

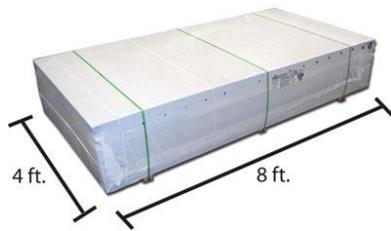


Things to Know Prior to Purchase:

Q: Are shingles included?

A: Shingles are not included. With a vast array of colors and styles available, we leave it up to the customer to pick a shingle to match their home and unique tastes.

Q: How do your kits come delivered?



A: Our shed kits are delivered curbside and will look similar to the image shown on the left. Kit components will be protected in shrink-wrap. If you purchase exclusive Handy Home accessories such as windows, flowerboxes or cupolas, they will be securely placed on top of the kit.

Q: What is the overall size and weight of your kits?

A: Our shed kits are roughly 4ft. x 8ft. in size and weigh anywhere from 1,000 to 1,500 lbs. depending on the size of your building.

Q: Can I move the positions of the double doors?

A: Only on the models that feature flexible door location – such as the Somerset, Columbia, Berkley and Sequoia shed.



Q: What does overall or peak height mean?

A: This refers to the height from the floor to the peak of the building as illustrated on the left.

Q: What are your warranties for sheds and gazebos?

A:

Majestic, Princeton, Ocoee, Sherwood, Kingston, Cumberland, Phoenix and Montana	10-year limited warranty
Meridian and Briarwood	12-year limited warranty
Somerset, Columbia, Berkley and Sequoia	15-year limited warranty
Gazebos and Pergolas	15-year limited warranty

Q: When talking about a building size, how do I know which is depth and width?

A: Width is always listed first; this is also the side that the door is located. Depth is always listed second. Example: 10'x8' (10 feet wide by 8 feet deep.)

Q: What tools do I need to assemble your sheds and gazebos?

A: Basic tools are required: safety glasses, ladder, hammer, tape measure, pencil, drill, square and 6' level. No saw is needed. All parts are pre-cut.

Q: Are fasteners and hardware included in the kits?

A: Yes. Framing nails, screws and door hardware are included. Roofing nails are sold separately.

Q: How long does it take to build a shed?

A: Most of our sheds can be built as a weekend project. However, our larger buildings will take longer. Our kits are designed for easy assembly and can be built by one person with little construction experience. All components are lightweight. Having additional help will expedite the assembly process.

Q: What is the max number of windows I can add on my shed?

A: There is no limit on the number of windows you can add. It is up to you!

Q: How much felt paper should I add?

A: Felt paper is based on square footage of your roof deck. We suggest adding 10% above the square footage in the plans. You can figure square footage of deck by multiplying eave-to-peak and front-to-back measurements and converting to square feet.

Q: How many 4x4's should I use for the base?

A: 4x4's should be spaced 12in. from a floor frame edge and no more than 48in. between next runners.

Q: Can you install my shed or gazebo for me?

A: Unfortunately, we are only able to install select sheds at this time. Please check HomeDepot.com for the list of sheds with professional installation available.

Q. What is the standard roof snow load?

A: Typically around 20-25 pound per square foot.

Q. What is the max wind resistance for your sheds?

A: 90 m.p.h.

Q: Is everything included in the kit?

A: Everything is pre-cut in the kit for easy installation. Hardware such as handles, door hinges and siding is included. However, before you leave the store, you need to purchase shingles, paint and any foundation material that you would like to have the floor frame setting on (ie: runners or blocks). The Majestic, Princeton, Ocoee, Sherwood, Kingston, Cumberland and Montana feature a FREE treated floor frame – floor decking is sold separately. You will also need to purchase roofing nails.

Q: What kind of floor system is included in your shed kits?

A:

Majestic, Princeton, Ocoee, Sherwood, Kingston, Cumberland and Montana	2x4 treated floor frame with 16" o.c. joist spacing – just add decking (decking sold separately).
Meridian, Briarwood, Somerset, Columbia, Berkley, Sequoia and Phoenix	2x4 treated frame, 16" o.c. joist spacing with OSB decking. These models can be purchased with or without a floor.

Q: Do your sheds accommodate lawn tractors?

A: Yes, most of our sheds can accommodate most lawn tractors. We recommend buying a ramp to aid getting your lawnmower or tractor in and out of your Handy Home shed.

Majestic, Princeton, Cumberland, Montana, Somerset, Columbia, Berkley and Sequoia	64" wide door opening
Meridian	56" wide door opening
Ocoee, Sherwood, Kingston and Briarwood	48" wide door opening

Q: What size and style of a building is right for me?

A: Most people run out of floor space before wall space, so one method of determining what size you might need is to measure all of the big, bulky items (i.e. lawn mowers, snow blowers, etc.) that will likely be put on the floor of your shed. Don't forget to add some extra space to walk around these items. One of the common comments we hear from customers is "I wish I had bought a larger shed" ...so when in doubt, we always suggest going up one size from what you think you need. This also gives you some room for growth!

Q: What types of standard building materials do you use?

A: Handy Home sheds are meant to last, therefore we use many of the same building materials used to construct your home:

- 40 year treated 4x4 runners
- Stud grade wall framing materials (2x3 on Majestic, Princeton, Ocoee, Sherwood, Kingston, Cumberland and Montana and 2x4 on all other sheds)
- 5/8" OSB floor decking with 40 year treated floor joists - 16" on center
- 7/16 OSB roof sheathing
- LP® Smartside Engineered wood siding - treated to resist insects and fungal decay

PERMITS:

Q: Is a permit required for a Handy Home building to be erected on your property?

A: You will need to check on city ordinances before purchase. Permitting is usually determined by your township based on the size structure you choose.

Q: Who is responsible for obtaining a permit?

A: You are responsible for obtaining any necessary permits. If you require signed and stamped drawings they can be obtained from our customer service department for a fee – 1-800-221-1849.

FOUNDATION:

Q: Can I build my Handy Home shed on a cement pad?

A: Yes, there are specific dimension that the slab will need to be to fit the shed. Contact our Customer Service Department at 800-221-1849 for specs.

Q: What are your site recommendations before I start building?

A: We recommend a minimum 3-ft. clearance around the building in order for you to construct the building properly. A minimum 4-ft. is recommended if your shed is 12ft. wide or more.

Q: Can my shed be installed on piers, etc?

A: Yes, but we do not recommend it. We suggest that all sheds be built on concrete slabs or use solid cement blocks.

PAINT/CAULKING:

Q: Do your sheds come painted?

A: No. You are responsible for painting the shed upon completion. The outside shed walls are factory primed and ready for paint.

Q: Do I need to paint my building right away, what type of paint is recommended, and should I caulk the joints?

A: Buildings must be painted within 60 days of installation to maintain product warranty. All raw exterior wood must be primed using a quality exterior primer before painting. Nail holes, small knots and blemishes can be filled with exterior wood putty prior to priming. Seal all joints, seams and use an acrylic latex caulk application. All factory primed siding and trim must be painted using high quality exterior 100% acrylic-latex paint (we recommend a satin or semi-gloss finish) to protect your building. Be sure to paint all exposed edges of the siding, especially the bottom edge, and all six sides (top, bottom, two sides, front and back) of the doors.

Q: What kind of paint should I use for my floor?

A: Use an exterior porch and floor paint. If you plan on storing powered equipment inside your shed, use garage floor paint.

Q: What kind of paint do you recommend for my storage building?

A: We recommend a premium quality, exterior 100% acrylic latex paint. This paint is easy to work with and is offered at your local hardware or paint store. Don't forget to caulk all horizontal seams before painting for a well-protected, professionally finished result.

POST PURCHASE:

Q: When should I receive my kit after purchase?

A: Your shed or gazebo kit will be delivered curbside in 21 days or less.

Q: How long does it take to receive a shipment notification after purchase?

A: Confirmation of your order may take up to 5 business days.

Q: What is your recommended maintenance of my new storage shed or gazebo?

A: Like your home, your new storage or recreational building will require

occasional maintenance to insure many years of use and enjoyment. In addition to re-painting your building as needed, you must perform other maintenance.

- Keep all grass and other vegetation trimmed around the entire perimeter of the building.
- Do not mound soil or mulch against the siding of your building.
- Buildings which are built on a wood floor (Gazebos excluded), should be constructed on 4x4 treated runners which resist damage from ground moisture and insects (treated wood 4x4 runners not included in kit). These runners also elevate your buildings floor, allowing for important air circulation under the foundation. This circulation must be maintained to insure long life of your wood foundation; you must use a lattice or other material that will allow for proper air circulation.
- Do not stack anything against the exterior of your building, such as firewood, for any period of time.
- Locking doorknobs or levers should be sprayed with silicone or other lubricant to maintain locking mechanism and prevent freezing in cold climates.
- We do not recommend insulating or heating your building.
- Do not let sprinklers spray your building.

Q: I lost the instruction manual. Can you send me another one?

A: Call us at 1-800-221-1849 and we can email, fax or mail a copy of the assembly instructions.

Q: Where can I get a digital copy of the instruction manual?

A: Our manuals can be conveniently downloaded online on HomeDepot.com.

Q: Can I buy replacement doors?

A: Yes, replacement doors start at \$175. You can order over the phone at 1-800-221-1849.

Q: If I receive my shed kit with damaged and/or missing boards, what do I do?

A: 1. Contact us at 1- 800-221-1849 and we can arrange for shipment to your home.

2. You can purchase the needed missing or damaged items at Home Depot. Then, fax, email or mail your sales receipt of the purchased missing/damaged parts to Handy Home Products corporate office located at 1000 Ternes Drive. Monroe, Michigan 48162. We will reimburse 100% for any items that were missing/damaged in the kit.

Q: Where are you located?

A: Our corporate office resides at 1000 Ternes Road Monroe, Michigan 48162.