

## Troubleshooting

Problem	Possible Cause	Solution
The body of the LED portable task light has some small and light scratches.	LED portable task light body is made with oxidized aluminum and like any normal aluminum tube, small scratches may be found.	Handle the LED portable task light body with care.
There are cracks in the magnet.	LED portable task light may have been dropped.	Protect the end cap when using and handling the LED portable task light.
LED portable task light does not switch on.	The battery level is low.	Check the low battery indication light, if the indicator light is on, charge the LED portable task light.
LED portable task light is becoming dimmer than normal standard.		
The recharging time is longer than the normal charging hours described in this manual.	The charger is incorrect.	Check whether the charger is DC5V 1A. If the charger is lower than 1A, it is normal for the charging time to be longer.
	The USB cable cannot accept 1A current.	Check the USB cable for 1A current capability. If the cable cannot handle 1A current, replace with a different cable with that capacity.
LED portable task light becomes hot.	LED portable task light is operating outside of the normal temperature range.	If the temperature of the body is higher than 140°F (60°C) under normal working conditions, return the LED portable task light for a replacement if it is still within the warranty period.
LED portable task light does not work under very cold conditions.	The battery is cold.	Warm the LED portable task light to above 32°F (0°C).
LED portable task light requires more charging time and has a shorter runtime after a period of usage.	The battery life is depleted.	LED portable task light will function at 70% capacity with longer charging times and shorter runtimes. If this interferes with the performance you need for the LED portable task light, purchase a new light.
The adhesive strips do not adhere to a surface.	The adhesive strips are worn out.	If the adhesive strips are older than 6 months, even if never used, purchase another set of adhesive strips. Adhesive strips are available for order at <a href="http://www.homedepot.com">www.homedepot.com</a> .
The indicator light flashes during the charging process.	The USB cable is loose.	Tighten the USB cable or replace with a new one.
	The indicator light is out of order.	If the LED portable task light is within the warranty period, return the LED portable task light for a replacement.
The adhesive strips are difficult to remove.	The glue on the adhesive strips is very strong.	Use a thinner to dissolve the glue.
The surface is scratched after removal of the adhesive strips.	The glue on the adhesive strips is very strong.	Do not apply the adhesive strips to surfaces that can be scratched.