

Thank you for your purchase!

We hope you will enjoy your new product for many years to come. Our commitment to providing quality products does not simply end when a purchase is made. We stand behind our products and will provide any support needed in order for you to fully enjoy your purchase. Your satisfaction is the greatest recognition we could have.

Because we value your trust in our company, we will do our best to meet your service expectations. Should you have any assembly related questions, parts replacement requests, comments or suggestions, please feel free to contact us any time. To help expedite the service, please have the assembly instructions available, along with your order receipt.



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1-626-270-4451



Monday to Friday 8:30 a.m. to 5:30 p.m. (PST)



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ASSEMBLY & CARE ADVICE

FOR YOUR FURNITURE TO LAST, CORRECT ASSEMBLY AND PROPER MAINTENANCE ARE NECESSARY. PLEASE FOLLOW THE INFORMATION PROVIDED BELOW TO FULLY ENJOY YOUR FURNITURE.

BASIC ASSEMBLY TECHNIQUES



It is highly recommended that the assembly should be done near the area of its intended location. Make sure you have enough space to move around during the assembly.



ALWAYS have at least two people to help with transporting and assembling the product to avoid any potential injury and/or damage.



Position each part correctly and insert screws or bolts into their respective holes by hand tighten or using the proper hand tool. Only tighten when step is completed or when instructed to do so.



Use cardboard or carpet area when assembling furniture to prevent scratches. Make sure the furniture rests on a flat and level surface with each leg evenly touching the floor.



Make sure all parts are properly aligned, then use the appropriate hand tool to completely tighten the bolts or screws. Do not use power tools and do not overtighten.



Save the instructions and store any supplied tool for later maintenance. After two weeks, check and tighten any loose hardware and repeat again every six months thereafter.

IT IS THE USER'S RESPONSIBILITY TO MAINTAIN THE FURNITURE. THE HARDWARE MAY LOOSEN OVER TIME AND MAY CAUSE THE FURNITURE TO BE WOBBLY AND UNABLE TO SUPPORT ITS INTENDED WEIGHT CAPACITY. THIS MAY LEAD TO COLLAPSE AND MAY CAUSE SERIOUS INJURY.

FAILURE TO FOLLOW THE GUIDELINES ABOVE MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE.

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CARE AND MAINTENANCE

Regularly clean and dry thoroughly. Make sure to empty any water accumulated inside the frames. To completely empty the water from the frames, take off the foot caps and tilt the frames to let water flow out. Water that has accumulated inside the frames may be subjected to freezing temperatures. This can cause a problem to the frame tubing. Such damage is not covered under our warranty. Constantly clean, drain and dry the product completely before storing it for the winter. For best result, always store and or protect your furniture when not in use. We suggest having available outdoor furniture covers to protect the furniture. Always have at least two people to help with transporting and cleaning the product to avoid any potential injury and or damage.

FRAMES

Cleaning- Use gentle soap and warm water. Do not use strong ingredients, cleansers, and bleach solutions. Rinse with clean water and dry product completely.

FABRICS (CUSHIONS).

Brush off any dust on the fabric, then wash with moderate soap with warm water. For hard to clean stains and mildew, wash with a solution of 236ml and 59.2ml soap per 3.79 L water. Clean thoroughly to remove soap. Allow fabric to dry.

Maintenance- The most effective way to take care of the product is to store the product in a dry space and use furniture covers.