2"

# TOOLS NEEDED FOR ASSEMBLY (not included)



O-Ring Rubber Washer Metal Washer **Long Bolts** and Lock Nuts Hot Flexible Rubber Washer Hose Cold Hot Hose Flexible Metal Washe Hose Long Bolt Cold Hose Lock Nut Questions, problems, missing parts? Before returning to your retailer, call our customer service department at 844.404.4242, 8:00 a.m. - 5 p.m., MT, Monday - Friday or email us at: support@novattoinc.com

Long Bolts

Hot Hose

O-Ring

Cold Hose

# TROUBLESHOOTING TIPS

<u>lssue</u>	<u>Reason</u>	<u>Solution</u>		
Leakage under the handle	Lock nut has come loose; Ceramic cartridge may be defective	Tighten locking nut; Remove cartridge, check for cracks		
Leaking from under the body	Cracked casing inside; Supply lines may be loose	New faucet needed; Tighten supply lines		
Finish is changing color or is shiny	Abrasive cleaners, soaps or other factors constantly in contact with it.	Stop using abrasives; Replace parts		
Water will not shut off completely	Cartridge may be defective	Remove ceramic cartridge, check for cracks		

# **THANK YOU**

We would like to take this opportunity to thank you for choosing Novatto. We hope you are truly satisfied with our product(s) and enjoy it for years to come. As a small business, we learn the most from you, the customer. Please visit the link below to leave us a review and we'll reward you with a \$25 Amazon or Visa gift card.

### It's easy as...

- Go to novattoinc.com
- In the top left, click "product registration and review"
- Find your product model
- Review, submit... enjoy!

### Please Note:

- Unpack the box and ensure all parts are included.
- Review and abide by all building and plumbing codes.
- Novatto drains need to be installed by a professional.

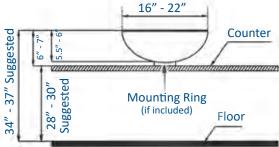
## INSTALLATION INSTRUCTIONS

- **Disassemble drain** and save ALL components.
- Place the vessel on top of the counter and make sure the drain fits down inside of the counter. If a mounting ring is used, place it under the sink. The mounting ring will elevate the sink ½" and provide stabilization.
- **Use bead** of silicone to seal between exterior of vessel where it is mounted to the mounting ring or counter.
- **Use a level** to ensure the vessel is level in every direction and install the drain.
- **Align drain** of the sink and tail pipe then partially thread drain body to tail pipe.
- **Connect tail pipe** to plumbing then firmly thread drain to tail pipe.
- Secure the vessel to the counter with fastener on the drain. Be sure to not over tighten the drain assembly. Hand tightening will be sufficient.

# Counter (not included) Concave Washer Firm Washer Nut Thin Soft Rubber Washer (with drain) Mounting Ring (if included) 1.5 - 1.625" Hole (depending on drain) Tail Pipe

DO NOT OVER TIGHTEN THE DRAIN!





# TOOLS NEEDED FOR ASSEMBLY

(not included)



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# TROUBLESHOOTING TIPS

<u>Issue</u>	<u>Reason</u>	<u>Solution</u>
Sink wobbles or is loose	Mounting ring not used; drain is loose	Use mounting ring with silicone; tighten drain
Does not completely drain	Pop-up is too high; wrong seal used	Make sure correct seal is used and is below bevel
Leakage under sink	Drain has come loose	Tighten the fastener under the countertop