



LIMITED WARRANTY FOR ZEROWATER DISPENSER, PITCHER, BOTTLE FILTRATION SYSTEM, TRAVEL BOTTLE & TDS METER

Zero Technologies, LLC warrants the ZeroWater Dispenser, Pitcher, Bottle Filtration System, Travel Bottle and TDS Meter to be free from manufacturing defects for 90 days from the date of purchase, when used in compliance with the Owner's Manual. During this 90-day period, if you discover a manufacturing defect in your ZeroWater Dispenser, Pitcher, Bottle Filtration System, Travel Bottle or TDS Meter (excluding the filter), we will replace the parts free of charge. To file a warranty claim, call 1-800-503-2939 or visit www.zerowater.com/contactsus.aspx. Dated proof of purchase required.

FILTER CARTRIDGE LIMITED WARRANTY

Zero Technologies, LLC warrants its filters to be free from manufacturing defects for 30 days from the date of purchase, when used in compliance with the Owner's Manual. During this 30-day period, if you discover a manufacturing defect in your filter, we will replace it free of charge (minus shipping costs). Dated proof of purchase required. To place a claim for a defective filter, you must first call 1-800-503-2939 and speak to customer service to trouble shoot the problem. If a potential manufacturing defect is identified, we will provide instructions on how to return the filter for laboratory testing. If the lab determines that the filter is defective, we will replace it free of charge. If no defect is found, your filter will be returned to you. *NOTE: This warranty does not guarantee the life of the filter for any specific period or volume of use.* For more information about expected filter life, see www.zerowater.com/filtration-filter-life.aspx.

Warranty Rights and Limitations: Zero Technologies, LLC assumes no responsibility for incidental or consequential damages, for damages arising out of misuse of the product, or for damage caused by the use of any unauthorized attachment or filters.

Any implied warranties are limited to the duration of this written warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. To the extent permitted by the law, this warranty is in lieu of any other warranty, and precludes any other obligation on the part of the manufacturer, distributor, or dealer, including any liability for special, incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state in the United States.

**30 DAY MONEY BACK GUARANTEE
(ZeroWater Direct Sales Only)**

We want you to be completely satisfied with the products you purchase directly from Zero Technologies LLC. If at any time within 30 days after receiving your order, you are not 100% satisfied, you may return it to us for a refund of your product purchase price (less shipping and handling). Returns must be received at the following address within 30 days of your receipt of the item: **Zero Technologies, LLC, 7 Neshaminy Interplex, Suite 116 Trevose, PA 19053.** Please include a note indicating your refund request and dated proof of purchase. Your card will be credited upon timely receipt of the returned merchandise. Returns received after 30 days may not be accepted or may be subject to re-stocking/refurbishing charges. All components of a filter system, including the digital TDS water meter, must be returned in good condition to be accepted as returned merchandise. *NOTE: This guarantee **only** applies to orders placed at www.zerowater.com or by calling 1-800-503-2939.*

For information about warranty, service or how to use your ZeroWater product, please call Customer Service toll free 8am-8pm CT, Mon-Fri, at 1-800-503-2939, or visit our website at www.zerowater.com.