10 YEARS LIMITED WARRANTY FOR BLOCKTILE INTERLOCKING POLYMER TILES

This warranty is valid for BlockTile Interlocking Polymer Tiles. BlockTile warrants from the date of purchase for a period of 10 years of residential use that BlockTile Interlocking Polymer Tiles conform to written specifications that are free of manufacturing defects, subject to the terms and conditions specified herein.

The customer must notify Gulfcoast ARD Inc herein known as BlockTile of any obvious visual defects within 45-days of purchase and prior to installation; otherwise this warranty will not apply. If a defect is found and BlockTile is notified in writing within 45-days of purchase and prior to installation, BlockTile will replace any defective product, at no charge, within the continental United States of America (USA).

BlockTile will have the sole obligation to replace BlockTile Interlocking Polymer Tiles only and shall have no further obligation or liability except as stated herein. BlockTile may elect to pay a percentage of the manufacturer suggested retail price or the actual purchase price under the Prorated Schedule within the warrant in lieu of replacing the BlockTile Interlocking Polymer Tiles. In the event that BlockTile elects to refund based on the Prorated Schedule, the price basis of the refund should not exceed the MSRP.

If the customer believes the product to be defective after installation, the customer must promptly notify BlockTile and permit an inspection of the product. If, upon inspection, BlockTile determines that the product is defective, BlockTile will replace the defective product, subject to the limitations in this warranty, and prorated as applicable. Labor costs will be the customer’s responsibility with receipt required from an authorized BlockTile dealer.

BlockTile warrants that the BlockTile Interlocking Polymer Tiles will not wear through for the warranty period of 10 years of residential use. This Limited Warranty does not apply to:

- Cuts or damage due to improper installation or use or improper cleaning agents
- Alterations or modifications to the tiles including cutting
- Labor costs, installation costs, removal costs, or reinstallation
- Sales of non-first quality materials. The warranty only extends to the original owner.
- Issues associated with the use of adhesives
- Problems caused by installation, uses and maintenance that are contrary to product specification, manufacture recommendations, or instructions
- Products installed with obvious defects not notified to BlockTile prior to installation
• Damage by physical abuse, acts of God and acts of war.
• Products not installed according to installation guidelines, local building codes, deed restricted community rules and regulations
• Commercial applications
• Malfunctions caused by use with non-BlockTile products or with BlockTile products that are not compatible
• Normal wear and tear
• Product defects on installed decks that were apparent at or prior to installation

These warranties are in lieu of any other warranty expressed or implied. BlockTile shall not be liable for any incidental or consequential damages which may result from a defect or whether based on breach of express or implied warranty, negligence, strict liability or any other legal theory, except whether the exclusion or limitation of incidental or consequential damages is prohibited by state law.

Failure to follow or notice any restrictions supplied with the product or not in accordance with local building codes, deed restricted community rules and regulations shall make the warranty null and void and of no further effect.

Prorated Warranty Schedule

<table>
<thead>
<tr>
<th>Year of Claim</th>
<th>Recovery</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 - 1</td>
<td>100%</td>
</tr>
<tr>
<td>1 - 3</td>
<td>80%</td>
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<tr>
<td>7 - 9</td>
<td>20%</td>
</tr>
<tr>
<td>9 - 10</td>
<td>10%</td>
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</tbody>
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In obtaining refund or replacement, the original owner must submit its claim along with this warranty certificate, original purchase invoice noting purchase date, pictures of defective products and detail description to:

Gulfcoast ARD, Inc  
Attn: BlockTile Customer Service  
3911 Hartsdale Dr  
Houston, TX 77063  
Tel: 713-595-2040