

All prices are list prices and do not include shipping, handling, taxes, or installation. Prices are subject to change without notice and we reserve the right to correct errors. LBL Lighting does not guarantee the availability of any item listed and reserves the right to discontinue or change the technical or design specifications of its products at any time without notice. Certain products listed in this price list have patent protection or patents pending. Please allow three days for delivery. Orders placed with shorter lead times may be subject to rush charge. See partners.lblighting.com for details. To ensure accuracy and expedite your order, please order items by item number. Orders will not be accepted over the phone. Orders may be emailed to lblsupport@lblighting.com or faxed to 847.626.6350.

LISTINGS

LBL Lighting systems are listed by the major testing laboratories ETL. Our system products are listed only when used as a complete system; that is, when all components, including power supplies, have been provided by LBL Lighting. Substituting another manufacturer's product will render the listing completely void. LBL Lighting will be removed from liability and any insurance to which you may be entitled will be jeopardized.

STATEMENT OF WARRANTY

LBL Lighting warrants all products manufactured by LBL Lighting to be free from defects in material and workmanship under normal use for a specified period after the date of original purchase as follows: 5 years for LED products; 3 years for Energy Star qualified products; 1 year for all other products. This warranty only applies when all components, including power supplies, have been provided by LBL Lighting. Substituting another manufacturer's product will render the warranty completely void. Upon confirmation of a defect or failure, at our discretion we will repair or replace the item or will refund your purchase price if repair or replacement is not possible or practical. Our warranty covers only the product itself; we will assume no liability for labor costs, installation costs, or other losses. Your warranty rights will be honored only when the product has been installed and used properly. LBL Lighting will not repair or replace products damaged by improper use or faulty installation.

TERMS

Net 30 days with prior approved credit. If prompt shipment is needed on an initial order (credit checks often take 2 to 3 weeks), we suggest C.O.D. or C.I.A. payments. C.O.D. must be certified check or money order. Full freight allowed on orders over \$2,000 net, shipped by LBL Lighting's choice of ground or comparable method to a commercial location within the contiguous United States and Canada. Full freight allowed on orders over \$2,500 net, shipped by LBL Lighting's choice of ground or comparable method to a commercial location within Alaska and Hawaii. No freight allowed on orders drop shipped to a residence. No freight allowed on Rush Orders shipped priority overnight. Minimum \$9 handling fee in addition to freight charges.

RETURNS

All items returned must have an RGA (return goods authorization) number and, unless defective, are subject to a restocking charge of 20%-100%. Please fax a request to your customer service representative, 847.626.6353 or email returnslist@lblighting.com, for a number and be sure it is clearly marked on the outside of the carton. Product must be returned in salable condition within sixty days for credit to be issued. The specific nature of the problem must be identified for any item returned as defective. Custom products and outdated or modified versions of catalogued items cannot be returned.

BREAKAGE POLICY

Please open and inspect all packages. Breakage must be claimed within 10 business days upon receipt for no charge replacement.

VOLUME PRICING

Special discounts are available for quantity purchases. Please contact your representative or LBL Quotes Department, quotes@generation-brands.com for details.

QUOTES AND TECHNICAL ASSISTANCE

For design and technical assistance, please call your local representative or 1.800.323.3226. Our in-house design staff, quotes@generation-brands.com or fax 847.410.4720, can assist you with your layout and make product recommendations. Our Technical Support Department, techsupport@generation-brands.com, can answer technical product questions.

CUSTOM ORDERS

If you do not see what you're looking for, please contact LBL Quotes Department, quotes@generation-brands.com. Estimates on custom orders can be provided if detailed drawings are supplied. Allow longer lead time for custom items.

TOLL FREE NUMBER

To check on delivery please call 1.800.323.3226.
In Illinois please call 847.626.6300 or fax us at 847.626.6350.
Email: lblsupport@lblighting.com



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