

## **Manufacturer Warranty:**

All Boann products are manufactured and tested with the highest quality standards and rigorous quality control process. This warranty is limited to the non-commercial use of Boann products purchased and installed in the United States and Canada.

## Boann Brand Limited Lifetime Warranty on Sinks

Boann warrants its products to be free from manufacturing defects in material and workmanship during the normal non-commercial by the original owner/end-user for personal household use. This warranty is non-transferable between homes or owners and only applicable for residential use. Any commercial or industrial use of Boann products automatically voids the warranty. Any warranty claim must include the original sales receipt as proof of purchase from an Authorized Dealer or Distributor of Boann products. (Authorized Dealers can be found by contacting Boann directly).

Boann recommends installation of all Boann products by a licensed professional plumber. Boann will not be responsible for any damage or product failure due to improper installation, misuse or the failure to adequately utilize a licensed professional. Proper care and maintenance for all products is standard, like any other household appliance and fixtures to ensure proper function and a lasting product. Instructions are provided in your manual on proper care and maintenance of Boann products.

This warranty will not cover any damages that might be caused by the product. (In some instances States do not allow for such limitations, so this may not apply to all owners).

Any and all warranty claims must include the original sales receipt as proof of purchase from an Authorized Dealer or Distributor of Boann products. Please contact Boann Support or Sales Department for assistance with the verification process. Any product reported to Boann as defective will be repaired or replaced (with a product of equal value) at the option of Boann. If Boann is not able to replace or repair the product, Boann may elect to refund the original purchase price to the original purchaser in exchange for the return of product. Boann has the full rights to inspect any Boann product reported as defective prior to repair or replacement. Any repair and replacement costs EXCLUDE shipping, labor for removal or re-installation and any consequential or special damages associated with return, replacement and installation of your product. Replacement parts may be obtained by calling 1-855-239-2666 (in the U.S. and Canada), by emailing us at info@boannstyle.com or writing to:

## Boann 382 N. Lemon Avenue #122 Walnut, CA 91789

Boann reserves the rights to modify the warranty at any time, it being understood that any such modifications will not supersede warranty conditions that are applicable at the time of the original sale of products in question.

Though Boann products are certified by various agencies, Boann makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine any code compliances when installing and using Boann products.

## Limitations of Warranty:

The warranty shall be not apply and be void for incorrect operating procedures, breakages and/or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance and alteration of product; damages caused by chemicals, natural corrosion, accident, fire, flood, an act of God, or any casualty. Avoid abrasive cleaners, materials, steel wools and harsh chemicals as these will scratch, damage, and/or dull the products and/or finish of the products and void the warranty. The proper installation of product covered is the responsibility of the original owner/purchaser of the product. Boann neither installs nor supervises the installation nor hires contractors for this purpose; consequently Boann cannot be held responsible for any default breakage, or damages caused thereby or resulting thereof, either directly or indirectly.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Boann and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not apply to Commercial or Industrial applications of Boann products.

Boann is not responsible or liable for personal injuries or deaths to any person for any direct, special, incidental, or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or any other cost resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty.

In any case, Boann is not liable for any amount over and above the purchase price paid for the Product by the original owner/end-user.