

# SANTA'S ENCHANTED MAILBOX

THIS PRODUCT IS NOT A TOY! Please read this entire instruction booklet before using and retain for future reference.

## INSTRUCTION MANUAL

### A. DESCRIPTION

Thank you for purchasing the **SANTA'S ENCHANTED MAILBOX**. Decorative and for indoor use only.

### B. OPERATION

- (1) Remove the **SANTA'S ENCHANTED MAILBOX** from the packaging. Includes 4 envelopes packed in a polybag.
- (2) Open the battery compartment cover at the back of the mailbox and insert 4 x AA batteries (not included) into the battery compartment. Align "+" and "-" as marked inside the battery compartment.
- (3) Close the battery compartment cover.
- (4) Put the mailbox on a flat surface.

#### (I) SENDING LETTERS

- a. To be used with the included envelopes only. Do not use with other envelopes or with other objects such as books, magazines, toys, etc.
- b. Open the mailbox door and put an envelope inside. The item includes 4 envelopes, put one envelope at a time inside the mailbox. Use with the included envelopes only.
- c. After putting a letter inside the envelope, make sure the envelope is as flat as possible.
- d. Tuck the flap into the envelope.
- e. Close the mailbox door, lift up the flag and music will play. The flag should be in the horizontal position when the door is closed and then raised to make the envelope disappear. Lifting up the flag activates the mechanism. Only insert one letter at a time before raising the flag.
- f. After the music ends, open the mailbox door and the envelope disappears.
- g. The mailbox door cannot be opened until the music ends.
- h. Push down the flag.
- i. It is recommend to remove each envelope after use. Maximum storage for the envelopes is 1/2" in height. Remove the envelopes if they are stacked up near or at 1/2" in height. Remove the envelopes after all 4 envelopes are stored at the bottom of the mailbox.

#### (II) REMOVING LETTERS

- a. Lift up the mailbox.
- b. Use the pin (included) to push into the hole at the back of the mailbox to open the bottom cover (See Fig.1).
- c. Remove the envelopes.



Fig.1

The hole at the back of the mailbox

### (III) WRITING ON THE INCLUDED ENVELOPES

- a. Use water-based pens to write on the front and back of the envelope. The ink can be erased and envelope can be re-used.
- b. Ink from oil-based pens cannot be erased and envelope cannot be re-used.

### C. TROUBLESHOOTING

PROBLEM	LIKELY CAUSE	SOLUTION
No music or no motion	Batteries not inserted correctly.	Make sure to align the "+" and "-" as marked inside the battery compartment.
	Batteries exhausted.	Change to new batteries.
Cannot open mailbox door	Music still playing.	Wait until the music ends.
Cannot put letter into mailbox	<ol style="list-style-type: none"> <li>1. Envelope size not correct.</li> <li>2. Mailbox is full.</li> </ol>	<ol style="list-style-type: none"> <li>1. Use standard US envelope size.</li> <li>2. The maximum height of the stacked envelopes should not exceed 1/2". Remove if full.</li> </ol>
Letter not sent	Mechanism not activated.	Make sure the flag is pushed down and then lift up. Lifting up the flag activates the mechanism.
Mechanism stuck	<ol style="list-style-type: none"> <li>1. Too many envelopes stored in mailbox.</li> <li>2. More than one letter at a time is being put inside the mailbox.</li> <li>3. Envelope not in good condition.</li> <li>4. Envelope flap is sticking up.</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove envelopes in mailbox.</li> <li>2. Only put one letter at a time inside the mailbox before lifting the flag. Remove envelopes inside mailbox.</li> <li>3. Replace with new envelope.</li> <li>4. Tuck the flap into the envelope.</li> <li>5. It is recommended to remove each envelope after use.</li> <li>6. After putting a letter inside the envelope, make sure the envelope is as flat as possible before putting inside the mailbox.</li> <li>7. To reset the platform mechanism, close the door after the letters have been removed from inside the mailbox.</li> </ol>

Patent Pending

www.santasenchantedmailbox.com

A product by CSS INNOVATIONS WALLINGFORD CT

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### D. CARE INSTRUCTIONS

1. Do not expose this item to moisture or outdoors. This item is for indoor use only.
2. Before using or reusing, inspect product carefully. Discard any products that have cracks in enclosure or exposed wire.
3. When storing the product, carefully remove from the current location to avoid any undue strain or stress on the conductors, connections and wires.
4. When not in use, store neatly in a cool, dry location protected from sunlight and heat.
5. If necessary, clean product by wiping with a soft, dry cloth. Do not use any corrosive cleanser or chemical solution on this item.

### E. BATTERY INSTRUCTIONS

1. Do not dispose batteries in fire. Batteries may explode or leak.
2. Do not mix old and new batteries.
3. Do not mix alkaline, standard (carbon-zinc), or rechargeable (nickel-cadmium) batteries.
4. Replace batteries of the same brand.
5. Failure to insert batteries in the correct polarity, as indicated in the battery compartment, may shorten the life of the batteries or cause batteries to leak.
6. Remove fully discharged batteries immediately.
7. Remove all the batteries for storage of the unit to avoid battery leakage.
8. Batteries should be recycled or disposed of as per state and local guidelines.

### F. SAFETY INSTRUCTIONS AND WARNINGS

#### WARNING:

**THIS IS NOT A TOY! THIS PRODUCT CONTAINS SMALL PARTS, WHICH COULD CAUSE CHOKING IF SWALLOWED.**

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT REMOVE COVER. NO USER SERVICEABLE PARTS INSIDE. IF SERVICING IS NEEDED, SEND TO QUALIFIED SERVICE PERSONNEL.

#### PLEASE ADHERE TO THE FOLLOWING:

1. **Read Instructions** - All safety and operating instructions should be read before the item is operated. Please adhere to the instructions and warnings for your safety.
2. **Heat** - The item should be situated away from heat sources such as radiators, hairdryers, heat registers, stoves or other appliances that produce heat.
3. **Moisture** - The item should be situated away from water or any other liquids. Do not splash, spill or immerse this item into any liquid.
4. **Damage Requiring Service** - Have a qualified service personnel service this item when:
  - a. Objects have fallen on the item or liquid has spilled into the item.
  - b. The item has been exposed to rain or moisture.
  - c. The item has been dropped or the enclosure damaged.
  - d. All troubleshooting techniques have been tried and the item will not work or has stopped working.

*The following is only applicable to customers in the USA:*

*For more information about this product, please call 1-800-467-9627, or visit our website [www.mrchristmas.com](http://www.mrchristmas.com). We will be happy to help you!*

### FEDERAL COMMUNICATIONS COMMISSION, PART 15:

**NOTES:** This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one or more of the following measures:

- (a) reorient or relocate the receiving antenna;
- (b) increase the separation between the equipment and the receiver;
- (c) connect the equipment to an outlet on a circuit different from that to which the receiver is connected;
- (d) consult the dealer or an experienced radio/TV technician for help.

#### WARNING:

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

### G. NINETY-DAY LIMITED WARRANTY

Mr. Christmas warrants the original customer / purchaser of the **SANTA'S ENCHANTED MAILBOX** that they will be free from defects in material and workmanship for a period of ninety (90) days from date-of-purchase. Any liability under this warranty shall be limited to the repair or replacement of defective parts without charge if the item is returned with shipping charges prepaid together with proof of date-of-purchase, name and mailing address of the original consumer / purchaser. This warranty does not cover defects caused by damages in transit, abuse, accident, negligence or repairs made by others. This warranty gives the original consumer / purchaser specific legal rights. The original consumer / purchaser may also have other rights which vary from state to state.

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