

GENERAL WARRANTY INFORMATION

3 YEAR FRAME / 2 YEAR FABRIC AND WEAVE LIMITED WARRANTY

We warrant the frame to be free of manufacturing defects to the original purchaser for three years and fabric and weave for two years.

The limited warranty only applies to the original purchaser and when purchased from an authorized dealer. Warranty begins on the original date of purchase. Proof of purchase is required. Photographs on the damaged products may also be required.

It remains the customer's responsibility for freight and packaging charges to and from our service center. This warranty does not cover commercial use, damage caused by improper use or assembly, acts of nature (such as, but not limited to, high winds or freezing), extreme climate conditions, fire, freight damage, chemicals, normal chipping, scratching, fading, staining or discoloring of furniture, accidental damage repair or modifications by consumer, glass breakage, and normal wear and tear.

In addition, we reserve the right to make substitutions with similar merchandise of equal or greater value if the model in question is no longer in production.