

Victor PestChaser Ultrasonic Rodent Repellents - Frequently Asked Questions

Q: Does the ultrasound affect animals?

A: The PestChaser emits ultrasound at varying volumes (peaking at 100dB) and varying frequencies (ranging from 32 to 62 kHz) well above the range of hearing for humans and non-rodent pets like cats, dogs, birds and fish. We do not recommend using the PestChaser around rodent pets like gerbils, hamsters, ferrets, rabbits, guinea pigs and other rodent pets.

Q: How much area does the PestChaser cover? / Does the ultrasound penetrate through walls?

A: The PestChaser unit can only cover the room in which it is installed. The ultrasonic waves cannot penetrate walls or furniture so we recommend using multiple units per room. We recommend using the Mini PestChasers in average sized rooms like kitchens, dining rooms, bedrooms and living rooms. We recommend using the Heavy Duty and Ultra PestChaser in large sized rooms like attics, basements, garages, etc.

Q: Where should I plug the PestChaser in? / Can I plug the PestChaser into an extension cord? / Can it be used outside?

A: For proper placement of the PestChaser, first identify a room that has signs of rodent activity. Plug the PestChaser into the lower socket of a 110V-AC wall outlet. The ultrasonic waves cannot penetrate walls or furniture. Ultrasound is reflected by hard surfaces and absorbed by soft surfaces. In a room with mostly hard surfaces, like a kitchen, ultrasound will “bounce” around giving more effective coverage. The ideal placement would allow the ultrasound to cross in front of an entrance way. The PestChaser can be plugged into an extension cord as long as it is placed in an open area along the wall and not near walls or furniture. The Victor PestChasers are recommended for indoor use only. They were designed and manufactured to be used indoors and not exposed to the elements. If this PestChaser is used outside, the unit could potentially short out due to weather conditions, such as rain.